

# ROADMAP FOR REGULATORY PERFORMANCE

South Africa's Experience in Enhancing  
the Pharmaceutical Review Process

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**Roadmap for Regulatory Performance**  
**South Africa's Experience in Enhancing**  
**the Pharmaceutical Review Process**

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## FOREWORD

Every quality national health care system has an effective, efficient national medicines regulatory system as an integral part. Only through such a medicines regulatory system do healthcare providers and patients have access to the quality-assured, safe, and effective medicines they need, deserve, and expect. Only through such a medicines regulatory system are patients protected from the blight of substandard and falsified products, which threaten their health every bit as much as disease itself. This is the story of the South African medicines regulatory agency's recent journey toward its goal of being an efficient, effective part of a quality national healthcare system.

The South African medicines regulatory authority was once the leading medicines regulatory agency in Africa and was well-respected globally. However, in recent years, timelines for the assessment of marketing authorisation applications for new and generic medicines extend for many years – while, at the same time, major global regulators assess such applications routinely in a matter of months. In addition, a significant backlog of over 16,000 applications developed, many of which had no foreseeable timeframe in which their assessment would ever be completed. This breakdown in the medicines regulatory process in South Africa created serious limitations on patient access to needed medicines, including those for HIV/AIDS, tuberculosis, cancer, and other serious and life-threatening illnesses.

To address these profound challenges to quality healthcare in the country, South Africa's leaders undertook a major reform of its legislation and medicines regulation process. The former agency was dissolved and a new agency was established with new authorities and new approaches to regulation that are consistent with 21<sup>st</sup> century best practices. This new agency is the South African Health Products Regulatory Authority (SAHPRA). This book is the story of its genesis and the ways in which it is currently attempting to address the problems of the past and create a new pathway forward that could again make the South African agency one of the best in Africa, if not the world.

This is a story with many critical characters and their common commitment to the vision of a revitalised and impactful South African medicines regulatory agency. These characters include the South African government; the health, finance, and trade ministries, the SAHPRA board, the SAHPRA senior executive leadership and the SAHPRA staff. It also includes patient advocacy groups demanding equitable access to affordable, quality products in reasonable timeframes. And it includes an industry, wishing to provide quality healthcare products to the country and employment

opportunities to its citizens. It is also a story of those whom SAHPRA brought on board to help it conceptualise its vision and then develop and implement plans to begin the realisation of that vision.

Collaboration with the World Health Organization (WHO) and with trusted major medicines regulatory agencies and international harmonization initiatives helped build needed scientific and technical capacity and align South African technical standards with those used by WHO and the major global regulators. In addition, collaboration with national and international management consultants and experts from the Centre for Innovation in Regulatory Science (CIRS) helped re-engineer regulatory processes to assure they were both fit for purpose and aligned with 21<sup>st</sup> century best practices. These efforts included the development and use of new information technology systems to facilitate more efficient data handling and process re-engineering. It included the use of tools to track and foster evaluations of SAHPRA regulatory performance in the light of other global major agencies and regional agencies to allow continual improvements to be made that would help bring SAHPRA's performance as an agency closer to that for which it aimed.

These re-engineered processes encompass regulatory approaches that enable SAHPRA to tap into and provide its own expertise to regional regulatory initiatives. In addition, they allow SAHPRA to free up its own resources for issues of highest national public health importance rather than using them redundantly repeating assessments and inspections that have already been performed on the same version of the product by a trusted agency. Relying on the work products of trusted agencies, rather than recreating its own, saves time and resources for other high-profile public health issues, while maintaining a robust assessment of the application and local sovereignty in regulatory decision-making. Thus, all regulatory decisions for South Africa are made by South Africans, but in a way that can utilise scarce resources in a manner that most benefits public health.

The book's authors include two academic professors who have supervised a PhD programme for one of SAHPRA's senior management team, Andrea Julsing. Ms Julsing's PhD programme has focused on the evaluation of many aspects of the South African agency's journey along this institutional improvement effort. Her work provides insights that can further enable those aspects of the journey that have demonstrated their ability to improve scientific and regulatory processes and more efficiently facilitate access in South Africa to quality versions of needed medical products.

Over the past three years, these authors have collaborated with SAHPRA on several projects. These have resulted in some of the recommendations described in this book. These efforts, and those of others, for example, have advocated for: (a) establishing a quality management system that would include good regulatory practices and good review practices; (b) implementing a performance measurement and monitoring system with annual public published results; (c) evaluating quality decision-making practices; (d) incorporating validated methodologies for benefit-risk assessment into their guidance for regulatory review and (e) implementing facilitated regulatory pathways, including reliance on the work products of other agencies to inform their own decision making through recognition, verification, and abridged reviews in addition to their usual full evaluations of products that no other trusted agency has assessed. These approaches are all 21<sup>st</sup> century best regulatory practices, which improve the predictability, accountability, consistency, and transparency of a public health focused, science-based medicines regulatory agency.

A series of publications based on these efforts have identified both the challenges to and opportunities for SAHPRA becoming an efficient and effective agency. If these recommendations are followed and implemented consistently over time, SAHPRA could fulfil its vision of being an integral part of a quality healthcare system in South Africa. In addition, SAHPRA could also become a leading agency in the SADC region and in Africa as a whole. As such, it could become one of the “anchor” agencies in the network of African national agencies that will form the scientific and implementation backbone for the new African Medicines Agency.

In conclusion, I wish to draw attention to the final chapter in this book. The WHO has developed a validated, global benchmarking tool (GBT), which is now used to perform an evidence-based assessment of the maturity level of a regulatory agency. Using this assessment tool, an agency can identify gaps in its current procedures and expertise and develop an institutional development plan to address those gaps. It also allows an agency to compare itself to other agencies regarding maturity level. Many of the WHO GBT indicators highlight the importance of implementing a quality management system, good review practices, quality decision-making practices, and reliance practices, as well as having a system in place which measures and monitors regulatory performance. The authors of this book have successfully linked the studies and outcomes described in this book with the GBT indicators and have helped demonstrate what SAHPRA must do to fulfil its vision of become a leading WHO recognised medicines regulatory authority.

It is my hope that this book and the research it contains will significantly encourage the agency in South Africa and all its stakeholders to continue their common commitment to fulfilling the vision of SAHPRA becoming a well-respected, leading medicines regulatory agency that is an “anchor” in the developing African continental regulatory scheme and a sentinel in the country’s quality healthcare system. Likewise, I believe the South African’s experience could provide an approach for other agencies looking to establish a quality medicines regulatory agency as an integral part of their own national quality health care system.

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*The views expressed are solely those of the author and should not be construed as the views of his current or former employer.*

## **PREFACE**

National regulatory authorities (NRAs) are responsible for the regulation of medicines and for ensuring the safety, quality and efficacy of medicines. The need for effective regulatory systems has been identified and the importance of strengthening regulatory processes and the regulatory performance of NRAs has been emphasised. The drive for the establishment of a more effective regulatory framework in South Africa has been evident for the past two decades. In June 2017 the Medicine and Related Substances Act, 1965 (Act 101 of 1965), was amended to allow for the transition of the Medicines Control Council (MCC) to the South African Health Products Regulatory Authority (SAHPRA).

Against this background, there was an opportunity to evaluate the regulatory review models and the regulatory performance of the MCC. Research into the challenges faced by the MCC and the possibilities for improved regulatory review was conducted through a series of studies. The results from this research have for the first time provided a baseline against which the performance of SAHPRA may be measured as interventions for regulatory enhancements are established and implemented. The outcomes of these studies have yielded a sequence of key recommendations within five major areas including: quality measures, measuring and monitoring the regulatory review process, the risk-based evaluation of medicines, transparency and communication and training and education.

One of the authors has over 8 years of experience working with the regulatory authority in South Africa and as such has an extensive knowledge of the regulatory environment in South Africa. The other two authors have, over the past two decades, worked closely with the pharmaceutical industry, mature regulatory agencies and those in the emerging economies to provide guidance and validated tools in order to enhance regulatory performance.

Such was the importance of this work that the authors were encouraged to produce this research in a format that would be accessible by a wider audience. This book presents, in a seminal piece of work, key recommendations that may contribute towards improved transparency, predictability and defensibility in regulatory decision-making as well as tangible outcomes to expedite patients' access to medicines.

It is hoped that this body of work will inform areas of improvement that may be prioritised to underpin the success of SAHPRA as it moves toward its goal of enhanced

regulatory performance. This work, we believe, will be of benefit to the Pharmaceutical Industry to help build trust in the authority which in turn may stimulate investment in the country. In addition we hope that these studies together with the methodologies and tools used as well as the recommendations made, may be of value to regulatory authorities within the emerging economies and will serve as a blue print, providing practical solutions to support initiatives for regulatory reform.

**Andrea Keyter**  
**Sam Salek**  
**Stuart Walker**  
**SEPTEMBER 2020**

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A decorative graphic on the right side of the page. It features a large teal circle containing the number '01'. Below this circle is a horizontal line. To the left of the circle, the word 'CHAPTER' is written in a bold, sans-serif font. Below the line, the words 'AN OVERVIEW OF' and 'THE GLOBAL REGULATORY ENVIRONMENT' are stacked in a smaller, bold, sans-serif font. The background of the graphic consists of a grey wireframe mesh that forms a wavy, undulating shape. Several smaller teal circles of varying sizes are scattered throughout the graphic, some overlapping the wireframe and others floating nearby.

# CHAPTER 01

**AN OVERVIEW OF  
THE GLOBAL REGULATORY ENVIRONMENT**

## SUMMARY

The regulation of medicines is supported by a legislative framework that empowers national regulatory authorities (NRAs) to effect statutory mandates in ensuring patients' access to safe, effective, quality medicines. The World Health Organization (WHO) has developed a global benchmarking tool (GBT) that has been used to perform an evidence-based assessment and comparison of NRAs. National regulatory authorities (NRAs) that are operating at a maturity level of 3 and above are considered to be competent in effecting regulatory mandates and are listed by the WHO as such.

The time taken to review and evaluate applications for new active substances (NASs) is a common measure of the performance of an NRA. Global trends of continuing pressure on NRAs, of all sizes and capacity, have been noted, due to the increased volumes of applications received. The South African NRA's historical track record of slow decision making and delays in effecting regulatory mandates has resulted in extended approval timelines for NASs and a significant backlog in the registration of medicines in South Africa. Similar research in this field has demonstrated that NRAs of varying sizes and capacity are able to improve their regulatory performance.

Key elements that may be considered in supporting enhanced regulatory performance include: the application of risk-stratification approaches and facilitated regulatory pathways (FRPs); the application of an appropriate framework for benefit-risk (BR) assessment to enhance consistency in the clinical assessment of medicines; incorporating the principles of good review practices (GRevP) in routine regulatory undertakings; and building quality into regulatory decision-making to reinforce transparency.

## GLOBAL PERSPECTIVE FOR REGULATORY REQUIREMENTS

Emanating from the sixty-seventh World Health Assembly (WHA) in 2014, WHA Resolution 67.20, identified the need for effective regulatory systems and emphasised the importance of strengthening regulatory processes and the regulatory performance of NRAs (WHA, 2014). This includes developing strong legal foundations with a clear focus on transparency in decision-making and recognising the importance of collaboration to promote greater access to quality, safe and effective medical products (WHA, 2014). The role of the World Health Organization (WHO) in the regulation of medical products has been demonstrated through regulatory capacity-building for NRAs in Member States, ensuring the safety, quality and efficacy of medical products through the WHO prequalification programme, as well as the support provided for monitoring and pharmacovigilance activities and the establishment of norms and standards by the WHO Expert Committees (WHO, 2014a).

As regulatory authorities around the world enforced legislative mandates; differences and increases in regulatory requirements were observed. The rising need for harmonisation brought together pharmaceutical associations and regulators from Europe (EU), the United States of America (USA) and Japan. The efforts of these three regions resulted in the establishment of the International Conference on Harmonization (ICH) in 1990 (ICH, 2019). The work of the ICH aimed to address the scientific and technical issues related to the harmonisation of medicine registration. Initially the ICH focused on new active substances (NASs) and biotechnology products however, over time, the recommendations of the ICH have been applied to generic medicines. The efforts of the ICH have enabled mutual acceptance of data across ICH countries and have also influenced non-ICH countries (ICH, 2019).

One of the key initiatives of the ICH was manifested in the establishment of a common technical document (CTD). The CTD made provision for the assembly and presentation of the quality, safety and efficacy data required for the scientific assessment of market authorisation applications in a common format. The CTD is organised into five modules. Module 1 is region specific and Modules 2, 3, 4 and 5 are intended to be common for all regions. For industries, the CTD has eliminated the need to reformat the information for submission to the different ICH regulatory authorities. For regulators, the CTD has helped to pave the way for the implementation of reliance and recognition strategies.

## CHALLENGES IN THE REGULATORY REVIEW PROCESS

Global trends of continuing pressure on NRAs, of all sizes and capacity, have been noted, due to the increased volumes of applications received, the complexity of

the submissions and the increased categories of medical products (WHO, 2014b). Efforts to address these challenges, especially for NRAs in low and middle-income countries, have focused on strategies for identifying and performing core regulatory functions, that have to be undertaken directly by NRAs, to meet country or regional needs (WHO, 2014b). The WHO has encouraged NRAs to consider regulatory convergence and to collaborate with and recognise the work carried out by other agencies in order to ease the regulatory burden (Ward, 2014).

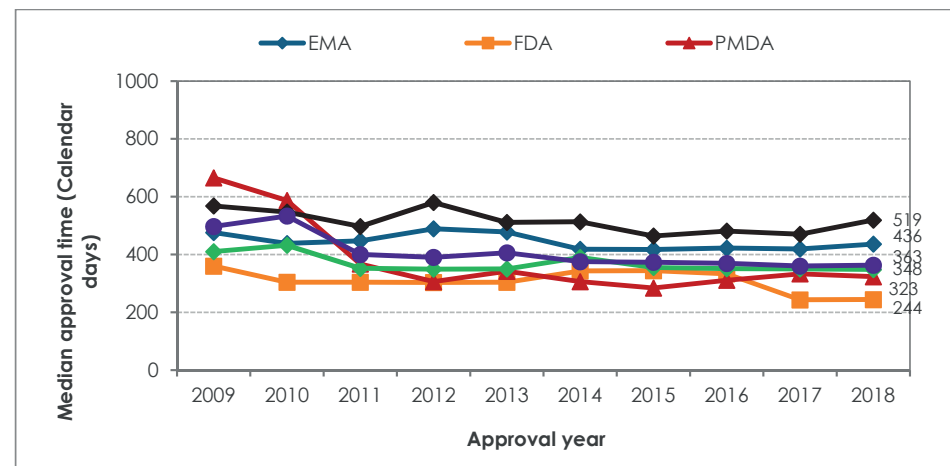
The time taken to review and evaluate applications for NASs is a common measure of the performance of a regulator (CIRS, 2019a). The Centre for Innovation in Regulatory Science (CIRS) has studied market approval timelines for medicines for the past three decades. The latest data published by CIRS provided insight into the improvements made in the regulatory environment. Over the last decade, six major NRAs, namely the European Medicines Agency (EMA), the United States Food and Drug Administration (USFDA), the Japanese Pharmaceuticals and Medical Devices Agency (PMDA), Health Canada, Swissmedic and the Australian Therapeutic Goods Administration (TGA) have achieved shortened timelines for the review and approval of NASs despite the increase in the number of registrations for NASs (CIRS, 2019a). The median approval time for the review of NASs by these six regulatory authorities in 2008-2017 is displayed in Figure 1.1 (CIRS, 2019a).

The median approval times for NASs, achieved by these six agencies for the period 2014-2018, have been further stratified by review type (standard or expedited) (CIRS, 2019a) and the results thereof are displayed in Figure 1.2.

Similar data were collected to reflect the median approval times for the review of NASs by NRAs in the emerging economies for the period 2014-2018 (CIRS, 2019b). The data presented in Figure 1.3 is based on the median approval times for NASs in each country. Inherent variability in approval times was noted as a result of differences in the type of review assessments used by the NRAs. For example, Argentina makes use of a verification review while South Africa and Turkey perform a full review of applications for NASs. At the time of this study, the review times for the approval of NASs in South Africa were the longest out of the countries represented in the data set.

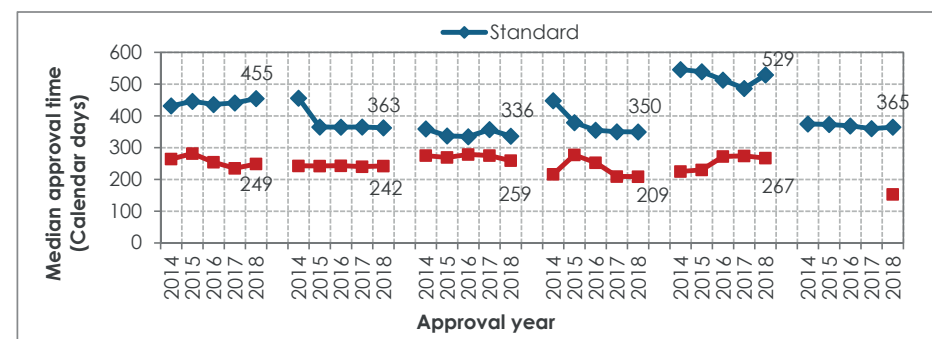
Figure 1.4 provides an analysis and comparison of median interval durations for the first regulatory approval for an NAS anywhere in the world followed by submission and approval for the same compound to one of the emerging market authorities (CIRS, 2019b). The results depicted in Figure 1.4 reflect the extended approval timeline

**Figure 1.1. New active substance (NAS) median approval times for six regulatory authorities in 2009-2018**



Adopted from CIRS, 2019a

**Figure 1.2. New active substance (NAS) median approval times by review type for six regulatory authorities in 2014-2018**

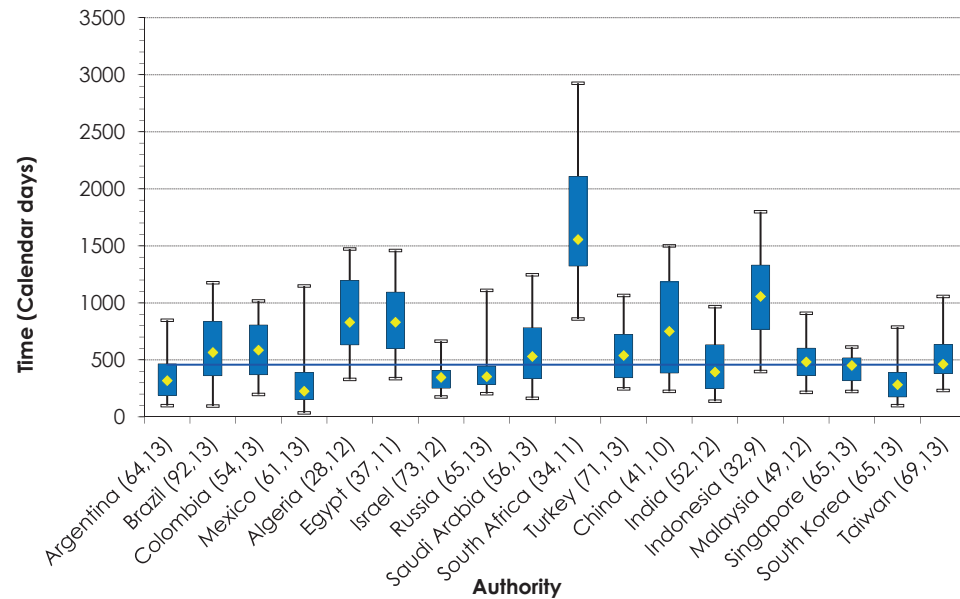


Adopted from CIRS, 2019a

for NAS in South Africa. The results of the study illustrate the South African NRA's historical track record of slow decision making and delays in effecting regulatory mandates. Efforts to address the increasing volume of applications that were received by the Medicines Control Council (MCC), the previous South African NRA, were unsuccessful, as resources were stretched to capacity, resulting in the development of a significant backlog and extended timelines for product registration.



**Figure 1.3. Regulatory approval times from date of emerging markets submission to date of approval for new active substances (NASs) approved between 2014-2018**

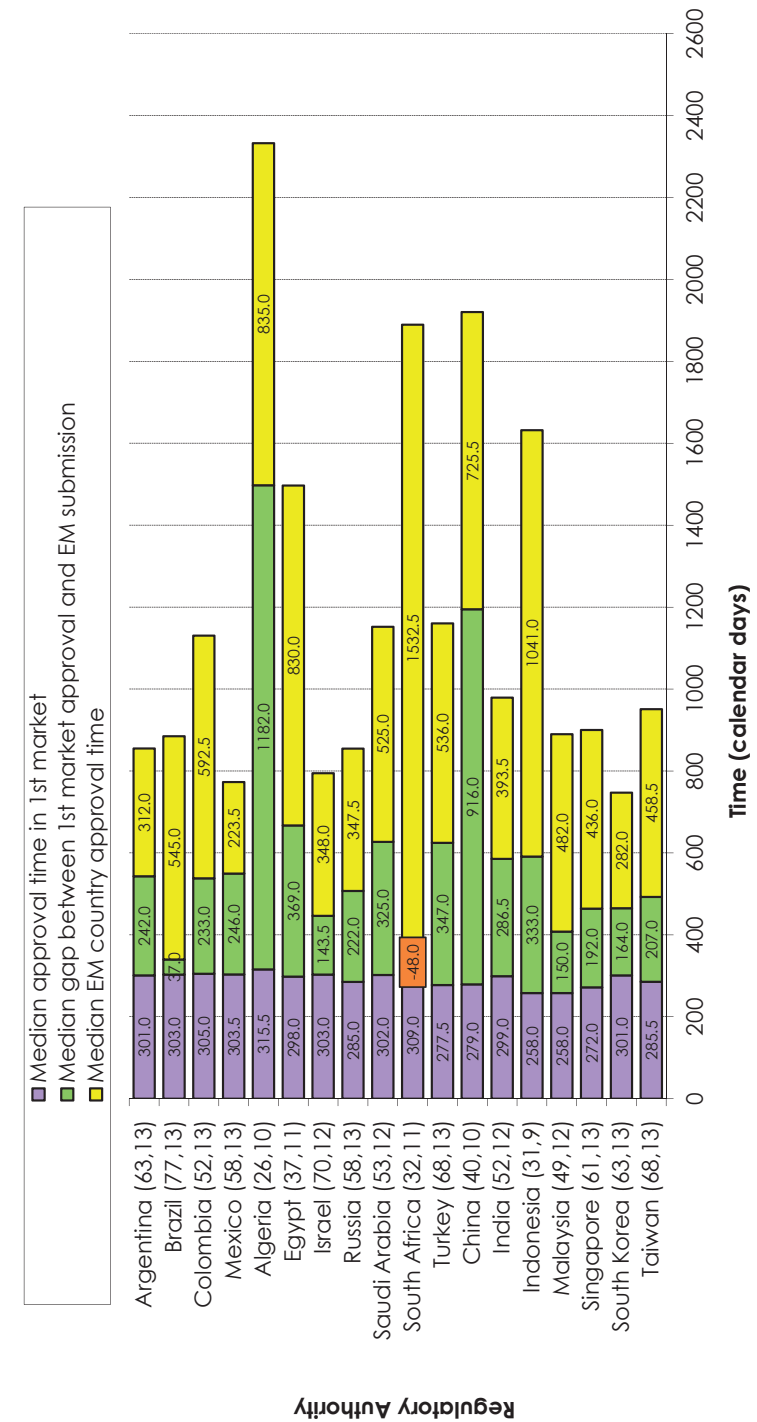


Data are shown for NASs that were approved between 01/01/2014 and 31/12/2018. (n1) = number of drug applications, (n2) = number of companies providing data. Box: 25th and 75th percentiles. Whiskers: 5th and 95th percentiles.

Adopted from CIRS, 2019b

Similar research in this field has demonstrated that NRAs of varying sizes and capacity are able to improve their regulatory performance. Key elements for consideration include the application of risk-stratification approaches and facilitated regulatory pathways (FRPs) (Liberti, 2018). This would be an advantage when considered in line with the recommendations of the WHO (Ward, 2014; WHO, 2014b) to embrace regulatory harmonisation and/or convergence strategies and engage in reliance and recognition activities that allow NRAs, in resource-limited settings, to consider or accept the regulatory decisions made by other comparable NRAs. In addition, this would have the potential to reduce the regulatory burden on NRAs and to avoid duplication of regulatory effort (Ward, 2014). Furthermore, this could enable the application of an appropriate framework for benefit-risk (BR) assessment to enhance consistency in the clinical assessment of medicines (Leong et al., 2015) as well as incorporating the principles of good review practices (GRevP) in routine regulatory undertakings (WHO, 2014b). Thus, the entirety of such an initiative

**Figure 1.4. Median time to roll out to emerging market (EM) countries for new active substance (NASs) approved 2014-2018**



■ Denotes the submission to emerging market country was prior to first world approval

Adopted from CIRS, 2019b

1 would build quality into regulatory decision-making to reinforce transparency (Walker et al., 2014).

## GOOD REVIEW PRACTICES

National regulatory authorities (NRAs) are responsible for the review of applications for medicine registration and for ensuring that the foundation for regulatory decisions is supported by the scientific and evidentiary requirements for safety, efficacy and quality (WHO, 2015). They are also responsible for ensuring timely access to medicines (WHO, 2015). Many NRAs strive towards goals of improved regulatory performance and strengthened regulatory systems (WHO, 2015). The implementation of GRevPs provides a mechanism for NRAs to enhance regulatory performance (WHO, 2015). GRevPs provide guidance on the best practices that may be applied by NRAs during the regulatory review of a medicine (WHO, 2015). GRevPs are a fundamental part of overall good regulatory practices (GRP) with a focus on the review of medicines (WHO, 2015). The application of GRevPs provides a platform for NRAs to effectively manage the regulatory review of medicines and to ensure the consistency, transparency and quality of the review process (WHO, 2015). The WHO has provided general guidance for NRAs, through the development of a guideline on GRevPs, that provides insight into the ten key principles of a good review (Figure 1.5) (WHO, 2015).

The consistent application of these principles should be underpinned by a quality management system (QMS) supported by standardised procedures. Intentions to establish these systems are shared by NRAs across the world as agencies recognise the importance of improved GRevPs as the basis for good decision-making (McAuslane et al., 2011). Commonalities in the functions performed by NRAs and the processes applied in the review of medicines provide an opportunity for regulatory convergence and for building mutual confidence, among NRAs, in regulatory practices (Liu et al., 2013).

A survey was conducted among NRAs of the Asia-Pacific Economic Cooperation (APEC) member economies to assess the current use of GRevPs to support quality decision-making (Liu et al., 2013). This survey was the first step of the APEC Best Regulatory Practice Project that was initiated following the APEC GRevP Workshop on Medical Products in 2010. Fourteen of the NRAs in the APEC member economies including Australia, Canada, Chile, Indonesia, Japan, Mexico, Malaysia, New Zealand, Peru, the Philippines, Singapore, South Korea, Chinese Taipei and the USA participated in the survey. Participants provided information pertaining to the size of the agency, the scope of responsibilities and the types of reviews conducted (Liu et al., 2013). Quality

Figure 1.5. Ten key principles of good review practices (GRevPs)

- BALANCED** A good review is objective and unbiased.
- CONSIDERS CONTEXT** A good review considers the data and the conclusions of the applicant in the context of the proposed conditions of use and storage, and may include perspectives from patients, health-care professionals and other RAs' analyses and decisions.
- EVIDENCE-BASED** A good review is evidence-based and reflects both the scientific and regulatory state of the art. It integrates legislative, regulatory and policy frameworks with emerging science.
- IDENTIFIES SIGNALS** A good review comprehensively highlights potential areas of concern identified by the applicant and the reviewers.
- INVESTIGATES AND SOLVES PROBLEMS** A good review provides both the applicant's and the reviewers' in-depth analyses and findings of key scientific data and uses problem-solving, regulatory flexibility, risk-based analyses and synthesis skills to devise and recommend solutions and alternatives where needed.
- MAKES LINKAGES** A good review provides integrated analysis across all aspects of the application: preclinical, nonclinical, clinical, chemistry/biocompatibility, manufacturing and risk management plan. It includes timely communication and consultation with applicants, internal stakeholders and, as needed, with external stakeholders who have expertise relevant to the various aspects of the application.
- UTILIZES CRITICAL ANALYSES** A good review assesses the scientific integrity, relevance and completeness of the data and proposed labelling, as well as the interpretation thereof, presented in the application.
- THOROUGH** A good review reflects adequate follow through of all the issues by the reviewers.
- WELL-DOCUMENTED** A good review provides a well-written and thorough report of the evidence-based findings and conclusions provided by the applicant in the dossier, and the reviewers' assessment of the conclusions and rationale for reaching a decision. It contains clear, succinct recommendations that can stand up to scrutiny by all the parties involved and could be leveraged by others.
- WELL-MANAGED** A good review applies project and quality management processes, including clearly defined steps with specific activities and targets.

*Adopted from WHO, 2015*

measures undertaken by the agencies were described and insight into the progress made and satisfaction with the implementation of GRevPs, QMSs and available training mechanisms was provided. The majority of the APEC regulatory agencies responding to this survey recognised the need for employing quality measures in the regulatory review of medicines driven by objectives of ensuring consistency and improving efficiencies as shown in Figure 1.6 (Liu et al., 2013).

Many NRAs have implemented systems to ensure the consistent application of GRevPs and continue to work towards the evaluation and improvement of such systems. It is hoped that mutual confidence will be cultivated among NRAs as they progress and share their experiences as well as lessons learned and best practices for the effective application of GRevPs. In turn, such practices will contribute to the movement towards regulatory convergence and the reliance on, or recognition of, the assessment reports

and decision-making of reference agencies; ultimately leading to improved regulatory performance and timely patient access to medicines.

## HARMONISATION, RELIANCE AND RECOGNITION

The challenges faced by NRAs in meeting demands for improved regulatory performance are more acute in low and middle income countries (Ward, 2017). The WHO has supported these NRAs through the development of norms and standards, promoting regulatory convergence and harmonisation as well as the optimum use of limited resources through collaboration, reliance and recognition (Ward, 2017). At the core of harmonised regulatory activities lies the need to reach convergence in regulatory requirements and a prerequisite for NRAs, within participating countries, to function at the necessary maturity level. Through harmonisation initiatives, technical requirements on safety, quality and efficacy may be standardised and the regulatory burden, faced by many NRAs, may be reduced and the duplication of regulatory efforts may be avoided (Ward, 2014).

The use of facilitated review practices (FRPs) may be considered as a mechanism to expedite regulatory decision-making in the review of applications for the registration of NASs. Primary FRPs are defined as pathways that are typically used by mature NRAs, during the first review of a medicine, to decrease the timeline for the development or the regulatory review of a product (Liberti, 2018). Secondary FRPs can be used to expedite regulatory decisions made by NRAs and contribute towards decreasing median approval times for medicines resulting in improved patient access to medicines. Secondary FRPs are based on the reliance or recognition of the prior review and regulatory decision made by another NRA (Liberti, 2018). Reliance is defined as the act whereby, in making a regulatory decision, an NRA in one jurisdiction considers, and in some cases, gives significant weight to the regulatory decision made by another NRA (Ward, 2017). Recognition is defined as the routine acceptance of the regulatory decision made by another NRA (Ward, 2017). Data on the proportion of NASs approved by each NRA in 2017, that benefited from at least one FRP, are provided in Figure 1.7 (CIRS, 2019a).

## KEY MILESTONES OF THE REGULATORY REVIEW PROCESS

A workshop on “The Emerging Markets: Regulatory issues and the impact on patients’ access to medicines” was organised in Geneva, Switzerland in March 2006 with the aim to discuss the data assessment methods used by NRAs to perform a scientific review of applications for NASs (Walker et al., 2006). The outcomes of the workshop informed the identification of three review models that were agreed by the global

representation of NRAs in attendance at the workshop. The three scientific review models of NAS applications are described below:

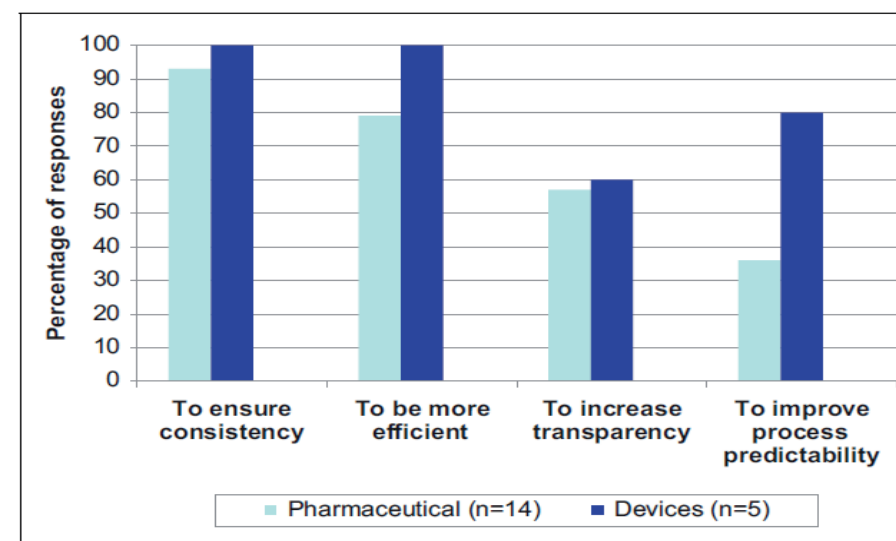
### Review assessment type I - Verification model

The verification model is used by NRAs that lack the resources to perform full scientific assessments of applications for NASs. This model allows the NRA to authorise the registration of the NAS provided that marketing authorisation for the NAS has been obtained, in the form of a Certificate of a Pharmaceutical Product (CPP), from at least two recognised NRAs. The verification model is built on the premise that the NRA has verified the data submitted, for compliance with the reference country(s) authorisation(s), including the product characteristics (formulation, composition and strength) and the proposed labelling information (use, dosage, precautions) for local marketing. For this model, it is a pre-requisite that the CPP or alternative documentation of approval be provided on submission of the application for authorisation.

### Review assessment type II – Abridged model

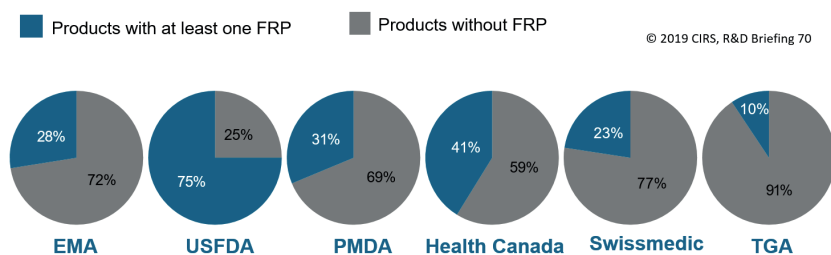
The abridged model makes provision for a truncated review focused on the evaluation of clinical data (BR assessment) as well as country specific requirements related to quality data. Requirements pertaining to quality data are generally associated with

**Figure 1.6. Top reasons given by the Asia-Pacific Economic Cooperation (APEC) regulatory agencies for employing quality measures in the regulatory review**



Adopted from Liu et al., 2013

**Figure 1.7. Proportion of New Active Substances (NASs) approved by each agency in 2018 that benefited from at least one facilitated regulatory pathway (FRP)**



Adopted from CIRS, 2019a

evidence of product stability in the local climatic zone and the suitability of distribution networks within the country. Provided that the scientific data submitted has been evaluated and approved by a recognised NRA, local authorities can avoid duplication of effort and can forgo the re-assessment of such data. This model does not require the submission of the CPP on application, but may require submission of the CPP or alternative documentary evidence of approval, prior to product authorisation.

### Review assessment type III - Full review model

The full review model is intended for use by NRAs that have the necessary resources to perform a full independent scientific review of applications for NASs. This model entails a “full” assessment of quality, pre-clinical and clinical data by internal and external experts. The full review model does not require evidence of marketing authorisation from any other NRA at the time of submission and thus allows for parallel or prior review to first applications worldwide.

Historically, the MCC in South African utilised the full review model in the assessment of all applications including NASs and generics for orthodox, biological, complementary, and veterinary medicinal products. A full independent assessment of quality, efficacy and safety data was performed for each application received. The MCC had access to reviewers who had the relevant qualification and technical experience to perform a full assessment of the data provided. The majority of the reviewers were external consultants. Reviewers were responsible for preparing a detailed assessment report, that was peer-reviewed and then submitted to the relevant Scientific Committee for discussion. The Scientific Committees then made a recommendation to the Council for ratification.

## BENEFIT-RISK ASSESSMENT

The assessment of the benefits and risks in the context of an application for a NAS is a complex process that requires evaluation of a large amount of data (EMA CHMP, 2008). Whilst the same data on quality, safety and efficacy could be submitted in support of the registration of a new medicine, NRAs may have different views on the authorisation of the product. A report in 2008, by a working group of the EMA Committee for Medicinal Products for Human Use (CHMP) stated that there was no accepted, universal approach on the methodology to estimate the overall BR balance or on how to describe the way the evidence was weighed and balanced (EMA CHMP, 2008). However, since 2008, there have been a number of publications supporting the BR assessment of medicines (Walker et al., 2014; McAuslane et al., 2017; Leong et al., 2015). National regulatory authorities (NRAs) have recognised the need for a structured, standardised, systematic approach to BR assessment of medicines using a framework that should ideally be feasible and practical within the regulatory review process. The NRAs are also under increased pressure to improve transparency, consistency and accountability and to establish appropriate documentary governance for decision-making processes.

Over the past decade, current global practice frameworks, implemented by both pharmaceutical companies and NRAs, have been evaluated (Walker et al., 2014). Such models included those recommended by pharmaceutical companies as well as the Pharmaceutical Research and Manufacturers of America Benefit-Risk Action Team (PhRMA BRAT), the Benefit-Risk Assessment in New and Old Drugs (BRAIN), as well as frameworks advanced by NRAs, including the USFDA 5-step framework and the EMA Problem, Objectives, Alternatives, Consequences, Trade-Offs, Uncertainty, Risk Tolerance, Linked Decisions (PrOACT-URL) (Walker et al., 2014). Through this work the need for applicants to submit safety, quality and efficacy data in a standardised, well-structured manner was identified and, therefore, the submission of intuitive BR assessments, resulting in inconsistent narratives, could be avoided.

In 2008, four regulatory agencies namely the Australian TGA, Health Canada, the Health Sciences Authority (HSA) in Singapore and Swissmedic collaborated in the development of a universal model for BR assessment. The development of this model was intended to facilitate shared or joint reviews of new medicines submitted simultaneously to each of the four agencies. The initiative became known as the Consortium on Benefit-Risk Assessment (COBRA) initiative and was subsequently renamed Australia, Canada, Switzerland and Singapore (ACSS). Through the facilitation of this collaboration, a BR assessment template was developed based on the EMA reflection paper of

2008 (EMA CHMP, 2008). The template was constructed and then evaluated in three phases: a feasibility study, a retrospective pilot study and a prospective study (McAuslane et al., 2017; Levitan et al., 2014). The final template, named the Universal Methodology for Benefit-Risk Assessment (UMBRA) was developed (Levitan et al., 2014) and incorporated appropriate methodologies for evaluating the BR assessment of medicines, as well as tools for supporting transparent decision-making. The UMBRA overarching framework provided the basis for a common agreement on the principles for BR assessment of medicines taking into account the criteria influencing the quality of the framework, namely the logical soundness, comprehensiveness, acceptability of results, practicality, specificity and sensitivity, scope and visualisation (Walker et al., 2014). The EMA CHMP assessment report template was used as the basis in the development of UMBRA and the revised template included a structured list of benefit and risk criteria.

There was a consensus from regulators who were developing BR frameworks that there were eight steps either explicitly or implicitly undertaken in BR methodologies for assessing medicines (Leong et al., 2015). These steps have been incorporated into the UMBRA eight step benefit risk framework (Figure 1.8).

The use of the UMBRA eight step benefit risk framework has potential benefits. The template facilitates consistency in BR assessment in that the template prompts evaluators to avoid lengthy narratives. Through the use of this template, reviewers are able to articulate each benefit and risk clearly which is an important mechanism for training new reviewers and a means for allowing comparisons with other medicines in the same class. Consequently, its use has the potential to enhance internal consistency and the quality of decision-making within the NRA (Walker et al., 2014; Bujar et al., 2016; Donelan et al., 2015). The template contributes towards the principles of GRevP in that it allows for transparent, documented decision-making, resulting in a valuable tool that may be beneficial in engaging in joint reviews and collaborations with other NRAs.

In the event that NRAs engage in such collaborations, it becomes essential that there is agreement with respect to the clinical template, with emphasis on the section of the template addressing the BR assessment. Standardisation of the BR assessment will facilitate effective exchange between partnered NRAs in communicating the reasons for views expressed and the regulatory decisions made. Further value would be gained, should such a universal, standardised model be received internationally, especially for those agencies, where reliance and/or recognition mechanisms are in place.

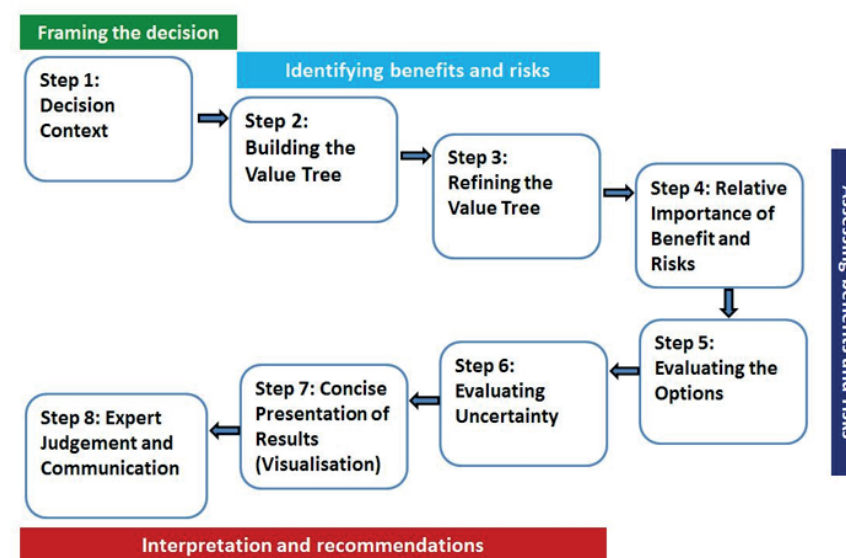
## QUALITY DECISION-MAKING PRACTICES

National regulatory authorities (NRAs) are responsible for making regulatory decisions that affect patients' access to medicines. Frameworks supporting the science of decision-making can be improved with a view to enhance consistency, transparency and accountability in decision-making practices. Ten quality decision-making practices (QDMPs) have been identified (Donelan et al., 2015) and can be linked to the science of decision-making as it unfolds in the review of medicines, particularly in the area of BR assessment (Bujar et al., 2016).

Any NRA that aims to improve its decision-making practices should ensure that the quality of such decision-making practices is monitored and measured. An assessment of the QDMPs applied by an NRA will provide insight into current strengths and gaps in current QDMPs and highlight commonalities and differences that may exist through the stratified forums for decision-making inherent within the NRA.

A study conducted by (Donelan et al., 2016) resulted in the development of a tool named the Quality of Decision-Making Orientation Scheme (QoDoS) that was validated using a standardised approach and qualitative as well as quantitative techniques. Through the application of the QoDoS in a regulatory environment, differences

**Figure 1.8. Universal Methodology for Benefit Risk Assessment (UMBRA) eight step benefit risk framework**



Adopted from Leong et al., 2015

in decision-making between individuals and their organisation can be identified (Donelan et al., 2016).

## GLOBAL TRENDS

The regulation of medicines is supported by a legislative framework that empowers NRAs to effect statutory mandates in ensuring patients' access to safe, effective, quality medicines. Patient-focused, evidence-based, risk-oriented, transparent, effective and flexible practices are the mainstay of medicines regulation (Azatyan, 2009). National regulatory authorities (NRAs) of various sizes and maturity levels have experienced challenges in the face of resource constraints and have had to revise legacy systems and processes in order to adapt to the new regulatory environment. As the demand on NRAs increases, regulators globally have had to re-engineer regulatory processes in an effort to increase the effectiveness of regulatory operations. International benchmarking, against mature NRAs has driven many NRAs to strive towards the implementation of pragmatic solutions to address regulatory inefficiencies.

The WHO has developed a global benchmarking tool (GBT) that has been used to perform an evidence-based assessment and comparison of NRAs. The WHO GBT is used by the WHO to assess the regulatory systems of NRAs in Member States, as mandated by the WHA Resolution 67.20 on regulatory system strengthening for medical products (WHA, 2014; WHO, 2020). The benchmarking methodology embedded within the WHO GBT enables the WHO to identify both strengths and areas for improvement within the NRAs' regulatory system. The GBT is used to evaluate each of the nine component regulatory functions of the regulatory system against a series of sub-indicators. These functions include national regulatory systems, registration and marketing authorisation, vigilance, market surveillance and control, licensing establishments, regulatory inspection, laboratory testing, clinical trial oversight and lot release. Fact sheets have been developed to describe the scope and requirements for each sub-indicator. During the assessment, NRAs are required to provide evidence supporting the implementation of each of the sub-indicators. A number of the sub-indicators highlight the importance of formalising the implementation of the QMS and GRevPs. The sub-indicators require NRAs to demonstrate the effective application of QDMPs in regulatory decision-making and support the publication of regulatory decisions in the public domain. The sub-indicators endorse the measuring and monitoring of regulatory performance, making use of effective electronic document management systems (EDMS) and participation in regional and/or global networks to promote harmonisation and collaboration. Each sub-indicator is linked to a 'maturity level' rating. The measure of 'maturity level' is based on the concept adapted from

the International Standardization Organization (ISO) 9004 standard that provides guidance on quality management and the quality of an organisation to achieve sustained success (WHO, 2020). The GBT facilitates an assessment of the maturity level of an NRA on a scale of 1 (existence of some elements of regulatory system) to 4 (operating at advanced level of performance and continuous improvement). National regulatory authorities (NRAs) that are operating at a maturity level of 3 and above are considered to be competent in effecting regulatory mandates and are listed by the WHO as such. The application of the WHO GBT in the assessment of NRAs in WHO Member States provides an opportunity for NRAs that are operating at lower maturity levels or NRAs in resource-limited settings to rely on or recognise the regulatory decisions of WHO-listed NRAs. Technical support under-pinned by efforts promoting regulatory convergence has been provided by WHO to Member States. The WHO has initiated collaborative activities between various countries and regions and through these harmonisation initiatives participating NRAs have been able to exchange consolidated information without challenging the sovereignty of the participants (Azatyan, 2009).

Global trends for convergence and reliance have filtered down into the African region as reflected through the informal consultations initiated at the International Conference of Drug Regulatory Authorities (ICDRA), held in Bern, Switzerland, in September 2008. As a result of these discussions a WHO concept paper was developed to institute the African Medicines Registration Harmonization Initiative (AMRHI) to support the harmonisation of medicine registration within and across Africa (Azatyan, 2009). It is further anticipated that the African Medicines Agency (AMA) may be established in order to further support the regulatory systems of NRAs and build regulatory capacity within the region (Ndomondo-Sigonda et al., 2017).

The drive for the establishment of a more effective regulatory framework in South Africa has been evident for the past two decades. In June 2017 the Medicine and Related Substances Act, 1965 (Act 101 of 1965), was amended to allow for the transition of the MCC to the South African Health Products Regulatory Authority (SAHPRA). This new era, promising regulatory re-form, provided an opportunity to study the past practices of the South African NRA, with a view to enhancing regulatory operations and the responsiveness of the NRA to the advancing new regulatory landscape. Similarly, to other NRAs, SAHPRA is working towards the development and improvement of its regulatory capacity. At a workshop convened by the CIRS, on the Risk-Based Evaluation of Medicines, held in Sao Paulo, Brazil in 2017, many NRAs expressed an interest in applying risk-based evaluation approaches focused on reliance models that leveraged

on the work by other trusted NRAs. Steps for the practical implementation of such models are key to understanding how NRAs may apply these mechanisms and is something that SAHPRA is also exploring. As SAHPRA moves forward with its objective for regulatory reform it is important that the agency has the relevant capabilities and decision-making frameworks in place to ensure the efficient application of resources, with a view to improve median approval times and patients' access to medicines.

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A decorative graphic on the right side of the page. It features a large teal circle containing the number '02'. Below this circle is a horizontal line. To the left of the circle is the word 'CHAPTER'. Below the line and circle is a complex wireframe mesh structure that resembles a globe or a network, with several smaller teal circles scattered around it.

# CHAPTER 02

**HISTORICAL PERSPECTIVE OF  
SOUTH AFRICAN REGULATION OF MEDICINES**

## SUMMARY

The drive for improved regulatory systems and the establishment of a more effective regulatory framework in South Africa has been evident for the past two decades. A significant backlog has developed and has resulted in extended timelines for medicine registration in South Africa. The promulgation of the recently amended Medicines and Related Substance Act of 1965 triggered the establishment of the South African Health Products Regulatory Authority (SAHPRA) to replace the former medicine regulatory authority the Medicines Control Council (MCC).

This chapter provided the historical context supporting the new regulatory environment in South Africa and the transition from the MCC to SAHPRA. Key recommendations to SAHPRA include: the formal development and implementation of a quality management system (QMS); the measurement and monitoring of regulatory performance; setting targets for overall approval time and key review milestones in order to instil a culture of accurate metrics collection and measurement of key performance indicators and their continuous improvement; codifying the use of facilitated regulatory pathways (FRPs) in policy and culture; the application of a risk-based approach to the regulatory review, commensurate with a medicine's risk; and the implementation of reliance frameworks and the recognition of the regulatory decisions of reference agencies.

## RECOMMENDATIONS

### Quality management system

Establishment of such a system would help to safeguard accountability, consistency and transparency of SAHPRA and streamline the implementation of GRP and GRevP including QDMPs and BR assessment.

### Measuring and monitoring

This will ensure the measurement and improvement of regulatory performance, targets for overall approval time and key review milestones. Consequently, this will lead to the implementation of appropriate systems for and a culture of accurate metrics collection and measurement of key performance indicators and their continuous improvement.

### Risk-based approach to the evaluation of medical products

This will help to implement the appropriate allocation of resources, codify the use of FRPs in policy and culture, apply a risk-based approach commensurate with the product's risk to patients and apply increased resources for pharmacovigilance activities to support the reliance and recognition of reference agencies.

The purpose of this review was to provide insight into the history of the enabling legislation and expert reviews and recommendations for regulatory reform that have given rise to a new regulatory regime in South Africa. Many key opportunities and modalities for change have been identified and it is evident that re-enforcement of strategies to address inadequate financial and human resources, stakeholder relationships, paper-driven document management systems, service delivery and regulatory review processes, need to be considered in order to strengthen the regulatory systems in South Africa.

## INTRODUCTION

Ensuring effective medicine regulation through the strengthening of regulatory systems and improvement of regulatory performance has become a priority for both national regulatory authorities (NRAs) and governments worldwide. With the support of government, NRAs are responsible for protecting and promoting public health, implementing rigorous regulatory standards and maintaining an assured supply of medical products that are safe, effective and of good quality (Rägo & Santoso, 2008; WHO, 2018a; Ndomondo-Sigonda et al., 2017). Despite the critical role that NRAs play within national healthcare systems the importance of medical product regulation often goes under-recognised and is often under-funded (Rägo & Santoso, 2008). The World Health Organization (WHO) has indicated that almost a third of NRAs do not have the capacity to perform core regulatory functions and would not be able to sustain effective regulatory systems without adequate financial support (WHO, 2003).

Global trends toward increased pressure on NRAs of all sizes and capacity due to the increased volumes of applications received, the complexity of the submissions and the increased number of categories of medical products have been noted (WHO, 2014a). These trends and statistics resonate with many NRAs in low- and middle-income countries that have historically been faced with resource constraints (WHO, 2014b) and that have not participated in global harmonisation initiatives or development programs aimed at strengthening regulatory systems (Preston et al., 2012). Efforts to address the challenges faced by NRAs in resource-limited settings have focused on identifying and performing core regulatory functions that have to be undertaken directly by NRAs to meet country or regional needs (WHO, 2014a; Ward, 2014). National regulatory authorities (NRAs) have also been encouraged by the WHO to consider regulatory convergence and to collaborate with and recognise work done by other regulators to ease the regulatory burden (WHO, 2014a; Ward, 2014).

Resolution WHA67.20 emanating from the Sixty-seventh World Health Assembly (WHA) in 2014 identified the need for effective regulatory systems and highlighted that “inefficient regulatory systems create barriers for access to safe, effective and quality medical products” (WHA, 2014, p1). The drive for improved regulatory systems and the establishment of a more effective regulatory framework in South Africa has been evident for the past two decades but despite political intentions and legislative revisions success has been limited to date.

It is suggested that while multi-factorial elements have resulted in a backlog in medicines registration, significant pro-access policies compounded by legislative

requirements for the expedited review of medicines on the Essential Drugs List (EDL), most of which are generics, may be at the root of the problem (Leng et al., 2015). Efforts to address the increasing volume of applications that have been received have to date failed and resources have been stretched to capacity resulting in the development of a significant backlog and extended timelines for product registration. The median approval times for fast track applications approved by the Medicines Control Council (MCC) in 2015, 2016 and 2017 were 1218, 921 and 609 calendar days respectively. There was no target time set for the overall review time of new chemical entities (NCEs) and the median approval times for NCE marketing authorisation applications approved in 2015, 2016 and 2017 were 1175, 1641 and 1466 calendar days respectively. These data demonstrate that the MCC was not able to achieve the target timelines of 250 calendar days set for fast track applications nor meet the targets in 2015, 2016 and 2017 for the key milestones within the regulatory review process.

Pharmaceutical companies, private clinical research organisations, academic clinical research groups and civil society organisations have complained that delays and the backlog in medicines registration were harming patients’ access to affordable medicines (Leng et al., 2015). It has been reported that prior to 2005 the number of applications received and the number of registration certificates issued were in equilibrium, however from 2005 the number of applications submitted more than doubled whereas the number of certificates issued remained approximately the same (Leng et al., 2015).

The South African NRA has a historical average of receiving approximately 4700 applications per year but has demonstrated that it can only process approximately 2550 applications per annum (SAHPRA, 2018). The South African Health Products Regulatory Authority (SAHPRA) inherited a backlog of approximately 16 000 applications that included all applications submitted up to 31 January 2018 which are yet to receive final approval (SAHPRA, 2018). The SAHPRA Board aimed to clear the backlog within the next two years. Given that more than half of the new registration applications were at least five years old, the industry were requested to indicate whether they would like to withdraw those applications submitted in 2013 or earlier. Submissions within the backlog need to be consolidated, updated and resubmitted to ensure that those requiring evaluation reflect current data (SAHPRA, 2018). Applications will be segmented and prioritised according to public health priorities (SAHPRA, 2018). The SAHPRA is committed to operationalise reliance models for product review supported by optimal staffing solutions, implementation of a digitally powered approach to evaluation, effective change management and improved transparency and accountability (SAHPRA, 2018).

The promulgation of the recently amended Medicines and Related Substance Act, 1965 (Act 101 of 1965) hereafter referred to as the Medicines Act triggered the establishment of SAHPRA as a separate juristic person outside of the National Department of Health to replace the former medicine regulatory authority the MCC. The amended Medicines Act saw the scope of the Authority's mandate extended to make provision for the regulatory oversight of medical devices and complementary medicines in South Africa and to make provision for the Authority to establish and strengthen collaborative initiatives with other regulatory authorities or institutions (Medicines and Related Substances Act 2017).

The aim of this study was to provide the historical context supporting the new regulatory environment in South Africa and the transition from the MCC to SAHPRA.

## THE MEDICINES CONTROL COUNCIL

Prior to the establishment of SAHPRA in February 2018 the MCC was the national medicines regulatory authority of South Africa responsible in terms of the Act to provide for the monitoring, evaluation, regulation, investigation, inspection, registration and control of human and veterinary medicines, scheduled substances, clinical trials and related matters in the public interest. The statutory obligations of the MCC were to ensure that medicines that were available in South Africa met the required standards of quality, safety, and efficacy (MCC, 2006).

### Organisational structure

The MCC was a statutory body appointed by the Minister of Health consisting of not more than 24 members including the chairs of the expert committees. In addition, the council appointed external experts to serve on various expert committees overseeing medicine registration, regulation and control functions. Overall there were 11 active expert committees including the Biological Medicines, Clinical, Clinical Trials, Complementary Medicines, Good Practice, Legal, Medical Devices, Names & Scheduling, Pharmaceutical & Analytical, Pharmacovigilance and Veterinary Clinical Committees (MCC, 2017). The skills of the members of the council and its committees were written into law and included expertise in toxicology and medicine safety, basic and clinical pharmacology, biotechnology, pharmaceuticals, internal medicine, virology, pharmaceutical chemistry, neonatology, paediatrics, immunology, veterinary science, complementary medicines and law (MCC, 2017).

The Office of the Registrar served as the Executive Secretary to the MCC and provided administrative and technical support to the Council and its activities. The Office of

the Registrar was a Chief Directorate within the National Department of Health known as the Cluster: Food Control, Pharmaceutical Trade & Product Regulation. There were four Directorates within the Cluster namely, Operations & Administration, Inspectorate & Law Enforcement, Medicines Evaluation & Research and Clinical Evaluation & Trials. The staff complement of the Cluster included doctors, pharmacists, veterinarians, scientists and administrative staff (MCC, 2017). The MCC organisational structure is depicted in Figure 2.1.

### Regulatory review process

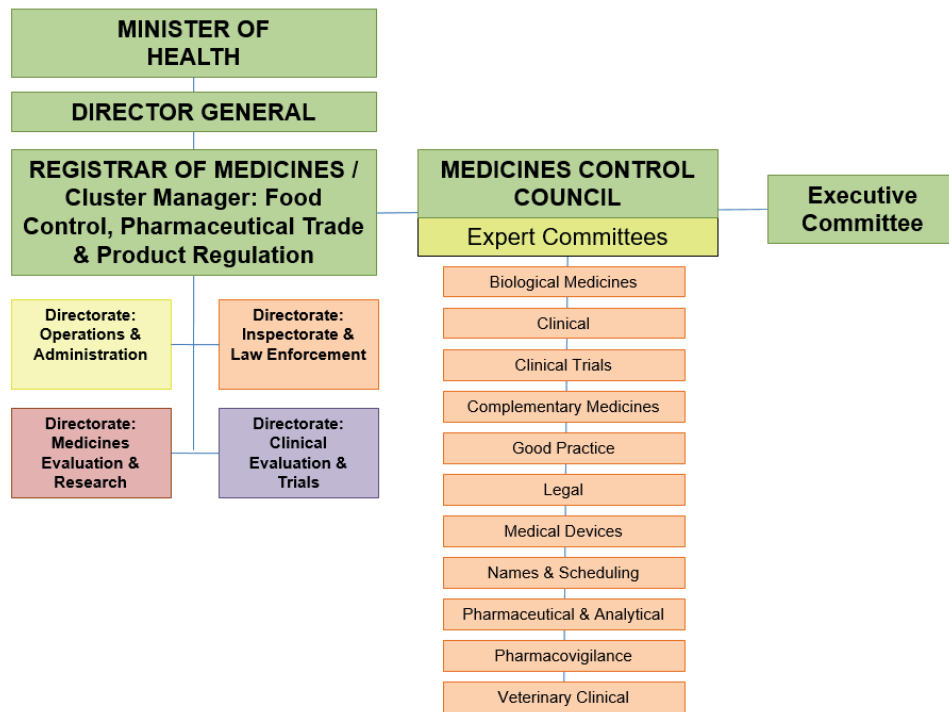
The registration of medicines in South Africa is governed by the provisions and requirements of the Medicines Act including the regulations and the published guidelines. Legislative frameworks require that medicines including NCEs, multisource/generic medicines, biological medicines, complementary medicines and veterinary medicines are evaluated by the NRA prior to marketing of the product. Applicants are required to submit technical dossiers to demonstrate the quality, safety, and efficacy of such medicines intended for sale in South Africa. The confidentiality of information submitted to the NRA is governed by Section 34 of the Medicines Act regarding the preservation of secrecy. The regulatory review process of the MCC is presented in Figure 2.2 and provides a simple representation of the review and authorisation of applications that are approved in the regulatory review cycle.

The NRA made use of both internal and external expertise to evaluate applications for the registration of medicines. A full review of the safety, quality, and efficacy data, together with the assessment reports prepared by reviewers were considered by the various expert committees to make recommendations on the approval of the proprietary name of the product, the allocation of a scheduling status for the active pharmaceutical ingredient and the evaluation of the good manufacturing practice (GMP) status of the applicant, the manufacturer of the active pharmaceutical ingredient, the manufacturer of the finished pharmaceutical product, the packer and the quality control laboratory. The final decision for authorisation or refusal was made by the MCC.

### History of enabling legislation

The introduction of the regulation of medicines in South Africa was initiated in the 1960s when the National Department of Health appointed the Snyman Commission to investigate the high cost of medicines and medical services in South Africa (Snyman, 1965). The report of the Commission of Inquiry recommended that at the time the medicines should be controlled in terms of their purity, safety and therapeutic

Figure 2.1. Organisational structure of the Medicines Control Council (MCC)

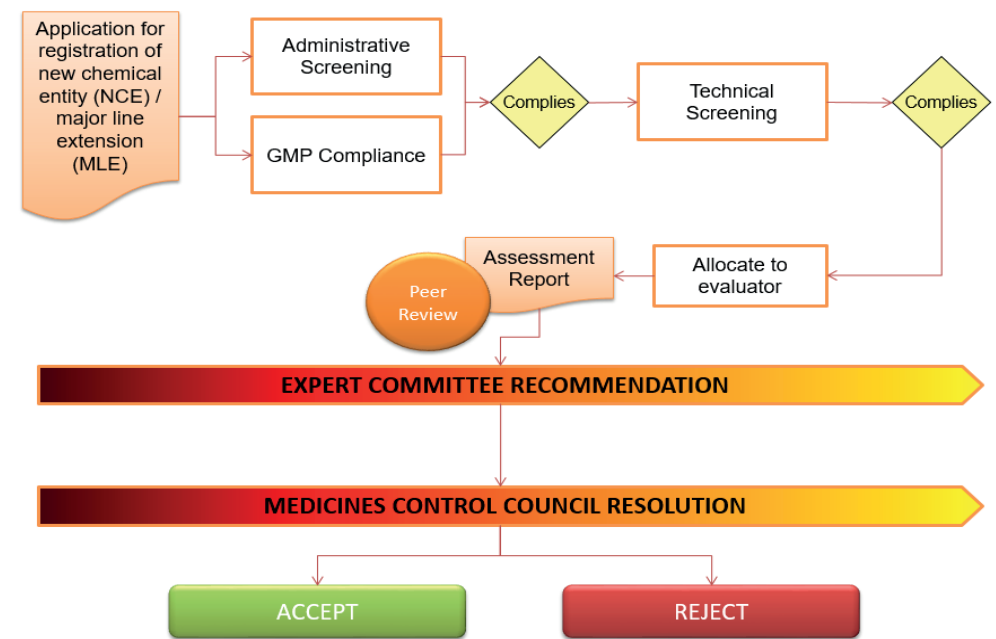


efficacy (Gouws, 2003, unpublished thesis). These recommendations resulted in the promulgation of the Drugs Control Act, 1965 (Act 101 of 1965) and the establishment of the Drugs Control Council responsible for the control of medicines for human use.

The introduction of a registration procedure in 1968 meant that all medicines intended for sale in South Africa were evaluated and approved by the Drugs Control Council prior to entering the market. Medicines available on the market prior to 1968 were initially exempt from these requirements and were referred to as “old medicines”. Over the next three decades the legislative framework and regulatory requirements were amended several times to reflect the intentions of the regulatory authority as it strived towards improved control of medicines in South Africa. Some of the important amendments made to the principal Act, the Medicines and Related Substances Act, 1965 (Act 101 of 1965) are listed in Table 2.1 and the historic projects and legislative changes are noted in Table 2.2 (Gouws, 2003, unpublished thesis).

The Amendment Act, 1997 (Act 90 of 1997) was the first legislative amendment to be made to the principal Act following the change of government in South Africa after

Figure 2.2. Regulatory review process of the Medicines Control Council (MCC)



the general elections held in 1994 (Gouws, 2003, unpublished thesis). With this change came the adoption of a programme for health reform and the launch of the National Drug Policy. This Amendment Act, 1997 was promulgated in 1997 and Section 15C specifically was the subject of a legal challenge by the Pharmaceutical Manufacturers Association (PMA) which prevented the implementation of this Amendment Act, 1997 until 2003 *PMA v. President of the Republic of South Africa* (1998). The then Minister of Health, Nkosazana Dlamini-Zuma appointed an advisory panel to review the medicine regulatory environment in South Africa (Dukes et al., 1998).

In December 1998 a report titled “Operational and Financial Review - Discussion Draft” prepared by KPMG also endorsed the restructuring of the MCC with the aim of improving operational efficiencies. On the recommendation of the ministerial advisory panel a new Amendment Act (South African Medicines and Medical Devices Regulatory Authority Act 1998) establishing the (SAMMDRA) to replace the MCC was passed by Parliament. The SAMMDRA Act was promulgated prematurely without the necessary Regulations and was subsequently set aside *PMA and Another v. In re Ex Parte President of the Republic of South Africa and Others* (2000).

Table 2.1. Amendments to Drug Control Act 1965

Amendment Number	Change
Amendment Act No 29 of 1968	Drugs that were subjected to registration were defined
Amendment Act No 88 of 1970	Categories for the classification of these drugs were defined
Amendment Act No 95 of 1971	Made provision for the control of advertising of drugs
Amendment Act No 65 of 1974	The term "drug" was replaced with "medicine"
Amendment Act No 17 of 1979	The Drugs Control Council was changed to the Medicines Control Council
Amendment Act No 94 of 1991	The constitution of the Medicines Control Council, remuneration of the Council members and the appointment of the Committees of Council and a Medicines Control Appeal Board was defined
	The mandate of the Act was extended to include the regulatory oversight of veterinary medicines, including the registration, labelling and advertising thereof
	The powers, functions and constitution of the Council were defined
	The establishment of the Medicines Control Appeal Board was repealed
	Provisions for an alternative appeal procedure against the decision of the Council were defined

Table 2.1. (continued)

Amendment Number	Change
Amendment Act No 90 of 1997	The Medicines Control Council was established as a juristic person
	Members of the Council or the Committees were required to declare commercial interests related to the pharmaceutical or health care industry
	The members of the Executive Committee of the Council, were to be appointed subject to the approval by the Minister of Health
	Conditions prohibiting the sale of any medicine, which were subject to registration, and which were not registered, were defined
	Provision for expedited registration of essential medicines
	Re-registration of medicines every 5 years
	Provisions for compulsory licensing and parallel importation
	Provisions to enable generic substitution were defined
	A Pricing Committee for medicines was established
	The process of appeal against a decision of the Director-General of Health was defined
	Provision was made for acquiring of additional funds by the Council
Amendment Act 59 of 2002	The powers of the Minister of Health to make regulations pertaining to the Medicines Act were further defined
	Provision was made for the appointment of Deputy Registrars
	The term of office of the Pricing Committee members was defined
	Regulations relating to the marketing of medicines was defined
	The South African Medicines and Medical Devices Regulatory Authority Act 1998 was repealed

**Table 2.2. Historic projects and legislative changes**

Timeline	Initiated by	Project Team	Objective	Recommendation	Result
1960	South African National Department of Health	Snyman Commission	Investigate the high cost of medicines and medical services in South Africa	Medicines should be controlled in terms of their “purity, safety and therapeutic efficacy”	Promulgation of the Drugs Control Act, 1965 (Act 101 of 1965) Establishment of the Drugs Control Council
1998	Minister of Health, Nkosazana Dlamini-Zuma	Advisory Panel	Review the medicine regulatory environment in South Africa	Endorsed the restructuring of the MCC with the aim of improving operational efficiencies	The new Amendment Act establishing the SAMMDRA to replace the MCC was passed by Parliament
2007	Minister of Health, Manto Tshabalala-Msimang.	Ministerial Task Team led by Professor Green-Thompson	Report on the restructuring of the MCC	The establishment of a new NRA to replace the MCC referred to as SAHPRA The need for international and regional harmonisation The need for collection of metrics to facilitate the measurement and monitoring of regulatory performance	Further amendment of the principal Act The Medicines Amendment Act, 2008 was signed into law by then President Kgalema Motlanthe in 2009 but not implemented
2009	Minister of Health, Barbara Hogan	Project team led by Dr Nicholas Crisp	Revive legislative endeavours directed towards regulatory reform Establishment of an improved NRA	Develop the business case for SAHPRA Identification of further legislative amendments	Further amendment to the Medicines Amendment Act, 2008 The Medicines and Related Substances Amendment Bill, 2012 was published for comment in March 2012
2012	Director General of Health, Malebona Precious Matsoso	Health Products Technical Task Team (HPTTT)	Advise on the key legislative, programmatic, infrastructural, structural and operational elements required for the transition to SAHPRA	Benchmark regulatory procedures in identified technical and operational areas Explore mechanisms for information sharing and systems to establish mutual recognition for registration requirements and product approval	Finalisation of the Medicines and Related Substances Amendment Bill, 2012 The new Medicines Amendment Act, 2015 was approved (January 2016) The draft SAHPRA business case prepared by Dr Nicolas Crisp was amended to reflect current developments and the key elements required for the transition of the MCC to SAHPRA

Abbreviations: HPTTT=Health Products Technical Task Team; MCC=Medicines Control Council; NRA=National Regulatory Authority; SAHPRA=South African Health Products Regulatory Authority; SAMMDRA=South African Medicines and Medical Devices Regulatory Authority

In late 2007, yet another decision was taken to restructure the MCC by establishing a new authority as a public entity outside of the National Department of Health. A report on the restructuring of the MCC was presented by a Ministerial Task Team led by Professor Green-Thompson who was appointed as a Special Advisor to the Minister of Health, Manto Tshabalala-Msimang (SAHPRA, 2016). The Green-Thompson Report recommended the establishment of a new NRA to replace the MCC referred to as

SAHPRA and emphasised the need for international and regional harmonisation to support reliance and recognition frameworks with other regulatory authorities (Green-Thompson, 2008). This report amongst others recommended extending the regulatory mandate of the authority to include medical devices and highlighted the need to effect BR assessment of medicines and QDMPs to support transparent regulatory decision-making. Regulatory models of other NRAs were benchmarked

and a key recommendation from this report informed the need for collection of metrics to facilitate the measurement and monitoring of regulatory performance and the impact of the proposed changes to the regulatory review process (Green-Thompson, 2008). The recommendations of the Green-Thompson report resulted in a further amendment of the principal Act and the Medicines Amendment Act, 2008 (Act 72 of 2008) was signed into law by then President Kgalema Motlanthe in 2009 but not implemented (SAHPRA, 2016). The reason for this was multi-factorial and included the need for strengthened governance and certain transitional provisions.

A project team led by Dr Nicholas Crisp was appointed in 2009 by the Minister of Health, Barbara Hogan to revive legislative endeavours directed towards regulatory reform and the establishment of an improved NRA (SAHPRA, 2016). The remit of this project team was to develop the business case for SAHPRA as well as the transitional mechanisms and the identification of further legislative amendments.

Through the work of the project team further amendments were made to the Medicines Amendment Act, 2008 (Act 72 of 2008) and the Medicines and Related Substances Amendment Bill, 2012 was published for comment in March 2012 (SAHPRA, 2016). In July 2012 the project team presented a draft business case for the establishment of SAHPRA (SAHPRA, 2012). The business case put forward a motion to establish SAHPRA as a Schedule 3A Public Entity to reinforce the political will to establish an NRA with operational autonomy and accountability. As a Schedule 3A Public Entity SAHPRA would be a separate juristic person outside of the National Department of Health accountable for sound corporate governance practices and adherence to compliance codes in terms of relevant legislation, financial regulations, directives, policies and procedures (National Treasury, 2015). The business case defined an extended mandate for SAHPRA including the regulatory oversight of food, complementary medicines, medical devices and radiation control. The report demonstrated historical under-funding of the NRA linked with recommendations for levying increased fees and motivated for proactive remuneration strategies to attract and retain the expertise required to execute the mandate of SAHPRA. It also expanded on the over-reliance on paper-driven systems and the necessity for an EDMS (SAHPRA, 2012).

The Director General of Health, Malebona Precious Matsoso, also appointed a Health Products Technical Task Team (HPTTT) in 2012 to consider the project team's recommendations and to advise further on the key legislative, programmatic, infrastructural, structural and operational elements required for the transition to SAHPRA (HPTTT, 2014; Pharasi & Banoo, 2015). The HPTTT as part of its mandate

engaged several NRAs (the EMA, USFDA, Swissmedic, the United Kingdom Medicines and Healthcare Products Regulatory Agency (MHRA) and the Australian TGA to examine and benchmark regulatory procedures in identified technical and operational areas as well as to explore mechanisms for information sharing and systems to establish mutual recognition for registration requirements and product approval.

These activities were also aimed at maximising regulatory capacity and operations under SAHPRA through understanding the structure and functioning of these agencies in line with international best practice standards. One of the outcomes of the HPTTT work was the finalisation of the Medicines and Related Substances Amendment Bill, 2012 and its introduction to Parliament for consideration. The new Medicines Amendment Act, 2015 (Act 14 of 2015) was approved by the Parliament, assented to by the President in December 2015 and published in the *Government Gazette* in January 2016 (SAHPRA, 2016).

The draft SAHPRA business case prepared by Dr Nicolas Crisp was further amended by the HPTTT to reflect current developments and the key elements required for the transition of the MCC to SAHPRA (SAHPRA, 2016). The amended business case defined the preparation and operationalisation of the transition, directed the development of a new fee schedule published in September 2015 to support the viability of the new NRA, informed the development and publication of the regulations for medical devices in December 2016 and confirmed the withdrawal of food control from the regulatory ambit of SAHPRA (SAHPRA, 2016). With the focus on financial and operational considerations these transitional arrangements overlooked the critical need for the review and improvement of the regulatory review process of the NRA as recommended in the Green-Thompson report. On the 1<sup>st</sup> June 2017 the amendments to the principal Act were enacted via proclamation of the Medicines and Related Substances Amendment Act, 2008 (Act 72 of 2008) read together with the Medicines and Related Substances Amendment Act, 2015 (Act 14 of 2015).

## THE SOUTH AFRICAN HEALTH PRODUCTS REGULATORY AUTHORITY

In February 2017 SAHPRA was legally established as a Schedule 3A Public Entity in terms of the Public Finance Management Act (PFMA), 1999 (Act 1 of 1999) to fulfil specific responsibilities on behalf of national government (National Treasury, 2015).

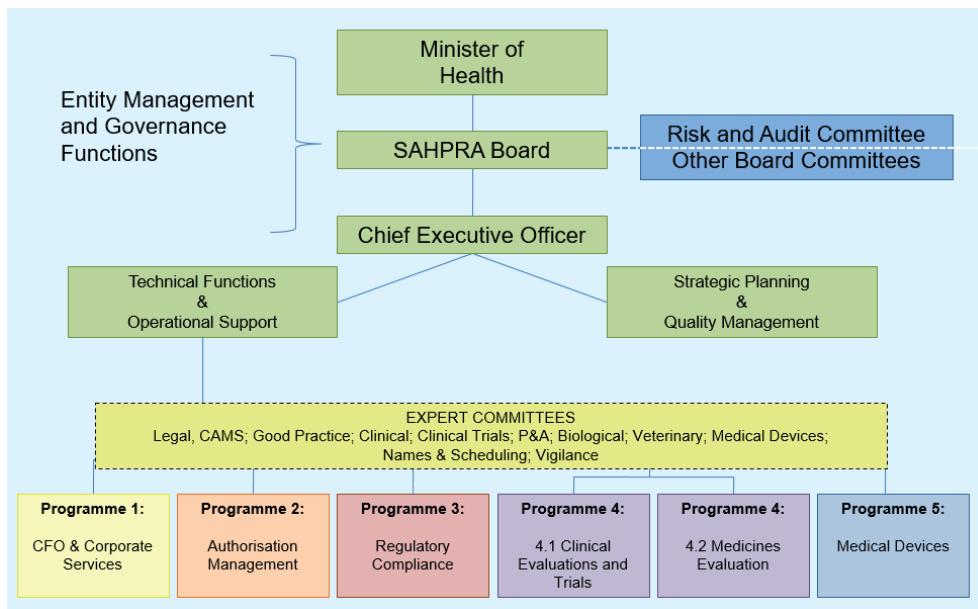
In October 2017 the Minister of Health, Aaron Motsoaledi, announced the appointment of 15 SAHPRA Board members. The Board members were appointed to serve for



a period of three years under the leadership of Professor Helen Rees, the outgoing Chairperson of the MCC and the first Chairperson of the SAHPRA Board. In contrast to the MCC the SAHPRA Board has full operational autonomy and accountability. Through the Board the Authority is accountable to the Minister of Health (Medicines and Related Substances Act 2017). The SAHPRA Board after consultation with the Minister of Health must appoint a suitably qualified person as the chief executive officer (CEO) of the Authority (Medicines and Related Substances Act 2017). The CEO is accountable to and reports to the SAHPRA Board and is responsible for the general administration of the Authority and for the carrying out of any functions assigned to the Authority (Medicines and Related Substances Act 2017). To this effect, Dr Boitumelo Semete-Makokotlela was appointed as the first CEO of SAHPRA. The organisational structure of SAHPRA is displayed in Figure 2.3.

The four Directorates depicted will be replaced by five programmes responsible for performing the regulatory activities of the Authority. In order to ensure continuity transitional arrangements have been put in place for the expert committees to

**Figure 2.3. Transitional organisational structure of the South African Health Products Regulatory Authority (SAHPRA)**



Abbreviations: CFO=Chief Financial Officer; SAHPRA=South African Health Products Regulatory Authority

continue providing scientific expertise and support. A Regulatory Advisory/Oversight Committee for medicines and medical devices has been appointed by the CEO in consultation with the SAHPRA Board to investigate and report to the Authority on any matter within its purview in terms of Medicines and Related Substances Act, 1965 (Act 101 of 1965). The SAHPRA Board may appoint one or more committees from among its members to assist it with the performance of its functions and has appointed a Technical Operations and Regulatory Strategy (TORS) Committee with investigation into the backlog in application for registrations as part of its remit. The SAHPRA Business Case (SAHPRA, 2016) stated that the legislative mandate of SAHPRA is derived from the Constitution of the Republic of South Africa, 1996 which places obligations on the state to progressively realise socio-economic rights including access to health care as well as the National Health Act, 2003 (Act 61) and the Medicines and Related Substances Act, 1965 (Act 101 of 1965) (pp. 23-24).

According to the Medicines and Related Substances Act, 1965 (Act 101 of 1965), SAHPRA’s obligations include ensuring public protection, ensuring transparency and accountability in its operations and being responsive to the regulatory environment (SAHPRA, 2016, p. 26).

The functions of the Authority are defined in Section 2B of the Medicines and Related Substances Act, 1965 (Act 101 of 1965). The Authority must, in order to achieve its objectives, ensure that the:

- Evaluation or assessment and registration of medicines and medical devices, are efficient, effective and ethical and that registered medical products meet the defined standards of quality, safety, efficacy and performance;
- Process of evaluating or assessing and registering medicines and medical devices is transparent, fair, objective and concluded in a timely manner;
- Medicines and medical devices are re-evaluated or reassessed and monitored periodically;
- Existing and new adverse events, interactions and information with regard to post-marketing surveillance and vigilance are monitored, analysed and acted upon;
- Compliance with existing legislation is being promoted and controlled through a process of active inspection and investigation; and
- Clinical trial protocols are assessed according to prescribed ethical and professional criteria and defined standards.

The political will and leadership have seen the efforts for an improved regulatory landscape in South Africa come to fruition as the evolving NRA strives towards an effective and efficient regulatory authority. The key operational differences between the MCC and SAHPRA are highlighted in Table 2.3. The mandate of SAHPRA has been extended to include medical devices and complementary medicines and the legislative framework for reliance and recognition has been finalised. It is anticipated that improvements to the other operational elements listed in Table 2.3 will be realised with the establishment of SAHPRA.

**Extended mandate**

In the past the MCC was mandated to ensure regulatory oversight of human and veterinary medicines. With the promulgation of the amendments to the principal Act the mandate of the Authority has been extended to include medical devices, ionising and non-ionising radiation emitting devices, radioactive nuclides and complementary medicines.

**Challenges and changes**

Historically the MCC faced resource constraints as workloads placed on the regulator steadily increased. As a result, the MCC became dependent on over-committed external expertise. Evaluation structures which relied on external evaluators lacked effective performance management contracts and did not provide a sustainable mechanism for timely submission of evaluation reports. The regulatory functions mandated to SAHPRA are people-dependent (SAHPRA, 2016). Adequate, competent and motivated human capital plays a vital role in ensuring organisational success (SAHPRA, 2016). “It is the intended goal of SAHPRA to have an adequate number of staff with the right skills mix, at the right level, available and employed in appropriate positions within the organisation” (SAHPRA, 2016, p. 152). Efforts to reform organisational structures within SAHPRA should be prioritised to build and retain in-house scientific skills in order to decrease over-reliance on external expertise.

**Harmonisation initiatives**

As an Authority mindful of limited resources and capacity constraints the MCC had always recognised the value of harmonisation initiatives and had explored the possibility of implementing reliance mechanisms. In the past the MCC participated in regional collaboration initiatives such as the Zazibona collaborative work-sharing process which aimed to harmonise regulatory efforts between regional NRAs. Harmonisation efforts may now be actively enforced as the inclusion of Section 2B(2)(a) and 2B(2) (b) in the Medicines Act provides a mandate for the Authority to liaise with and enter

**Table 2.3. Key operational differences between the Medicines Control Council (MCC) and the South African Health Products Regulatory Authority (SAHPRA)**

Operational element	MCC	SAHPRA
Mandate	Human and veterinary medicines	Medical devices and complementary medicines included
Organisational structure	Under-resourced: Outsourced expertise	Fully-resourced: In-house capacity
Harmonisation initiatives	Limited scope for reliance mechanisms	Legal framework for reliance mechanisms
Quality management system	Informal implementation of QMS	Formal implementation of the quality management system
Document management system	Paper-driven	Electronic document management systems-driven
Fee structure	Collection of fees by National Treasury	Retention of user-fees
Service delivery	History of backlogs	Improved timeliness
Stakeholder relationships	Stretched industry relationships	Transparency and accountability

Abbreviations: MCC=Medicines Control Council; SAHPRA=South African Health Products Regulatory Authority; QMS=Quality Management System

into agreements with any other regulatory authorities or institutions (Medicines and Related Substances Act 2017).

The advantages of such regulatory relationships are offset by a number of prerequisites including the assumption that SAHPRA adopts internationally harmonised guidelines and standards (SAHPRA, 2016), relevant memoranda of understanding and confidentiality agreements are in place with reliable regulatory authorities recognised by SAHPRA (Green-Thompson, 2008), that SAHPRA remains accountable for the health and safety of the citizens of South Africa (SAHPRA, 2016), that some regulatory decisions may be made based on the regulatory activities and/or decisions made by other reliable authorities and recognised by SAHPRA (SAHPRA, 2016) and that enhancing regulatory convergence and participating in collaboration and work-sharing initiatives will contribute towards a decreased regulatory burden and a decreased workload on SAHPRA. SAHPRA will also have the opportunity to make better use of the limited resources available to improve post-marketing surveillance

activities and will contribute towards efforts to minimise duplication of regulatory efforts (WHO, 2003).

## 2 Quality management system

The MCC has recognised the importance of formally implementing quality measures throughout the agency in order to ensure consistency, increase transparency and improve efficiencies. In the past the MCC did not have a dedicated Quality Management Unit however contingencies have been put in place to establish such a unit. This unit will be responsible for formalising the implementation of the quality management system (QMS) for the authority and for performing internal quality audits and for implementing strategies geared for continuous improvement. The implementation of a formalised QMS will ensure that good review practices (GRevPs) are codified into policies and guidelines, regularly monitored and subject to continuous improvement (WHO, 2016). Through the application of a robust QMS underpinned by the drive to cultivate an integral quality culture the regulatory performance and responsiveness of SAHPRA will be enhanced.

## Document management system

“A regulatory authority must have an effective system of tracking application assessment processes and decision-making; these systems require an appropriate use of information technology” (Hill & Johnson, 2004, p.27). The development of an integrated information system, improvement of the current information and communication technology (ICT) infrastructure and the use of an electronic document management system (EDMS) will be essential for SAHPRA. Given the large volume of complex applications submitted to the Authority and the need for optimal document management it is critical that the Authority moves away from the historically paper-driven processes of the MCC. It is the intention of SAHPRA to implement an EDMS that can replace the legacy systems currently in use. SIAMED, a software programme adopted from the WHO, is one such system that was used by the MCC and inherited by SAHPRA to track and manage applications for the registration of medicines. This system has become outdated and will be phased out as electronic systems capable of facilitating the electronic submission of applications and robust document management functionalities are introduced.

## Fee structure

The historical integration of the MCC into the operations of the South African National Department of Health has not served the MCC well as it worked towards ambitious goals of improved regulatory performance without the financial support required

to establish a new regulatory authority that would be a viable regulator of medical products, trusted and respected by the pharmaceutical industry, civil society and patients of the Republic (SAHPRA, 2016). The Act makes provision for the Authority to levy fees for services rendered for example, a fee may be charged for the evaluation and registration of medical products. Fee structures vary significantly between different regulatory authorities. Fees may be set arbitrarily, they may be related to the cost of providing a service or they may be scaled, commensurate with the amount of data submitted and the time required for evaluation of the data.

The establishment of SAHPRA as a 3A Public Entity allows for change in that the finances generated by the Authority will be retained. This revenue structure is different to the past model that existed within the MCC whereby incoming fees were collected by the National Treasury and channeled to central government revenue. Although the Authority will be partially funded from the national government funds a key deliverable for SAHPRA will be to raise the required revenue to make the Authority sustainable (SAHPRA, 2016). Suggestions to increase the fees for services levied by the Authority may be a solution but this will require significant improvements in regulatory efficiencies in order to appease the demands and expectations of stakeholders. Furthermore, an opportunity exists to generate more fees as the mandate of the Authority is extended to include the regulation of medical devices, complementary medicines and radiation control (SAHPRA, 2016).

## Service delivery and stakeholder relationships

“SAHPRA has an obligation to effectively implement a regulatory framework that supports regulatory functions, enables the objectives of the National Drug Policy and promotes the priority goals of the National Department of Health” (SAHPRA, 2016, p.152). In order to do so it is necessary to improve structures within the Authority and advance the functions of the Authority to develop an accessible regulatory service footprint (SAHPRA, 2016). Recognition of SAHPRA as a sustainable-well functioning regulatory system is a key feature of the strategic outcome orientated goals for the Authority (SAHPRA, 2016). The effectiveness of the regulatory systems developed, implemented and maintained by SAHPRA must be periodically measured against GRevP and pre-defined performance-based indicators (WHO, 2014b; SAHPRA, 2016). Global benchmarking of the Authority against the indicators of the GBT developed by the WHO to evaluate and grade the maturity level of the regulatory systems of NRAs will also provide a measurement of the Authority’s performance in assuring independent and competent oversight of medical products in South Africa (WHO, 2020). Delivering on such regulatory performance objectives will also provide a platform for

building strong and sustainable relationships with stakeholders with an emphasis on customer satisfaction.

## 2 THE REGULATORY REVIEW PROCESS IN SOUTH AFRICA: MODALITIES FOR CHANGE

Through the amendment of the Medicines Act and the establishment of SAHPRA a new era has dawned bringing about new opportunities for regulatory reform and the possibility to re-engineer outdated processes. Priority should be given to addressing the inefficiencies of the current regulatory review process through consideration of different types of product review assessments used by NRAs worldwide in the review of applications for registration of medicines namely the verification review (type I), an abridged review (type II) and a full review (type III) (McAuslane et al., 2009). SAHPRA may decide to continue with the current approach used historically by the MCC whereby a type III full independent assessment of quality, efficacy and safety data is performed in the review of all applications for registration however, it may be prudent to consider applying a risk-based assessment for those applications already reviewed by reference agencies in order to ensure timely access of medicines and medical devices.

### Risk-based approach to the evaluation of medicines

The management of limited resources may be improved through the application of a risk-based approach to medicinal product regulation. This approach allows regulators to direct the appropriate resources required to those medical products that pose a greater risk to patients. The amount of resources applied by the regulator should be commensurate with the level of risk of a medical product and should be applied only to the extent necessary to ensure patient safety (TGA, 2018). Many NRAs including resourced and mature regulatory authorities make use of FRPs for the assessment of applications for registration of medicines (Liberti, 2018). Primary FRPs are used to decrease review times of medicines that have not been reviewed by another NRA and that are not dependent on the review/decision made by another NRA for example products for unmet needs and oncology (Liberti, 2018). Secondary FRPs are used by NRAs to decrease review times of medicines that have been reviewed by another recognised NRA (Liberti, 2018). The regulatory decision can be expedited through reliance on or recognition of a prior review/decision by another NRA (Liberti, 2018). FRPs inform risk-stratification approaches to the assessment of applications for registration of medicines.

If SAHPRA wishes to apply such risk-based approaches the following types of review should be considered (Green-Thompson, 2008): The first is a full review of the complete quality, pre-clinical and clinical data applicable to medicines that have not been reviewed/approved by an NRA recognised by SAHPRA (Green-Thompson, 2008). The second is an abridged review applicable to a medicine that has been reviewed/approved by one recognised NRA (Liberti, 2018). Similar to the Mutual Recognition Procedure used in the EU the abridged review makes use of the evaluation report and the regulatory decision of a recognised NRA to guide the evaluation of the medicine by SAHPRA (Green-Thompson, 2008; Liberti, 2018). The third is the verification review that may be used to evaluate a medicine that has been approved by at least two recognised NRAs (Liberti, 2018). Through this review the product is validated for conformance to the authorised product specification (Pharasi & Banoo, 2015). The fourth is the evaluation of a dossier for a generic medicine (Green-Thompson, 2008). The generic medicine should be approved by at least one recognised NRA and should correspond to the reference product (with the same dosage form and strength) registered by SAHPRA (Green-Thompson, 2008).

Despite the type of review chosen for any given submission SAHPRA may insist that a full dossier consisting of complete quality, pre-clinical and clinical data is submitted upon application for medicine registration. Although a full assessment of the complete data may not be performed having the full dossier available on file will be advantageous for purposes of future reference or for post-market surveillance activities. A letter of intent for submitting an application for registration of medicine would be required to allow the regulator to adequately plan and allocate the necessary resources required to evaluate upcoming submissions. Through this process, the regulator may also anticipate whether specific expertise would be required in the assessment of the application and may be afforded the advantage of recruiting such expertise in advance thus circumventing unnecessary delays in the review process. This risk-based approach could be successfully applied provided that agreements are in place between SAHPRA and recognised NRAs to ensure that information pertaining to medicine assessment reports, post-marketing surveillance and post-marketing variations and/or amendments is easily shared and disclosed. As this system develops SAHPRA may consider introducing improved processes based on similar risk-stratification processes to address the submission of applications for variations and amendments to registered dossiers (Green-Thompson, 2008). In re-designing the regulatory review process it would be prudent to consider the application of an appropriate framework for BR assessment to facilitate the evaluation of the BR balance of medicines prior to registration (Green-Thompson, 2008; Leong et al., 2015). The implementation

of good regulatory practice (GRP) and GRevP (SAHPRA, 2016) and quality decision-making practices (QDMPs) are also recommended with a view to reinforce transparent decision-making processes. Therefore, the application of risk-stratification approaches and facilitated regulatory pathways (FRPs) would be an advantage when considered in line with the recommendations of the WHO (WHO, 2014b; Ward, 2014).

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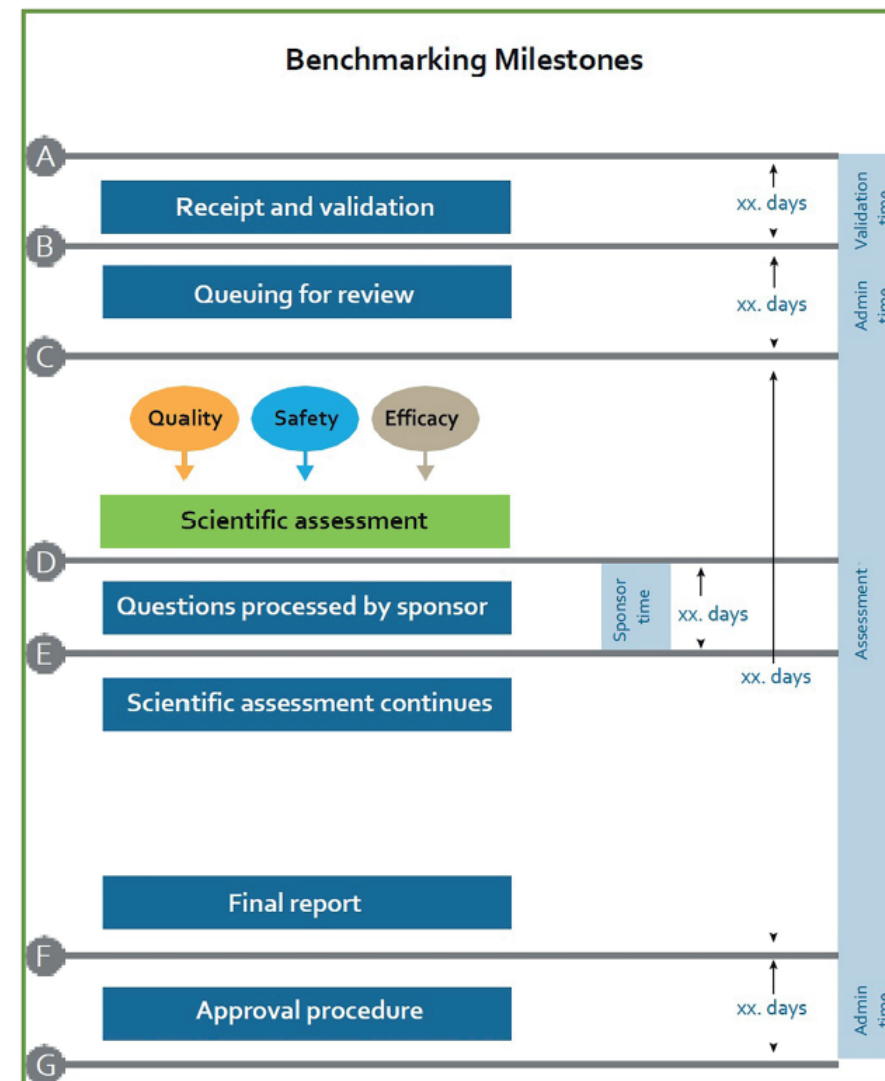
### Monitoring and measuring

With accountability and transparency being the focus within the medicine regulatory landscape in South Africa, SAHPRA has to be cognisant of the past administrative injustices and take ownership of its performance. SAHPRA targets for regulatory review must be communicated to all stakeholders and it must be held responsible for meeting its obligations in terms of such targets and demonstrate accountability to parliament, to the public, to the industry and to all relevant stakeholders (Green-Thompson, 2008). Furthermore, SAHPRA should undertake to employ the basic principles of administrative justice within the routine practices and activities of the Authority (Green-Thompson, 2008). Providing written reasons to support regulatory decisions made by the Authority could be one such practice that may support legal certainty and contribute to enhanced regulatory efficiencies and transparency (Green-Thompson, 2008). *Quid pro quo* provisions to relieve applicants of consequences of regulatory under-performance may also need to be considered (Green-Thompson, 2008).

### CONCLUDING REMARKS

In the current model there is no target for overall approval time of applications for registration and no targets for the key review milestones. The targets for overall approval time and key review milestones need to be identified, codified into policy and guidelines, recorded, measured and monitored. Figure 2.4 provides a generic figure of individual milestones that have been used by other regulatory authorities and that may be considered for use within SAHPRA. Appropriate systems and resources need to be put in place to support the accurate tracking of the overall approval times and key milestones in the regulatory review process. Administrative and technical screening time, queuing time prior to review and clock stops, measuring the time with applicants must be recorded and monitored. The metrics collection process must be strengthened in order to allow measurement and improvement of SAHPRA regulatory performance.

Figure 2.4 Benchmarking milestones currently utilised by national regulatory authorities (NRAs)



Adopted from CIRS, 2016

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A decorative graphic on the right side of the page. It features a large teal circle containing the number '03'. Below this circle is a horizontal line. To the left of the circle, the word 'CHAPTER' is written in a bold, sans-serif font. Below the line, the title of the chapter is written in a smaller, bold, sans-serif font. The background of the graphic consists of a grey wireframe mesh that forms a wavy, horizontal shape. Several smaller teal circles of varying sizes are scattered around the mesh and the main circle.

# CHAPTER 03

**REGULATORY REVIEW PROCESS OF  
THE MEDICINES CONTROL COUNCIL (MCC) IN  
SOUTH AFRICA**



## SUMMARY

Regulatory authorities have acknowledged the need to develop efficient and effective regulatory review processes. The Medicines Control Council (MCC) review times for new active substances (NASs) were in excess of four years and a significant backlog had developed. Efforts to address the increasing volume of applications that were received had failed as resources were stretched to capacity. The aims of this study were to assess the regulatory review process in South Africa from 2015 to 2017, identify the key milestones and timelines and evaluate the effectiveness of measures to ensure consistency, transparency, timeliness and predictability in the review process.

A questionnaire was completed by the MCC to describe the organisation of the authority, record key milestones and timelines in the review process and to identify good review practices (GRevPs). The overall regulatory median approval time decreased by 14% in 2017 (1411 calendar days) compared with that of 2016, despite the 27% increase in the number of applications. The MCC had no target for overall approval time of NAS applications and no targets for key review milestones. The findings from the study suggested that the MCC had identified the opportunities for enhanced regulatory review and could consider an abridged assessment model. As the MCC transitioned to the newly established South African Health Products Regulatory Authority (SAHPRA) it would be crucial for the authority to recognise the opportunities for an enhanced regulatory review that encompassed elements of risk stratification and reliance.

## RECOMMENDATIONS

- Key milestones and timelines within the regulatory review process have been identified.
- The formal implementation of the measures used for GRevP should be considered as the value added in codifying the guidelines for GRevP and formalising the quality policy and quality management system have been recognised.
- The findings from this study have identified the opportunities for an enhanced regulatory review process and the implementation of an abridged assessment model, which encompasses elements of risk stratification and reliance.
- It is recommended that the current resource constraints are alleviated and that the necessary capacity is developed in order to ensure that target timelines for the regulatory review process may be met.

## INTRODUCTION

As part of a multi-country study on effective drug regulation, the World Health Organization (WHO) described four dimensions of medicine regulation, namely, administrative elements, regulatory functions, level of regulation, and technical elements (Ratanawijitrasin & Wondemagegnehu, 2002). Further studies by Hill and Johnson (2004) recognised that regulators often operated in an environment with insufficient political support resulting in inadequate legislative frameworks and financial resources, inconsistent application processes and an inappropriate regulatory culture (Hill & Johnson, 2004). During the past decade, regulatory authorities have acknowledged the need to develop efficient and effective regulatory review processes (Cone & Walker, 2005; Cone & McAuslane, 2006). Regulatory authorities are encouraged to facilitate the expedited approval of new medicines within mandated prerequisites of ensuring patients' access to safe, effective and quality medicines. Regulators face scientific, administrative and legislative capacity constraints yielding sometimes inoperable regulatory directives, limited solutions for timely evaluations and a drive for maintaining sovereignty. Many regulators have dedicated resources to improve the review processes and to develop indicators that go beyond the measurement of time and speed (Cone & Walker, 2005; Cone & McAuslane, 2006). The implementation of good review practices (GRevPs) plays a pivotal role in ensuring consistency, predictability, clarity and efficiency in the product review process (Al-essa et al., 2012; WHO, 2015) and contributes toward the evaluation of the performance of the regulatory authority. This review was the first to be carried out to evaluate the current South African regulatory review process as it had been applied by the Medicines Control Council (MCC), prior to the establishment of the South African Health Products Regulatory Authority (SAHPRA).

### Medicines Control Council of South Africa

The pharmaceutical market in South Africa was valued at approximately 45 billion Rand (US\$3.2 billion) in 2015 (Soomaroo, 2017). The domestic manufacturing pharmaceutical industry almost exclusively produces generic products and the South African pharmaceutical sector is import dependent (Soomaroo, 2017). In 2013 generic medicines accounted for 63% of the private pharmaceutical market and 80% market share in the South African government's pharmaceutical use (Soomaroo, 2017). Over the last 50 years South Africa has developed a medicines regulatory authority with internationally recognised standing (MCC, 2017). Through the Medicines and Related Substances Act, 1965 (Act 101 of 1965) the MCC was responsible for the monitoring, evaluation, regulation, investigation, inspection, registration and control of medicines, scheduled substances, clinical trials, medical devices and related matters in the public

interest (MCC, 2006). The MCC operated through external experts who were members of Council committee structures and a staff component that included doctors, pharmacists, veterinarians, other scientists, project managers and administrative staff (MCC, 2017). This study aimed to appraise the regulatory review process within the MCC, identify key milestones and evaluate the review times for NASs and major line extensions (MLEs) from 2015 to 2017. The findings of this study provided a baseline for assessing the changes and improvements to be made as the MCC transitioned into the newly established SAHPRA. This was the first study to evaluate the status quo of the regulatory review process of the MCC since the promulgation of the Medicines and Related Substances Act, 1965, as amended on June 1, 2017 (Republic of South Africa, 2017).

The aim of this study was to:

- Assess the current regulatory review process in South Africa;
- Identify the key milestones, timelines and stages of the review process;
- Evaluate the effectiveness of the measures used to ensure consistency, transparency, timeliness and predictability in the review process; and
- Review the challenges and opportunities for enhanced regulatory practices in South Africa with a view to improving patients' access to innovative medicines.

## METHODS

### Data collection process

A questionnaire was used to map the key milestones and activities associated with the review processes and practices within national regulatory authorities (NRAs) (CIRS, 2019a). Through the use of the questionnaire, NRAs are able to identify the models of review that are being used within the authority, identify target times and the main activities between milestones for registration, identify the organisation structure and the capacity of the authority. The questionnaire, on the regulatory review process in South Africa, was completed by the Registrar of Medicines for the MCC. The questionnaire was completed with a view of analysing the quality measures that were in place, to identify areas of capacity constraints and to provide a baseline for the MCC review process, in the light of the transition to the newly established SAHPRA. The questionnaire consisted of four parts:

#### Part I - Organisation of the authority

Part I documented an introduction to the authority; its current structure and size, the resources available and the review model(s) currently in place (CIRS, 2019a).

### **Part II - Key milestones in the registration of medicines within the review process**

Part II of the questionnaire was based on a standard process map that was previously developed by Centre for Innovation in Regulatory Science (CIRS), through the study of established and emerging NRAs (McAuslane et al., 2009). This process map provided a detailed description of the pathway of a dossier, through administrative and technical screening steps, scientific evaluation and Committee and Council processes. The completed process map enabled the collection of information in a standardised format that was used to simplify the comparison of the MCC and its review process with the regulatory pathways used by other NRAs.

### **Part III - Good review practice**

Part III of the questionnaire pertaining to building quality into the assessment and registration processes provided an account of the activities and practices, implemented by the MCC, that contributed towards improved consistency, transparency, timeliness and predictability in the regulatory review and to the quality of the decision-making process. This questionnaire had been developed for use in the analysis of the regulatory environment in several emerging pharmaceutical markets (CIRS, 2019a).

### **Part IV – Identification of the enablers and barriers**

Part IV of the questionnaire aimed to identify the NRA's own perception of its unique positive qualities (enablers) and the major impediments (barriers) it faced in carrying out the timely review of NASs.

## **RESULTS**

### **Part I - Organisation of the authority**

The MCC was first established in 1965 and historically operated within the National Department of Health. Since then, the authority had undergone many changes including its establishment as a 3A Public Entity (National Treasury, 2015) known as SAHPRA. Provision was made for the restructuring of the authority through the amendment of the Medicines and Related Substances Act, 1965 (Act 101 of 1965), which was published on the 1 June 2017 (Republic of South Africa, 2017).

The scope of responsibility of the MCC included medicinal products for human and veterinary use and medical devices. The MCC was mandated through the Medicines and Related Substances Act, 1965 (Act 101 of 1965) to ensure the efficient, effective and ethical evaluation or assessment and registration of medicines and medical devices

that met the defined standards of quality, safety, efficacy and performance (MCC, 2017). The MCC also performed licensing activities, inspectorate and law enforcement functions, laboratory analysis of biological products, post-market surveillance and pharmacovigilance activities and controlled the advertising of medicines and medical devices.

The MCC had a staff component of approximately 200 full-time personnel including management and technical and administrative personnel and approximately 100 external consultants. At the time of this study, approximately 100 internal and external technical personnel were responsible for the technical evaluation of applications which included NASs, generics, biologicals, veterinary and complementary medicines. The majority of the staff responsible for the regulatory review process were qualified as pharmacists and many of the assessors had post-graduate qualifications.

### **Model of assessment in South Africa**

Three types of product review assessments are used by NRAs: the verification review (type I), an abridged review (type II) and a full review (type III) (McAuslane et al., 2009). The MCC conducted a type III full assessment in the review of all applications including new active substances (NASs) and generics for orthodox, biological, complementary and veterinary medicines. A full independent assessment of quality, efficacy and safety data was performed. The authority had access to assessors who had the relevant qualification and technical experience to perform a full assessment of the data provided. The majority of the assessors were external consultants who were not bound by contractual performance agreements. Over the last few years the MCC had made major changes in building in-house capacity through assistance from the external experts.

### **Data requirements and assessment**

The Certificate of Pharmaceutical Products (CPP) was not essential for registration but a copy of the authorisation letter had to be provided if the product had been registered in a reference country (e.g., for fast track/priority products). Evidence of good manufacturing practice (GMP) status of the manufacturer and copies of labelling for products authorised in reference countries were also required. Full quality data (Module 3), full non-clinical data (Module 4) and full clinical data (Module 5) were required. A detailed assessment of the data was carried out by the MCC and the relevant assessment reports were prepared. The MCC performed benefit-risk (BR) assessments and the clinical opinion of the authority took account of differences in medical culture/practice, ethnic factors, national disease patterns and

unmet medical needs. Where relevant, the authority would obtain internal assessment reports from other authorities and publicly available reports such as European Public Assessment Reports (EPARs). The MCC referred to pharmacovigilance reports and confirmed the GMP status and product compliance during the review process. Although registration elsewhere was not a pre-requisite for making an application, information on existing registrations had to be provided, where available.

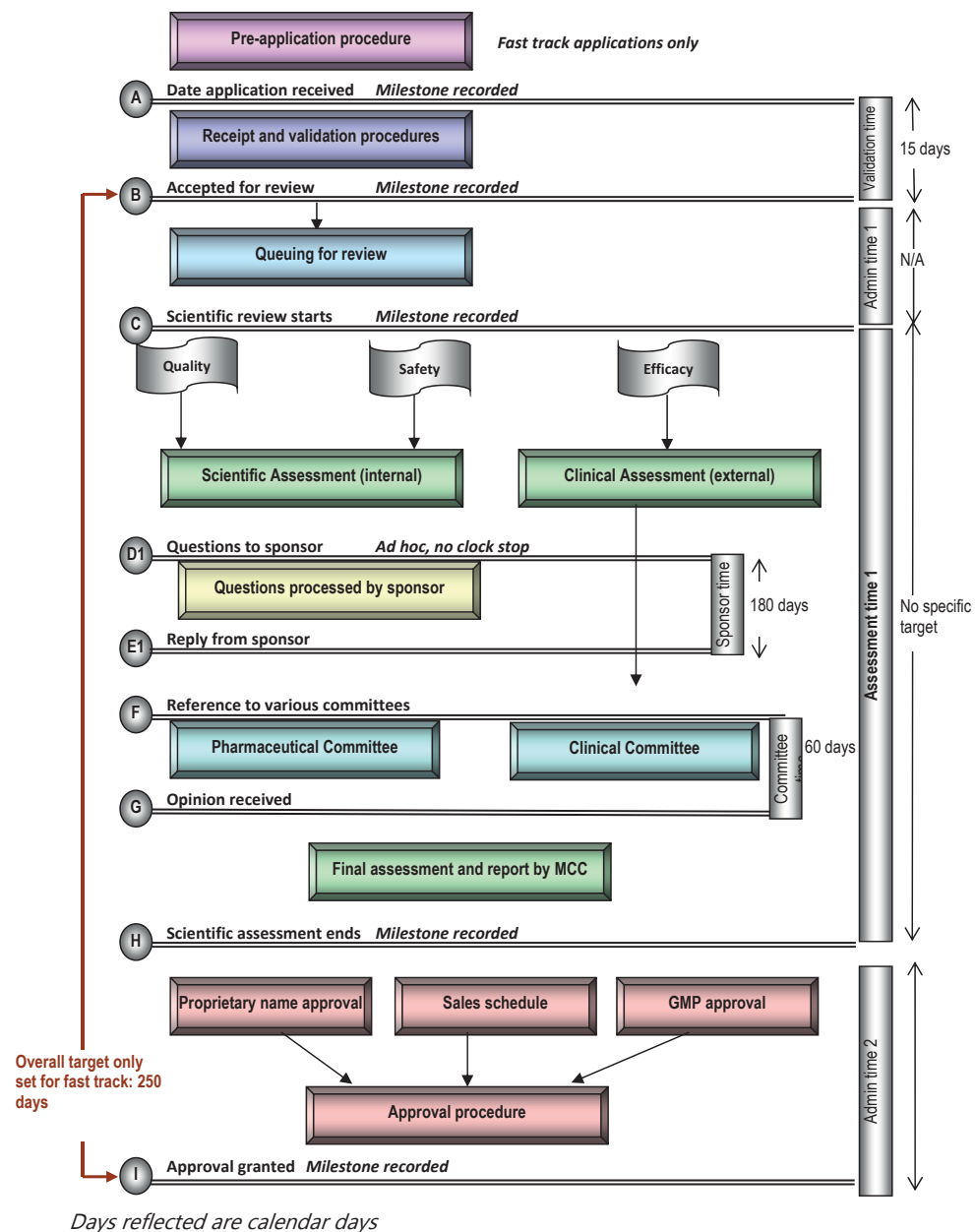
### 3 Part II - South African regulatory review process

The South African regulatory review process is presented in Figure 3.1. The review process map illustrates the main steps in the review process and identifies the key milestone dates for monitoring and analysing timelines for review. The map provides a simple representation of the review and authorisation of applications for NASs and MLEs that are approved on the first review cycle. The map does not describe the process in the event that the application was refused. The appeal process that may be initiated, following refusal of an application, has also not been included in the review process map.

#### Queue time

Applications for NASs were received by the Operations and Administration Unit and administrative screening of applications was performed within 15 calendar days from the time of receipt. Applications were routed to the relevant unit where they were allocated to an assessor to start the review process. There was no target set for the overall review time of an NAS application and there were no targets set for the key milestones identified in the review process. There was a mechanism in place whereby priority applications may be fast tracked. Products that were considered for expedited review were medicines on the essential drug list (EDL) and NASs that were considered essential for national health but did not appear on the EDL (MCC, 2012). The scientific data requirements did not differ between fast track and other products and the level of scientific assessment was the same. Once submitted however, such products were always given priority in the queuing system and an overall target of 250 calendar days was set for fast track products. At the time of this study, there was a substantial backlog due to the large number of applications received for the registration of generic medicines, however, applications for NASs were not placed in the same queue as generic medicine applications and were routed for allocation to assessors upon completion of administrative screening.

Figure 3.1. Regulatory review process map for South Africa



Abbreviations: GMP=Good Manufacturing Practice; MCC=Medicines Control Council; NAS=New Active Substance

### Scientific assessment

Scientific data, presented in applications, were assessed in parallel for quality, safety and efficacy by the different units within the MCC. The assessments were performed by internal as well as external assessors. While internal assessors were subject to annual performance appraisals, the external assessors were not contractually bound by service-level agreements and this limitation had an impact on review times.

Detailed assessment reports and recommendations were prepared by the assessors and these were peer reviewed and tabled at the relevant Scientific Committee meetings for discussion which then made a recommendation to the MCC for ratification. Although there was no set timeline for the scientific assessment of applications, a request was sent to assessors to support completion of the assessment within 90 calendar days.

### Questions to sponsor

Recommendations pertaining to quality data were sent to sponsors following ratification by the MCC and those who had submitted an application for an NAS were requested to provide a response to the recommendations within 180 calendar days. The response from the sponsor would be reviewed by an assessor and tabled at the next Scientific Committee meeting and subsequent Council meeting.

Questions pertaining to safety and efficacy data could be provided to the sponsor at any time during the assessment. Recommendations from the Scientific Committee were sent to the sponsor prior to ratification by the Council. Sponsors were required to respond to the recommendations within 180 calendar days. In the event that major deficiencies were identified in the data submitted, the response from the sponsor would be subjected to the full procedure of evaluation, discussion at the Scientific Committee meeting and ratification at the Council meeting. The MCC had accepted responses that exceed the time limit.

### Expert committees

Applications for an NAS were referred to a number of Scientific Committees for discussion prior to the medicine's consideration for registration by the MCC. These included the Pharmaceutical & Analytical Committee, the Clinical Committee, Good Practice (e.g. GMP) Committee and the Names & Scheduling Committee. There was no target time limit for the Committee procedure, however, routine Committee meetings were held every 60 calendar days. Committee processes were conducted in parallel to support efficiencies in the review process. Council meeting dates were scheduled to accommodate the work of the Committees and prevent delays between

the outcome of Committee meetings and Council ratification. The recommendations made by the Committees were tabled at the Council meeting and the Council was responsible for the decision on whether or not to grant authorisation for medicine registration. This decision was based on the scientific assessment of the quality, safety and efficacy data submitted by the sponsor. The Council would also base the decision for authorisation or refusal on the approval of the proprietary name of the product, the allocation of a scheduling status to the active pharmaceutical ingredient (API) and the evaluation of the GMP status of the sponsor, the manufacturer, the assembler, the quality control laboratory and the final product release responsibility. The decision for authorisation or refusal was neither dependent on sample analysis nor on a pricing agreement. Based on the timing of the Council meetings, the authorisation process could take up to 60 calendar days from receiving a positive recommendation from the Scientific Committees. Sponsors were informed of the decision of the Council within seven calendar days after the Council meeting and the target timelines for the MCC review process can be seen in Table 3.1.

The majority of NASs approved over the period 2015-2017 were submitted by international companies, while local companies were responsible for 21% of such approvals. The number of approved NASs from international and local companies, during the period 2015-2017 is shown in Figure 3.2.

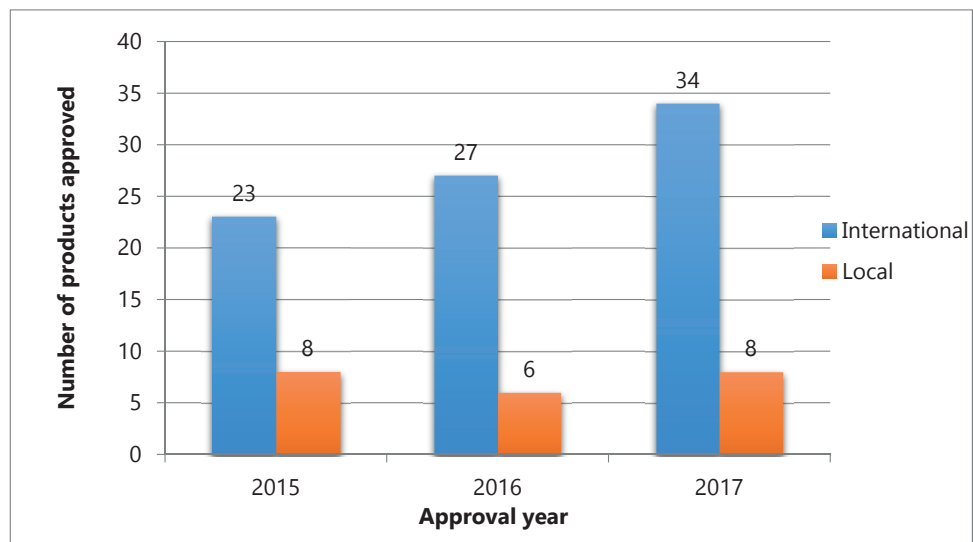
The highest number of approved NASs for international companies was 34 in 2017 while the highest number of approved NASs for local companies was eight in both 2015 and 2017. The highest number of NASs was approved in 2017 (n = 42) with a median

**Table 3.1. Target timelines for the Medicines Control Council (MCC) review procedures**

Process	Target
Validation	15 calendar days
Scientific assessment	90 calendar days
Sponsor response time (Quality data)	180 calendar days
Sponsor response time (Safety and efficacy data)	180 calendar days
Expert Committee(s)	60 calendar days
Authorisation procedure	60 calendar days
Notification of decision	7 calendar days
Overall review time (Fast track)	NAS: 250 calendar days
Overall review time	NAS: No target

Abbreviation: NAS=New Active Substance

**Figure 3.2. Number of approved new active substances (NASs) from local and international companies (2015-2017)**



approval time of 1411 calendar days. In 2016, 33 NASs were approved with a median approval time of 1641 calendar days, which is comparable to the median approval time in 2017. The fastest median approval time of 1218 calendar days was achieved in 2015 for 31 NASs (Figure 3.3).

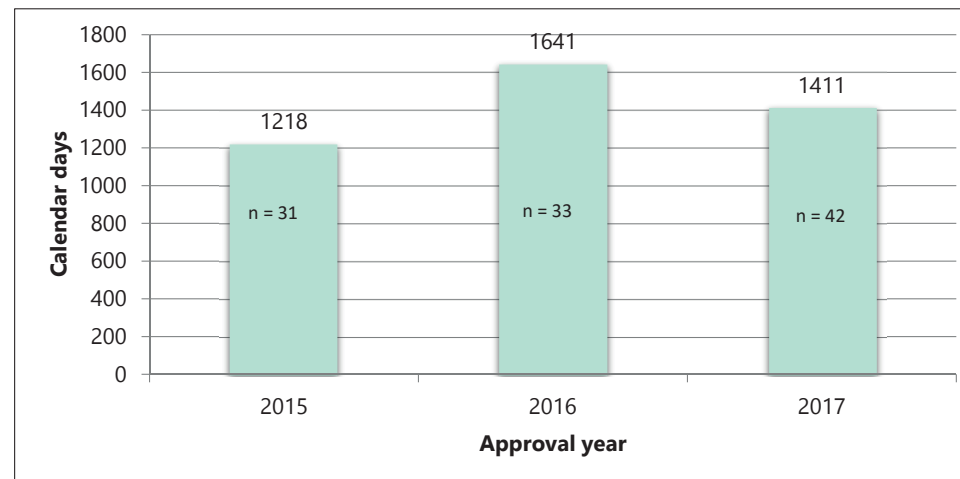
In 2015 and 2016, the approval times for biological products were longer than for NASs (Figure 3.4). However, in 2017 the median approval time for biological products (n=5) was less than NASs (n=31). In 2016 and 2017, fast track products had shorter approval times in comparison to NASs.

Fast track products also had shorter approval times in 2015-2017 when compared to biologicals. In 2015 and 2017, MLEs had the shortest approval times when compared with NASs, biologicals and fast track products.

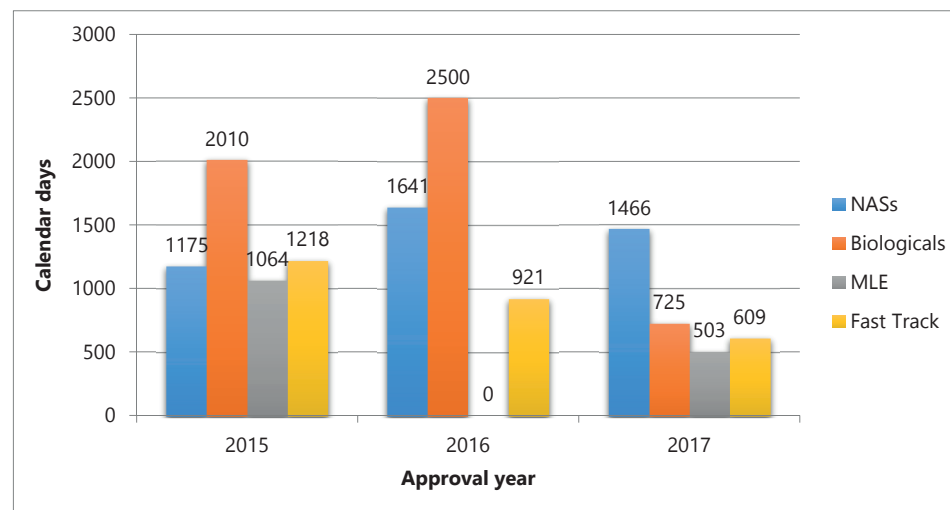
The most commonly approved NASs, by therapeutic class, during the period 2015-2017 included: cytostatic agents (14 products), analgesics (eight products), anticonvulsants, including anti-epileptics (six products) and non-steroidal anti-inflammatory drugs (six products). The lowest number of NASs approved, by therapeutic class, during the period were: local anaesthetics (one product), vasoconstrictors (one product), ophthalmic preparations (one product), medicines against protozoa (one product) and macrolides and lincosamides (one product).

**Part III - Good review practices: Building quality into the registration and review processes**

**Figure 3.3. Median approval timelines for new active substances (NASs) (2015-2017)**



**Figure 3.4 Median approval times for new active substances (NASs) compared with biologicals, major line extensions (MLEs) and fast track products (2015-2017)**



### General measures used to achieve quality

The MCC had developed an internal quality policy that described the overall intentions and direction of the authority related to the quality of the review process. The MCC intended to formally implement the quality policy and prescribe the measures that would be used to achieve and continuously improve on quality within the next two years. GRevPs are defined as a framework applied to the process and documentation related to regulatory review procedures.

3

GRevP measures aim to standardise and improve overall documentation and to ensure timeliness, predictability, consistency and high quality in reviews and assessment reports. The MCC had initiated the development and implementation of a GRevP framework however it was acknowledged that the system was still evolving. Table 3.2 provides an overview of the status of the implementation of GRevP by the MCC and demonstrates that there were a number of elements of the framework that needed to be formalised and improved.

The MCC recognised that the currently implemented elements of the GRevP framework had been underutilised by staff. Additional training to learn and understand GRevP would be valuable so that the benefits of formally implementing a comprehensive GRevP framework, within the authority, may be fully realised.

Furthermore, the MCC intended to formally codify the critical elements of GRevP so that they may be written into the internal organisational policy. The authority also aimed to develop a QMS to support the successful application of GRevP. Standard operating procedures (SOPs) were available to describe the routine procedure for the regulatory review process and these provided guidance for the scientific assessors and the advisory committee who were consulted during the review process. The standard operating procedures (SOPs) needed to be revitalised to provide a detailed description of processes that had been enhanced since the inception of the review process and there were plans to update these SOPs within the next two years.

Assessment templates that set out the content and format of written reports on scientific reviews were available and both external and internal peer reviews were carried out when an NAS was assessed. Elements included in this assessment template were a listing of the drug substance, the name of the drug product, comments on the product label, non-clinical data, clinical pharmacology, safety and efficacy, good clinical practice (GCP) aspects and a list of recommendations to the sponsor.







The Scientific Committees involved in the regulatory review process met approximately every 60 calendar days to review NAS applications. The assessment reports discussed

**Table 3.2. Status of implementation of good review practices (GRevPs) by the Medicines Control Council (MCC)**

INDICATOR	IMPLEMENTED	COMMENTS
<b>Quality measures</b>		
Internal quality policy	✓	Planned to formally implement
Good review practice system	✓	
Standard operating procedures for guidance of assessors	✓	
Assessment templates	✓	
Dedicated quality department	×	Planned to formalise the use of a single, common template
Scientific committee	✓	
Shared and joint reviews	✓	Establishment of a dedicated quality department is planned
<b>Transparency and communication parameters</b>		
Feedback to industry on submitted dossiers	✓	Contact details are made available on an ad-hoc basis
Details of technical staff to contact	✓	
Pre-submission scientific advice to industry	✓	
Official guidelines to assist industry	✓	
Industry can track progress of applications	×	Implementation of electronic document management system is planned
Summary of grounds on which approval was granted	✓	Summary is available but is currently not published
Approval times	✓	Approval times are not made available to the public
Advisory committee meeting dates	✓	
Approval of products	✓	

3

**Table 3.2. (continued)**

INDICATOR	IMPLEMENTED	COMMENTS
<b>Continuous improvement initiatives</b>		
External quality audits	✓ 	External quality audits are not performed routinely
Internal quality audits	✗ 	Planned
Internal tracking systems	✓ 	Implementation of electronic document management system is planned
Review of assessors' feedback	✓ 	
Reviews of stakeholders' feedback	✓ 	Planned to be formally and routinely reviewed
<b>Training and education</b>		
International workshops/conferences	✓ 	
External courses	✓	
In-house courses	✓	Training programme to be formalised
On-the-job training	✓	Training programme to be formalised
External speakers invited to the authority	✓	
Induction training	✓	Training programme to be formalised
Sponsorship of post-graduate degrees	✓	
Placements and secondment in other regulatory authorities	✓	

Legend:  Formally implemented  Informally implemented  Not implemented

at these meetings were prepared by both internal and external assessors but these were not published on the MCC website. The recommendations made by the Scientific Committees were tabled at the MCC meeting where the decision for acceptance or refusal of the application was made.

**Quality management**

The MCC recognised the importance of implementing quality measures throughout in order to ensure consistency, increase transparency, improve efficiencies and enhance allocation of regulatory resources. The MCC held regular meetings with external stakeholders, in the form of Industry Task Group (ITG) forums, which provided a forum for candid discussion between the industry and the regulator. The MCC maintained an open-door policy whereby meetings with the regulator were routinely facilitated. Furthermore, the industry and interested parties were invited to participate in workshops hosted by the regulator through which opinions, feedback and complaints could be received and channeled into corrective and preventative actions.

The MCC did not have a dedicated unit for assessing quality in the review process for new medicines however, contingencies had been put in place to establish such a unit. This unit would be responsible for developing a QMS for the authority, for performing internal quality audits and for implementing strategies geared for continuous improvement through retrospective evaluation of the assessment and authorisation process. Provision had been made to employ the use of an EDMS. The tracking functionality of the EDMS would allow for internal monitoring of the process, thus contributing to efficiency and accuracy in the review process. The quality unit would also be responsible for ensuring that the requirements of the QMS of the authority were fulfilled in order to be certified to the quality standards of the International Standardization Organization (ISO). The quality unit would also be responsible for ensuring that the requirements, for the relevant sub-indicators of the WHO GBT relating to the development, implementation and maintenance of an appropriate QMS, are met.

**Quality in the review and assessment process**

The MCC has implemented a number of mechanisms in an effort to improve the quality of applications received from sponsors and the scientific review of such applications. Guidelines for industry have been developed and have been published on the MCC website and in official publications. These guidelines were also available on request from the regulator and through industry associations. There was no policy for providing pre-application scientific advice to a sponsor and such advice was not routinely monitored. Pre-application scientific advice could be provided following a request from the sponsor who was also given the contact details of technical staff that could be contacted to discuss an application during the review. Formal contact, such as scheduled meetings with the regulator, was possible during product development and



assessment and in this time there was also an extensive amount of informal contact between the sponsor and the regulator via telephone or email.

### Shared and joint reviews

The MCC took part in joint reviews through the Zazibona collaborative process which aimed to harmonise regulatory efforts across Africa. The collaborative process started as a partnership between the NRAs in Zambia, Zimbabwe, Botswana and Namibia and participation by interested South African Development Community (SADC) Member States is encouraged (Regulatory Resources for Africa, 2015). In order to be eligible to participate in the Zazibona collaborative process the sponsor was required to submit the application for registration to two of the participating NRAs (MCC, 2012). Products that had been registered by recognised regulatory authorities were eligible for an abridged review process provided that the assessment report from the authorising authority was available. The collaborative process aimed to complete product authorisation or refusal within 11 months. Products could be considered for two review cycles and sponsors were required to respond to the consolidated list of regulatory assessment questions within a period of 60 days. The overall review target for the collaborative process was 210 days (Regulatory Resources for Africa, 2015). Participating NRAs maintained the right to make a final determination on any application and the final regulatory decisions were the responsibility of individual participating NRAs (Regulatory Resources for Africa, 2015).

### Training

Training and professional development of internal and external assessors continued to contribute to the element of quality within the MCC review process. Although the training programme had not been formalised, assessors were required to take part in induction training and on-the-job training. Mentorship programmes between experienced assessors/inspectors and those less experienced were developed to support reviews. The National Department of Health provided financial support to assessors enrolled in post-graduate studies and external courses. Assessors had the opportunity to be seconded to other NRAs for further training and regularly attended international workshops and conferences to enrich their learning. Participation in training provided by the WHO on topics such as the pre-qualification process and QMSs as well as training provided by the European Directorate for the Quality of Medicine formed an integral part in the training of assessors.

### Transparency of the review process

The MCC assigned a high priority to being open and transparent in relationships with the public, health professionals and industry. Along with political will, the MCC had recognised the need to increase confidence in the regulatory system and to provide assurances on safety safeguards as the main drivers for assigning resources to activities that enhanced the transparency of the regulatory system. Table 4.2 provides an overview of the measures that had been put into place by the MCC in an effort to promote transparency and improve communication with stakeholders. The MCC had a manual system in place which was used to trace applications that were under review and identify the stage at which the application was in the process. Sponsors were able to track the status of their applications via telephone and email contact. The MCC was progressing towards the use of an EDMS that was capable of signaling any target review dates that may have been exceeded, recording the terms of the authorisation once granted and providing searchable archiving of information on applications. The MCC published the list of licensed manufacturers, wholesalers and quality control laboratories, Committee meeting dates and a list of registered products on the MCC website. Where relevant such information was published in the *Government Gazette*.

### Part IV – Identification of the enablers and barriers

This study identified aspects that the MCC considered to be pivotal enablers in the effectiveness and efficiency of the MCC review process and decision-making procedures for NAS applications. These included the eagerness of the NRA in South Africa to build confidence in the regulatory system, the minimal staff turnover at the MCC that contributed toward the retention of institutional knowledge and the support from scientific committees in the regulatory review of applications for market authorisation. The lack of an electronic document management system (EDMS) and outdated review processes, coupled with fixed committee structures and decision-making processes, were deemed to be barriers in effecting the regulatory mandate of the MCC in a timely manner.

### CONCLUDING REMARKS

The NRA in South Africa strived to be an authority of international standing and was one of the most developed authorities in the African region. The authority had taken into account international best practices in the development of its legislation, guidelines and SOPs. The MCC was not sufficiently resourced to provide an efficient and effective service. As a result, review times for NASs were in excess of four years whereas for mature agencies this was of the order of 10 to 16 months (CIRS, 2019b). This subsequent delay with respect to patients' access to new medicines was the rationale

for the establishment of SAHPRA and the re-engineering of the current regulatory processes in South Africa. The success of the new system was imperative as the South African authority strived to be considered alongside other comparable agencies.

This study evaluated the overall regulatory approval times for NASs, biologicals, MLEs and fast track applications in South Africa from 2015-2017. The number of products approved by the MCC had been increasing each year and during 2015-2017, 79% were sponsored by international companies. While local companies did submit applications for NASs, these companies often did not have the resources and dedicated research facilities to develop such products in-house, but rather enter into contractual agreements with international companies to develop the products abroad or to sell the product under licence.

The MCC recognised the importance of building confidence into the regulatory system and the support from expert review committees as factors that could contribute to the effectiveness and efficiency of the review and decision-making processes for NAS applications. While outdated mechanisms for review could be improved through the re-engineering of the operational process and decision model, consideration of an appropriate benefit-risk model was recommended. The amendment of the Medicines and Related Substances Act, 1965 (Act 101 of 1965) supports reliance and harmonisation strategies. The MCC considered the use of an alternative risk stratification model incorporating reliance on reference NRAs. It was also evident that firm target times for the review process needed to be written into the organisational policy and had to be tracked through the use of an EDMS in order to realise effective regulatory mandates.

This study has evaluated the MCC regulatory review process as it had been applied prior to the establishment of SAHPRA. Key milestones and timelines within the regulatory review process have been identified and the measures used for GRevP have been considered. The value added in codifying the guidelines for GRevP and formalising the quality policy and QMS were recognised. The findings from the study suggested that the MCC had identified the opportunities for enhanced regulatory review and could consider an abridged assessment model which encompassed elements of risk stratification and reliance. As the MCC transitioned to the newly established SAHPRA it was hoped that the resource constraints could be alleviated and capacity developed to meet target timelines.

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A decorative graphic on the right side of the page. It features a large teal circle containing the number '04'. Below this circle is a horizontal line. To the left of the circle, the word 'CHAPTER' is written in a bold, sans-serif font. Below the line, the chapter title is written in a smaller, bold, sans-serif font. The background of the graphic consists of a grey wireframe mesh that forms a wavy, horizontal shape. Several smaller teal circles of varying sizes are scattered around the mesh and the main circle.

# CHAPTER 04

**COMPARISON OF  
THE MCC'S REGULATORY  
REVIEW PROCESSES WITH  
OTHER COMPARABLE AGENCIES**

## SUMMARY

Comparisons between regulatory authorities of similar size and regulatory characteristics facilitate value-added benchmarking and provide insight into regulatory performance. Such comparisons highlight areas for improvement as authorities move toward achieving their regulatory goals and stakeholders' demands.

The aims of this study were to compare the registration process and the regulatory review model of the South African Medicines Control Council (MCC) to that of four other similar-sized regulatory authorities and to identify areas for improvement that may inform recommendations to the South African Health Products Regulatory Authority (SAHPRA) as it looks to re-engineer and enhance the registration process in South Africa.

A comparison of the MCC regulatory process with the four comparative agencies indicated that they all have similar requirements and employ a full-review model although the timelines for the MCC were considerably longer. However, similar quality measures were implemented by all authorities as part of their good review practices (GRevP) including prioritising transparency, communication, continuous improvement initiatives and training.

4

## RECOMMENDATIONS

A comparison of the registration process applied by the MCC with those of similar medium-size NRAs such as the TGA, Health Canada, the HSA and Swissmedic has highlighted key areas for change and development. The following recommendations should be considered by SAHPRA in order to improve the MCC regulatory review process:

- Defining target timelines for the key milestones in the regulatory review process and overall approval time and ensuring the formal and routine monitoring and measurement of such metrics;
- Formally implementing and maintaining GRevPs in order to build quality into the review process, resulting in consistent, predictable, transparent and a timely regulatory review;
- Applying the Universal Methodology for Benefit-Risk Assessment (UMBRA) framework to enhance consistency in the clinical review of medicines and promote defensible and transparent decision-making;
- Implementing facilitated regulatory pathways (FRPs) and applying a risk-based approach to the regulatory review process in order to conserve limited resources and avoid duplication of regulatory efforts;
- Establishing committee structures within the South African NRA should allow for ad hoc consultation limited to applications for market authorisation requiring expert review and recommendation; and

Enhancing transparency and communication through the development of summaries for the basis of approval that should be made available in the public domain.

4

## INTRODUCTION

Efforts toward regulatory harmonisation and convergence have been evident over the last 20 years and have been supported through the initiation of both NRAs and the pharmaceutical industry. The impact of these efforts has translated into globally standardised technical regulations and requirements for the quality, efficacy, and safety of medicines and their improved access by patients (WHO, 2000). While each country has autonomy in the manner in which it effects its regulatory mandate in line with national requirements, it is recognised that there is value in benchmarking regulatory models and sharing best practices (Mashaki Ceyhan et al., 2018). Comparisons between NRAs of similar size, regulatory mandates, structures, resource characteristics and regulatory challenges would be more beneficial than comparisons between authorities with vastly different characteristics and competencies (Mashaki Ceyhan et al., 2018). National regulatory authorities (NRAs) in jurisdictions within the emerging pharmaceutical markets would benefit from comparisons with other mature NRAs of similar size such as Health Canada and the Australian TGA (Hashan et al., 2016).

The NRA of South Africa was mandated through the Medicines and Related Substances Act, 1965 (Act 101 of 1965) to ensure the efficient, effective and ethical assessment and registration of medicines and medical devices that met defined standards of quality, safety, efficacy and performance (Medicines and Related Substances Act 2017). The South African NRA was also responsible for ensuring that the process of assessing and registering medicines and medical devices was transparent, fair, objective and concluded within an appropriate time frame (Medicines and Related Substances Act 2017). In June 2017, the Medicine and Related Substances Act, 1965 (Act 101 of 1965), was amended to allow for the transition of the MCC to SAHPRA. This transition provided an opportunity to study the regulatory processes applied by the MCC with a view to enhancing the regulatory review process and the responsiveness of the NRA as it moved toward effecting its improved regulatory landscape as SAHPRA. As SAHPRA moved forward with its objective for regulatory reform, it was important that the authority had the relevant capabilities and decision-making frameworks in place to ensure the efficient application of resources with a view to improving overall approval times and patients' access to new medicines. The former regulatory performance of the MCC served as a baseline from which SAHPRA could monitor progress and achievements whilst benchmarking planned reform against that of other NRAs in order to identify the strengths and areas for improvement.

A comparative study of the regulatory performance of the MCC registration process with that of other regulatory authorities in the developed and emerging markets had not been previously performed. Therefore, there was a need for such a study as the South African NRA strived to become a reference NRA in the African region. Similar studies have been performed to compare the Turkish Medicines and Medical Devices Agency (Mashaki Ceyhan et al., 2018), the Saudi Food and Drug Authority (Hashan et al., 2016) and the Jordan Food and Drug Administration (Haqaish et al., 2017) with the NRAs of Australia, Canada and Singapore. This study aimed to compare the registration process of the MCC in South Africa with the processes of Australia, Canada, Singapore and Switzerland. It allowed for the identification of the strengths, challenges and areas of improvement within the regulatory review processes applied by the MCC. This study also aimed to assess the level of implementation of quality measures, GRevP, QDMPs and continuous improvement initiatives within the MCC operations.

## METHODS

### Study participants

This study provided a comparison of the registration process historically administered by the MCC against that of four other NRAs, including TGA, Health Canada, the HSA and Swissmedic. These NRAs were selected as comparators as the size of the agencies, the patient population they served, the year established and the nature of the review model (full assessment) applied were comparable to those of the MCC. The data for the comparator agencies was collected in 2014 and subsequently updated in 2017. It was recognised that it would not be appropriate to compare the MCC against an agency such as the USFDA, whose financial resources and number of reviewers were not comparable, or an agency such as the EMA, whose review process engaged rapporteur and co-rapporteur in the review and constituted a totally different review model to that of South Africa. NRAs in the region, such as Kenya and Nigeria were not considered as the population they serve was much larger than that of South Africa. Many NRAs in the emerging economies did not conduct a full review of NASs and as such were deemed to be inappropriate as comparator NRAs.

### Study tool and data collection process

The questionnaire (McAuslane et al., 2009; CIRS, 2019a) used in the study was completed and validated by the then Registrar of the MCC in 2017. The completed questionnaire described the regulatory review system for market authorisation of NASs as applied by the MCC and the overall review times of NASs from the date of application to the date of approval during the period 2015-2017. The questionnaire (McAuslane et al., 2009;

CIRS, 2019b) used in this study was initially developed to facilitate the collection of data pertaining to regulatory systems in emerging market jurisdictions with respect to their implementation of GRevP. Data were collected using a standardised format to allow for appropriate comparison and analyses of information collected from multiple NRAs. The questionnaire consisted of four parts: part 1 – structure of the NRA, the resources available and the review models applied by the authority; part 2 – regulatory review process using a standardised process map format to allow for ease of comparison; part 3 – indicators and description of the measures that have been implemented to build quality into the regulatory review process and decision-making practices and the implementation of GRevP to ensure transparent, consistency and timely regulatory review outcomes; and part 4 – identification of the enablers and barriers to quality decision making. The completion of the questionnaire and preparation of the report by the researcher were validated by the Registrar of the MCC. Similar questionnaires were completed by the Head of the licensing (registration) division of the TGA, Health Canada, the HSA and Swissmedic. The validated country reports that were prepared to describe the regulatory systems applied in each of these countries were used to inform the results of this study. The questionnaire used in this study was designed to allow for simple comparative analyses of the structure, processes, and practices of international NRAs (McAuslane et al., 2009; Mashaki Ceyhan et al., 2018).

### Models of regulatory review

National regulatory authorities (NRAs) may apply different regulatory pathways requiring stratified levels of data assessment depending on the type of medicine under review and the regulatory status of the medicine in other reference or benchmark jurisdictions. There are three types of product review assessments used by regulatory authorities: the verification review (type I); abridged (type II); and full review (type III) (McAuslane et al., 2009).

## RESULTS

### Comparative assessment of regulatory review processes and milestones

The five NRAs compared in this study had similar mandates for regulating medicines for human use. They were responsible for ensuring that harmonised standards for market authorisation of such products were applied whilst ensuring timely access to medicines that were safe, effective and of good quality. National regulatory authorities (NRAs) have demonstrated autonomy in the manner in which they executed their mandates, however, differences were observed within their regulatory review processes, timelines and the application of GRevPs. The regulatory review processes

applied by the MCC were shown in the standardised process map (Figure 4.1). The map provided a simple representation of the review and authorisation of applications for NASs and MLEs that were approved on the first cycle, but did not include generic medicines, biosimilars, complementary medicines, veterinary medicines or medical devices. The map did not describe the process, in the event that the application was refused. The MCC conducted a type III full assessment in the review of all applications, including NASs, MLEs and generics for orthodox, biological, complementary and veterinary medicines. A full independent assessment of quality, efficacy and safety data was performed and an application for market authorisation for NASs and MLEs could be submitted to the MCC prior to approval by any other NRA worldwide. The MCC did not place any reliance on or consider the review performed by any other NRAs. The TGA, Health Canada, the HSA and Swissmedic also performed type III full assessments and a CPP was not required at the time of submission (Table 4.1).

The type II (abridged) review was employed by the TGA if requested by the sponsor and if the medicine had been approved by one or more reference authority. Swissmedic used a type II abridged review for selected applications and mainly for generic medicine applications and the HSA used the type II abridged review only if the medicine had been approved by one or more authority. The HSA also conducted a type I verification review but only if the medicine had been approved by two or more authorities. While Health Canada were planning to implement this reliance pathway (Health Canada, 2018), Swissmedic intended to roll this out by 2019.

### Data requirements

The MCC and the HSA did not have a formal pre-application procedure in place, however, Swissmedic offered this in cases of a priority review. For type III full reviews, the HSA required the sponsor to submit a notification of intent to apply for market authorisation. The TGA and Health Canada had formalised this process and considered it as an opportunity to familiarise reviewers with the medicine, potentially uncover any major areas of concern early in the registration process, identify the potential for priority review and provide a platform for the sponsor to discuss their submission and obtain scientific advice. The MCC required the full chemistry, manufacturing and control (CMC) data, nonclinical data and clinical data to be submitted in the CTD format to support the application for market authorisation. The other four comparative NRAs also requested full CMC, nonclinical and clinical datasets and also conducted an extensive assessment of these datasets for a type III full review. All five of the NRAs performed a review of quality, safety and efficacy data in parallel and pricing negotiations were separate from the technical review of the data submitted.

The primary scientific review of the data was performed by internal technical staff of the four comparative NRAs, with the possibility of seeking advice from contracted external experts on an ad hoc basis. The quality assessment of NASs and MLEs conducted by the MCC was performed by both internal technical staff and external reviewers while the assessment of clinical data for NASs and MLEs was reviewed by external reviewers only. Committee structures within the four comparative NRAs were similar in that the NRAs engaged with various expert committees on an ad hoc basis to support the scientific review process and to provide scientific advice and expert opinion on selected dossiers. The committee structure within the MCC was different in that all assessment reports would be channelled to various scientific committees for expert opinion and the final regulatory decision would be taken by the Council. All five NRAs were members of the Pharmaceutical Inspection Co-operation Scheme (PIC/S) (PIC/S, 2019) and had implemented processes to ensure that evidence of the GMP status of the manufacturer was provided during the review process. Sponsors could submit a copy of the GMP certificate issued by a reference agency as evidence of a manufacturer's GMP status, however, if the GMP status of the manufacturer could not be confirmed at the time of application for market authorisation, the regulatory authority could conduct a GMP inspection at the manufacturing site in parallel to the review process.

### Target and approval times

The MCC review process consisted of application receipt and validation procedures, queue time for allocation of applications to reviewers, a scientific review of CMC, nonclinical and clinical data conducted in parallel, company response and final authorisation through the regulatory decision taken by the Council. The milestone timelines for the MCC review procedures were displayed in Figure 3.1. A "fast track" status was assigned to eligible applications in order to expedite the registration of essential medicines. While the review process was the same for "fast track" applications, these applications would be prioritised over existing applications, queued for allocation to reviewers. The target set for the overall review time of fast track applications was 250 calendar days. The median approval times for fast track NAS applications approved in 2015, 2016, and 2017 were 1218, 921, and 609 calendar days, respectively. There was no target time set for the overall review time of NASs, but the median approval times for NAS marketing authorisation applications approved in 2015, 2016, and 2017 were 1175, 1641, and 1466 calendar days, respectively. These data demonstrated that the MCC was neither able to achieve the target timelines set for fast track applications nor meet the targets in 2015, 2016, and 2017 for the key milestones within the regulatory review process (Figure 3.1). The data represented the overall approval time based on the date

of application and the date of registration; data that were routinely monitored and measured for the period 2015–2018. The median overall approval time did not include or account for sponsor response time and the time taken to reach the other milestones identified within the regulatory review process.

In comparison the TGA, Health Canada, the HSA and Swissmedic had set overall target review times, for standard full approvals, at 305 calendar days, 355 calendar days, 270 working days (i.e. 378 calendar days) and 330 calendar days, respectively. The overall target review times set by these four NRAs did include sponsor response time, unlike those for MCC. During the period 2013–2017, the TGA, Health Canada and Swissmedic achieved median approval times of 364, 350, and 487 days, respectively (Bujar et al., 2018). In 2017, Health Canada, Swissmedic and the TGA approved 30, 29, and 24 NASs, respectively. Despite these numbers varying on an annual basis, the number of NAS approvals between 2008 and 2012 increased by 56% for the TGA, 46% for Health Canada and 41% for Swissmedic when compared to the number of NASs approved between 2013 and 2017 (Bujar et al., 2018).

### Comparative assessment of good review practices

This study identified the quality measures that had been established and implemented by the five NRAs with a view to comparing the aptitude and culture of the authorities in the application of these measures in order to ensure quality, transparency, consistency and continuous improvement in the regulatory review process.

#### Quality measures

Swissmedic was the only NRA in this comparative study that had a dedicated quality department and that had implemented all the listed quality measures (Table 4.2). The MCC and the TGA implemented six of the seven measures and Health Canada and the HSA had implemented five quality measures. Only Health Canada and Swissmedic had formally implemented GRevPs while the other three authorities had informally implemented GRevPs. All of the five NRAs occasionally participated in shared and joint reviews.

#### Transparency and communication

Improved transparency and communication were common goals for NRAs worldwide. There were nine established transparency and communication parameters that could be implemented by NRAs to enhance stakeholder relationships (Table 4.3). The MCC implemented seven out of the nine parameters. At the time of this study, the industry was unable to track the progress of applications. Although the MCC documented and



communicated the summary of grounds for regulatory approval with the sponsor, this summary was not published or made available in the public domain. The HSA also did not publish the summary basis of approval or provide feedback to the industry on submitted dossiers. The TGA implemented all of the nine transparency and communication parameters while Swissmedic and Health Canada implemented eight and the HSA six of the nine measures (Table 4.3).

### Continuous improvement initiatives

A comparison was made of the continuous improvement initiatives that had been implemented by the five NRAs. Swissmedic implemented all five initiatives, the TGA and the HSA implemented four, Health Canada implemented three and the MCC implemented two of the five initiatives (Table 4.4). The MCC did not undergo routine external or internal quality audits. Furthermore, reviews of assessors' feedback were performed and the MCC carried out an informal review of feedback from stakeholders.

### Training and education

Various types of training and education such as induction training, on-the-job training, attendance at internal and external courses, international workshops and secondments in other regulatory authorities can contribute to the development of personnel and the continuous improvement of the regulatory review process. All five of the regulatory authorities in this comparative study implemented all eight of the measures for training and education (Table 4.5).

### Enablers and barriers to good quality decision-making

The MCC identified its willingness to improve its regulatory performance as an enabler to good quality decision-making and the lack of an EDMS as a major barrier. The other four NRAs in the comparative study listed a variety of enablers that contributed to good decision-making, with common themes of regulatory convergence, harmonisation and the implementation of GRevPs emerging as top enablers on the list. The barriers identified by these authorities included frustrations with incomplete submissions for market authorisation, the need for appropriate electronic systems to support the review process and a full integration of electronic tracking systems. The comparison of the key features of the regulatory review process of the MCC, the TGA, Health Canada, the HSA and Swissmedic were summarised in (Table 4.6).

### Practical Considerations

National regulatory authorities (NRAs) around the world strive to enhance their regulatory performance and in doing so ensure timely patients' access to safe, good

**Table 4.1. Models of assessment of the five agencies and extent of the scientific review**

TYPE OF REVIEW MODEL	South Africa (MCC)	Australia	Canada	Switzerland	Singapore
Verification review (type I)	x	x	x	x	✓ <sup>a</sup>
Abridged review (type II)	x	✓ <sup>b</sup>	x	✓ <sup>c</sup>	✓ <sup>d</sup>
Full review (type III)	✓	✓	✓	✓ <sup>e</sup>	✓
<b>EXTENT OF SCIENTIFIC REVIEW</b>					
1. Chemistry, manufacturing, and control (CMC) data	✓	✓	✓	✓	✓
Extensive assessment	✓	✓	✓	✓	✓
2. Nonclinical data	✓	✓	✓	✓	✓ <sup>f</sup>
Extensive assessment	✓	✓	✓	✓	✓
3. Clinical data	✓	✓	✓	✓	✓
Extensive assessment	✓	✓	✓	✓	✓
<b>ADDITIONAL INFORMATION OBTAINED (WHERE APPROPRIATE)</b>					
Other agencies' internal review reports	✓	✓	✓	✓ (Occasionally)	x
Reports on the internet	✓	✓	✓	✓ (Occasionally)	✓
General internet search	✓	✓	✓	✓ (Occasionally)	✓

Abbreviations: CMC=Chemistry, Manufacturing And Control; MCC=Medicines Control Council

- <sup>a</sup> Only if the product had been approved by two or more reference agencies
- <sup>b</sup> Only if requested by the sponsor and if the product had been approved by two or more reference agencies
- <sup>c</sup> Used for selected applications, mainly generic applications
- <sup>d</sup> Only if the product had been approved by one or more reference agencies
- <sup>e</sup> Used mainly for applications for innovative medicines
- <sup>f</sup> Only for biological and biosimilar products

quality, effective medicines. A comparison of the regulatory systems and review processes implemented by NRAs globally contribute to the understanding of these challenges and inform solutions through sharing of best practices and lessons learned. The MCC recognised the importance of harmonisation and regulatory convergence and was striving to align itself with the systems and processes implemented by mature NRAs in an effort to improve regulatory performance and ensure timely patients' access to medicines. This study aimed to identify the similarities and differences between the registration processes applied by similar-sized mature NRAs and those applied by the MCC. The results demonstrated the strengths in the regulatory review process of the MCC and the areas that required improvement, evaluated the regulatory performance of the MCC review model and reflected on the progress by the MCC in applying GRevPs.

The TGA, Health Canada, the HSA and Swissmedic were selected for this study as authorities with similar regulatory characteristics and review models to allow for an appropriate comparison. In particular, these four agencies have a work-sharing approach, which provided the rationale for their comparison. Over the past decade a number of NRAs from the emerging economies have been evaluated using this questionnaire. Therefore, the four NRAs selected as comparators for this study were based on the size of the agencies, the patient population they serve, the year since established and the nature of the review model (full review) applied. Furthermore, NRAs from the emerging economies, such as Tanzania and Kenya, were not considered comparable to MCC because of the size of these NRAs and the size of the population they serve. In addition, the MCC carried out a full review which was different to that of the other NRAs in the region. It was also recognised that the USFDA and the EMA were not appropriate NRAs to which benchmark the MCC.

The reasons include both the size of the NRA, the population they serve and in particular the resources available; both in financial terms and the number of reviewers (which in the case of the USFDA included 1200 reviewers of whom 220 are statisticians). As regards EMA, being a consortium of 32 countries, engaging rapporteur and co-rapporteur in the review process would constitute a totally different review model to that of South Africa.

### Review type and process

The MCC conducted a type III full assessment for all NAS applications for market authorisation and such applications could be submitted to the MCC prior to approval by another NRA. In line with the other four comparative NRAs, the GMP status of

the manufacturer was confirmed concurrently with the review process and a CPP was not required at the time of submission. The MCC participated in regional alignment initiatives and conducted shared or joint reviews with other NRAs such as Zambia, Zimbabwe, Namibia and Botswana (Regulatory Resources for Africa, 2015). However, no formal measures were put in place to ensure consistent quality during shared or joint reviews and participation in this initiative did not influence the way in which the MCC conducted reviews in general. A work-sharing programme was a creative way to maximise resources even when NRAs were separated by time and distance. This was the rationale for the collaboration between the NRAs in Australia, Canada, Switzerland and Singapore that established efficient work-sharing experience (McAuslane et al., 2017).

Considering the resource constraints faced by the MCC and the large volumes of applications for market authorisation received; it was beneficial to consider the use of FRPs to expedite regulatory decisions and to enhance the re-engineered registration process envisaged by SAHPRA. Applying FRPs that provide a risk-based approach for the review of applications for market authorisation may help to conserve limited resources and reduce regulatory burden by avoiding duplication of regulatory efforts (Alsager et al., 2015). This would be an advantage when considered in line with the recommendations of the WHO (Ward, 2014; WHO, 2014) by embracing regulatory harmonisation/convergence strategies; engaging in reliance and recognition activities that allowed NRAs in resource-limited settings to take into account or accept regulatory decisions made by other comparable NRAs (McAuslane et al., 2018). Furthermore, this would enable the application of an appropriate framework for BR assessment to enhance consistency in the clinical assessment of medicines (Leong et al., 2015) as well as incorporating the principles of GRevPs in routine regulatory undertakings (WHO, 2014).

### Approval times

As stated by Leng et al. (2015), "The MCC had been under considerable pressure to increase the rate of medicines registration and was accused of delaying patients' access to affordable and essential medicines" (p.1). The outcomes of an investigation into delayed timelines for registration of medicines, initiated in 2006 by the Minister of Health, noted a lack of skilled staff, poor infrastructure and inefficient regulatory processes as the major barriers affecting patients' timely access to medicines (Green-Thompson, 2008).

This demonstrated that the MCC neither achieved the target timelines set for the eligible applications of essential medicines, that were assigned “fast track” status, nor met the targets between 2015 and 2017 for the key milestones within the regulatory review process (Leng et al., 2015).

Furthermore, the MCC made use of a manual system to track applications for market authorisation, but it is hoped that the imminent implementation of an EDMS by SAHPRA would promote systematic and formal communication regarding timelines and milestones to both internal and external stakeholders. The MCC did not set a target for overall approval time of NAS applications. In order for SAHPRA to measure and improve its regulatory performance it was recommended that targets for overall approval time and key review milestones needed to be identified, codified into policy and guidelines, recorded, measured and monitored. Appropriate systems and resources, therefore, need to be put in place to ensure that regulatory performance metrics were analysed on a continuous basis through formal and routine monitoring. The key milestones in the regulatory review process, including administrative and technical screening time, queuing time prior to review and clock stops measuring the time with sponsors need to be measured.

There is now the potential to improve regulatory review time through ongoing analysis of the performance metrics that may inform continuous improvement initiatives, aimed at streamlining and prioritising the progression of the review process. Review times may be improved as a result of the more flexible approach to committee structures implemented by SAHPRA. The committee structures within SAHPRA have been revised to allow for more frequent ad hoc consultation with scientific committees, limited to applications for market authorisation requiring expert review and recommendation, as opposed to routinely channelling assessment reports through the committees for recommendation at 6-weekly intervals. Nevertheless, operationalisation of the system proposed by SAHPRA may not produce satisfactory outcomes and therefore a more fundamental review of the entire agency could still be proved to be of value.

**Good review practices**

The implementation of GRevPs provides a mechanism for NRAs to enhance regulatory performance (WHO, 2015) and previous studies have demonstrated that regulatory performance indicators such as overall approval timelines can be enhanced by instituting quality management systems and GRevPs into the regulatory review process (Cone & McAuslane, 2006). Good review practices (GRevPs) are a fundamental part of overall GRP with a focus on medical product review (WHO, 2015, p193). These

**Table 4.2. The quality measures implemented by the five agencies**

Measure	Regulatory authority				
	South Africa (MCC) (6/7)	Australia (6/7)	Canada (5/7)	Switzerland (7/7)	Singapore (5/7)
Internal quality policy	✓ (Informally)	✓	x	✓	x
Good review practice system	✓ (Informally)	✓ (Informally)	✓ (Formally)	✓ (Formally)	✓ (Informally)
Standard operating procedures for guidance of assessors	✓ (Informally)	✓	✓	✓	✓
Assessment templates	✓	✓	✓	✓	✓
Dedicated quality department	x	x	x	✓	x
Scientific committee	✓	✓	✓	✓	✓
Shared and joint reviews	✓ (Occasionally)	✓ (Occasionally)	✓ (Occasionally)	✓ (Occasionally)	✓ (Occasionally)

Abbreviation: MCC=Medicines Control Council

**Table 4.3. Transparency and communication parameters in the five agencies**

Measure	Regulatory authority				
	South Africa (MCC) (7/9)	Australia (9/9)	Canada (8/9)	Switzerland (8/9)	Singapore (6/9)
Feedback to industry on submitted dossiers	✓	✓	✓	✓	x
Details of technical staff to contact	✓ <sup>a</sup>	✓	✓	✓	✓
Pre-submission scientific advice to industry	✓ <sup>b</sup>	✓	✓	✓	✓
Official guidelines to assist industry	✓	✓	✓	✓	✓
Industry could track progress of applications	x <sup>c</sup>	✓	✓	✓	✓
Publication of summary of grounds on which approval was granted	x <sup>d</sup>	✓	✓	x	x
Approval times	✓ <sup>e</sup>	✓	✓	✓	✓
Advisory committee meeting dates	✓	✓	x	✓	x
Approval of products	✓	✓	✓	✓	✓

Abbreviation: MCC=Medicines Control Council  
<sup>a</sup> Contact details were made available on an ad hoc basis  
<sup>b</sup> Meetings were held with industry on an ad hoc basis  
<sup>c</sup> Implementation of an EDMS was planned  
<sup>d</sup> Summary was available but was not published  
<sup>e</sup> Approval times were not made available to the public

are defined by the WHO as “documented best practices for any aspect related to the process, format, content and management of a medical product review” (WHO, 2015, p194). The application of GRevP provides a platform for NRAs to “achieve timeliness, predictability, consistency, transparency, clarity, efficiency and high quality in both the content and management of reviews”; with a view to achieve successful review outcomes (WHO, 2015, p194). Many NRAs have implemented systems to ensure the consistent application of GRevPs and continue to work toward the evaluation and improvement of such systems.

The five NRAs in this study implemented the majority of the essential elements of GRevPs. The MCC did not have a dedicated quality department, however, there were plans to include dedicated quality personnel within the newly established SAHPRA. While key quality measures had been established and were evident in the work performed by the MCC, the need to formalise the quality management system, including the internal quality policy, GRevP systems, SOPs and harmonised assessment templates had to be prioritised in order to enhance SAHPRA operations. The establishment of a codified QMS within SAHPRA needs to be supported by formally introduced continuous improvement measures such as internal and external quality audits that would routinely and formally be implemented underpinned by initiation of an EDMS. The MCC had always recognised the importance of transparency and communication with stakeholders.

As SAHPRA moves forward, it is hoped that many of the measures that contribute toward transparency and communication would be formally and routinely implemented in an effort to enhance the consistency, timeliness and predictability of the review process. The imminent application of an EDMS would allow for improved transparency as sponsors would be able to track the progress of applications. In addition, the overall approval times and the monitoring and measurement of key milestones in the review process would be readily available. However, whilst it is generally agreed that there are several aspects to review practices that are considered important, it is recognised that the summary basis of approval has a far greater impact with respect to the regulatory process transparency than other relevant aspects (Vawda & Gray, 2017).

Table 4.4. Continuous improvement initiatives in the five agencies

Measure	Regulatory authority				
	South Africa (MCC) (4/5)	Australia (4/5)	Canada (3/5)	Switzerland (5/5)	Singapore (4/5)
External quality audits	✓ <sup>a</sup>	x	x	✓	x
Internal quality audits	x <sup>b</sup>	✓	✓	✓	✓
Internal tracking systems	✓ <sup>c</sup>	✓	✓	✓	✓
Reviews of assessors' feedback	✓	✓	x	✓	✓
Reviews of stakeholders' feedback	✓ <sup>d</sup>	✓	✓	✓	✓

Abbreviation: MCC=Medicines Control Council

<sup>a</sup> External quality audits were not performed routinely

<sup>b</sup> Planned to formally implement

<sup>c</sup> Implementation of EDMS was planned by SAHPRA

<sup>d</sup> Planned to be formally and routinely reviewed

Table 4.5. Training and education in the five agencies

Measure	Regulatory authority				
	South Africa (MCC) (8/8)	Australia (8/8)	Canada (8/8)	Switzerland (8/8)	Singapore (8/8)
International workshops/conferences	✓	✓	✓	✓	✓
External courses	✓	✓	✓	✓	✓
In-house courses	✓	✓	✓	✓	✓
On-the-job training	✓	✓	✓	✓	✓
External speakers invited to the authority	✓	✓	✓	✓	✓
Induction training	✓	✓	✓	✓	✓
Sponsorship of post-graduate degrees	✓	✓	✓	✓	✓
Placements and secondments in other regulatory authorities	✓	✓	✓	✓	✓

Abbreviation: MCC=Medicines Control Council

**Table 4.6. Key features of the five agencies' review processes**

Measure	Regulatory authority				
	South Africa (MCC)	Australia	Canada	Switzerland	Singapore
Certificate of Pharmaceutical Product was required at time of submission	x	x	x	x	x
More than 20% of review staff were medically qualified	✓	✓	x	✓	✓
The authority set target time for scientific assessment	✓	✓	✓	✓	✓
The authority set overall review and approval target time	✓	✓	✓	✓	✓
Questions to sponsors were batched at fixed points in the review	x	✓	x	✓	✓
Recording procedures allowed company response time to be measured and differentiated in the overall processing time	x	✓	x	✓	✓
The authority recognised medical urgency as a criterion for accelerating the review and approval process for qualifying products	✓	x	✓	✓	✓
Quality, safety, and efficacy technical data sections were reviewed in parallel rather than sequentially	✓	✓	✓	✓	✓
Pricing discussions were separate from the technical review	✓	✓	✓	✓	✓
The focus was on checking quality in the market place and requirements for analytical work did not delay marketing authorisation	✓	✓	✓	✓	✓

Abbreviation: MCC=Medicines Control Council

**CONCLUDING REMARKS**

The MCC implemented a guideline in 2007 for the evaluation of BR assessment of medicines and prepared a summary basis of approval for each medicine evaluated; both of which were key steps in the regulatory review process. The clinical assessment of NASs was conducted by external experts who prepared assessment reports that were peer reviewed within the clinical committee structure. Without a standardised template for the clinical assessment report, informing regulatory decisions concerning the registration of a NAS relied heavily on the experience and expertise of such reviewers. SAHPRA should consider improving the benefit-risk assessment framework by building quality into the process and standardising the template used for BR assessment. SAHPRA should also consider implementing the UMBRA framework which has been assessed and applied by several mature NRAs (Walker et al., 2013) as well as NRAs in the emerging markets (Mashaki Ceyhan et al., 2018). This structured approach would promote improved consistency and predictability in the BR assessment of medicines as the use of the UMBRA framework “assists decision makers with clearly defining the decision, agreeing the requisite properties of the treatments being considered, assessing the trade-offs among these properties and making defensible and transparent decisions regarding the registration of the medicine” (Levitan et al., 2014).

The publication of the summary basis of approval is a norm for many mature NRAs globally and is a tool that can be used by NRAs to build confidence in the review process in order to provide assurance regarding safety provisions (McAuslane et al., 2009). It is recommended that SAHPRA consider publishing the summary basis for approval, that was not previously made available in the public domain by the MCC. However, it is recognised that in order to achieve this outcome a change in legislation will be required. The data collected for the purpose of this study has allowed for a valuable comparison of NRAs with similar regulatory mandates, size and resources characteristics. A number of recommendations are provided with a view to inform areas of improvement that may be prioritised to underpin the success of SAHPRA as it moves toward goals of regulatory reform and enhanced regulatory performance.

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# CHAPTER 05

**PERFORMANCE OF THE MCC AND ITS  
TRANSITION TO THE SOUTH AFRICAN HEALTH  
PRODUCTS REGULATORY AUTHORITY (SAHPRA)**



## SUMMARY

The timelines of the milestones of the South African review process and the overall approval process for new active substances (NASs) for the period 2015-2018 were evaluated. Data identifying the milestones and overall approval times for NASs, including new chemical entities (NCEs), biologicals and major line extensions (MLEs) registered by the South African Agency during the period 2015-2018 were collected and analysed. The results showed that the largest number of NAS approvals were recorded in 2017 (n=42) and that the least (n=15) were in 2018. The shortest median approval time for NASs, of 1218 calendar days, was achieved in 2015 and the longest median approval time of 2124 calendar days, was recorded in 2018.

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All the applications that were registered during 2015-2018 were reviewed by the Authority using the full review process. Sixteen out of a total of 99 NCEs (16%) were assigned priority status and were reviewed and approved through the fast track review process, whereas no applications for biologicals and MLEs were processed by this route. While the extensive delays in NASs approvals may be attributed to inefficient operational processes, resource constraints as well as an increased number of applications for registration, there is still an opportunity for improvement. The South African Health Products Regulatory Authority (SAHPRA) has re-engineered and streamlined its regulatory review process which has been piloted and will be ameliorated prior to final implementation.

## RECOMMENDATIONS

### Measuring & Monitoring of Review Time

Identify, record, monitor and measure milestones in the review process, codify and enforce benchmarked targets for each milestone.

### Facilitated Regulatory Pathways (FRPs)

Define and codify the type of product review assessments that will be used by SAHPRA, including a full review, abridged review and verification review as well as continuing to enhance regional, continental and international collaborations for joint and shared reviews.

### Regulatory trade-offs

Consideration of surrogate endpoints to inform expedited market authorisation for NASs supported by strengthened post-market surveillance commitment.

### Robust Information and Communication Technology (ICT) System

The development, implementation and maintenance of enhanced ICT solutions, supported by dedicated resources, should be considered in order to facilitate the adequate and accurate tracking of applications and decision-making as well as improved document management, transparency and stakeholder communication.

### Quality Management System (QMS)

Formalise GRPs, GRevPs and GRelPs within the review process, implement the UMBRA framework for BR assessment and ensure transparent and consistent QDMPs.

5

## INTRODUCTION

National regulatory authorities (NRAs) are responsible for the registration of NASs and patients' timely access to medicines (Ndomondo-Sigonda et al., 2017; Rago & Santoso, 2008; WHO, 2018). However, the WHO has reported that one-third of the world's population does not have access to such products (Hogerzeil & Mirza, 2011). Roth et al. (2018) have suggested that the lack of timely access to new medicines may be addressed through the strengthening of registration efficiencies and timelines by establishing and refining value-added registration processes, resources and systems. An evaluated the South African regulatory review process, as it had been applied by the MCC, prior to the establishment of SAHPRA has been carried out (see Chapter 3). While this study provided an indication of the overall timelines of NASs approved and registered by the MCC during 2015-2017, the study focused on the organisation and the regulatory review process of the MCC and the status of good review practices that had been implemented.

This study aimed to identify the key milestones of the review process and to evaluate review times in South Africa for NASs approved during 2015-2018. This review was the first to be carried out of the specific milestones and timelines embedded within the South African regulatory review of NASs, as it had been applied by the MCC between 2015-2017 as well as through the transition period of the MCC to SAHPRA during 2018.

### Study objectives

The main objectives of this study were to:

- Identify the key milestones and measure the timelines of the South African review process for the period 2015-2018;
- Evaluate the overall timelines for the different new medicines approved in South Africa during this period;
- Review the challenges and opportunities for expediting the overall review timelines to enhance the regulatory performance in South Africa with a view to improving patients' access to new medicines.

## METHODS

### Data collection process

Data were collected reflecting the timelines between the various milestones including dossier validation and queue time, scientific assessment as well as the overall approval times for NASs, including NCEs, biologicals and MLEs registered by the South African NRA during the period 2015-2018. The data was sourced directly from the directorate

within the Authority responsible for recording the timelines required to complete the regulatory review process. The number of NASs registered during this period was validated against the notifications of registration of medicines published by the Authority in the *Government Gazette* and available in the public domain. The definitions of the application types included in the study are shown in Table 5.1.

### Data analysis

Data collected during the period 2015-2018 were analysed and the characteristics of the medicinal products submitted to the Authority for registration were described. The review type (fast-track/standard) applied to each application was identified (Table 5.1) as well as the origin (multinational company/local company) of the submission and the definition of the milestones within the review process (Table 5.2). The median timelines for each of the milestones within the review process as well as the median overall approval times were calculated and analysed. Median approval times by product type and therapeutic area were determined and all data was analysed as calendar days.

## RESULTS

The characteristics and number of the NASs approved (NCEs, biologicals and MLEs) are shown in Table 5.3. While the data reflected for the period 2015-2017 represent the performance of the MCC, the results described for 2018 reflected the performance of SAHPRA during the initial stages of its establishment and transition. However, the results for 2018 do not reflect the re-engineered, streamlined processes developed by SAHPRA that were still in the process of being piloted prior to their final implementation. The NRA registered a total number of 121 NASs during 2015-2018. The applications for NASs registered during this time were submitted by 22 multinational companies and six local companies. The results of this study will be valuable in providing a baseline to quantitatively reflect the improvements that are envisaged through the implementation of the finalised, enhanced SAHPRA regulatory review process.

### Milestones and timelines in the regulatory review process

The milestones in the MCC review process (2015-2017) were similar to those identified by other NRAs and are reflected in Figure 5.1 (A – E). Applications for registration were received and the dossier receipt date (A) recorded. Each application underwent administrative and technical screening against the evaluation criteria published in the various guidelines prepared by the Authority and were made available in the public domain. Following the validation of the application, the acceptance to file date (B) was recorded and the application would be allocated to a reviewer for evaluation. The date

**Table 5.1. Definitions of the application types included in the study**

APPLICATION TYPE	DEFINITION
New active substances (NASs)	Applications including new chemical entities (NCEs), biologicals and major line extensions (MLEs).
New chemical entity (NCEs)	Applications for medicines that have not previously been approved by the MCC or SAHPRA. These included chemical and radiopharmaceutical substances that had not been previously available in South Africa for the cure, alleviation, treatment, prevention or in vivo diagnosis of diseases in humans and animals.
Biological medicines (Biologicals)	Applications for medicines where the active ingredient and/or key excipients had been derived from living organisms or tissues, or manufactured using a biological process. Biological medicines can be defined largely by reference to their method of manufacture (the biological process) and include applications that require additional scientific assessment by the Biological Medicines Committee of the MCC or SAHPRA (MCC, 2012)
Major line extension (MLEs)	Applications for medicines, already registered by the MCC or SAHPRA, where a change to the registered medicines, was sufficiently great that it could not be considered to be a simple variation to the original product, but required a new product authorisation. Such changes included major new therapeutic indications or new disease states, extension to new patient populations (e.g., paediatric patients), a new route of administration, or a novel drug delivery system.
Fast track	Applications that were eligible to be assigned to a “fast track” status in order to expedite the registration of essential medicines. While the review process was the same for “fast track” applications, these applications would be prioritised over existing applications, queued for allocation to reviewers.

Abbreviations: MCC=Medicines Control Council; MLE=Major Line Extension; NAS=New Active Substance; NCE=New Chemical Entity; SAHPRA=South African Health Products Regulatory Authority

of allocation of the application to either an internal or external reviewer was recorded and considered to be the start date of the scientific assessment (C). Following the initial assessment of the application the reviewer prepares an assessment report which was tabled for discussion at the relevant scientific committee meeting and

**Table 5.2. Definition of the milestones within the review process**

MILESTONES	DEFINITION
Overall approval time	The time between the date stamped on <b>receipt of dossier</b> when received by the Authority and the <b>date that marketing authorisation</b> was granted.
Dossier validation and queue time	The time between the date stamped on <b>receipt of dossier</b> and the <b>“date of allocation”</b> of the dossier to a reviewer.
Scientific assessment time	Amount of time spent actively reviewing the dossier or additional information provided from the <b>“start of scientific assessment”</b> to <b>“completion of scientific assessment”</b> .
Applicant time* (clock stop-start time)	Time during which the clock was stopped during the review whilst the authority awaited responses or additional data from the company.
Other regulatory authority time	Time taken up by the authority during the review for administration from the <b>“Completion of Scientific Assessment”</b> to the date of <b>“Marketing Authorisation Granted”</b> .

\*Data pertaining to applicant time was not available

a recommendation was made. Scientific committee meetings were typically planned in 6-8 weeks cycles and there was no limit to the number of committee cycles for an application.

The committee either prepared a recommendation to the company requesting further information to support the registration of the product or a final recommendation supporting its approval or rejection. Companies were required to provide a response to the committee’s request for additional information within 180 calendar days. Once all the relevant scientific committees had made a final recommendation the date for the completion of the scientific assessment (D) was recorded.

Up until this point, the review process applied previously by the MCC and the transitional review process applied by SAHPRA in 2018 were the same. Under the MCC review process (2015-2017) the final recommendation of the various committees would be tabled for ratification at a Council meeting. A Council resolution would then be prepared and if this was supported, the registration of the product, a marketing authorisation would be granted. The date of the Council meeting at which the Council resolved to register the product was recorded as the date when marketing authorisation (E) was granted.

**Table 5.3. Categories of new active substances (NASs) approved (2015-2018)**

Submissions	Year of Submission				Total	
	2015	2016	2017	2018		
Number approved (NASs)	31	33	42	15	121	
Number of approved NASs submitted by multinational companies	23	27	33	10	93	
Number of approved NASs submitted by local companies	8	6	9	5	28	
Type of NASs approved*						
NCEs	Regular Review	16 (15;1)	24 (19;5)	31 (25;6)	12 (7;5)	83
	Fast Track Review	8 (2;6)	3 (2;1)	5 (4;1)	0	16
Biologicals	Regular Review	3 (3;0)	6 (6;0)	5 (3;2)	3 (3;0)	17
	Fast Track Review	0	0	0	0	0
MLEs	Regular Review	4 (3;1)	0	1 (1;0)	0	5
	Fast Track Review	0	0	0	0	0

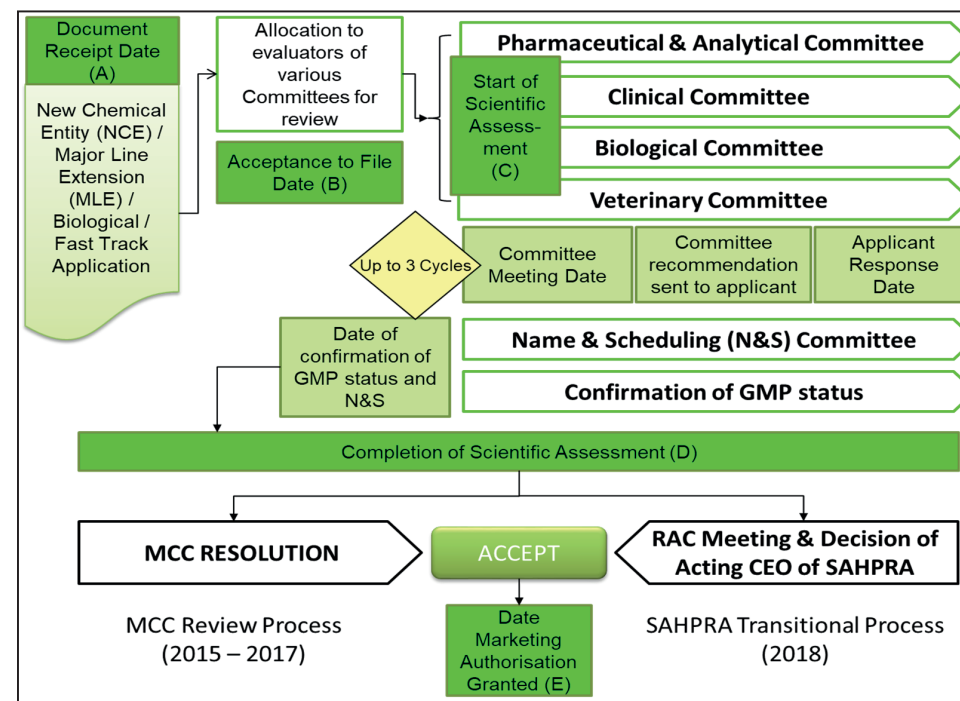
Abbreviations: MLE=Major Line Extension; NAS=New Active Substance; NCE=New Chemical Entity  
 \*Number of applications submitted by multinational company; Number of applications submitted by local company

Under the transitional SAHPRA review process (2018), recommendations of the various scientific committees were considered by a regulatory advisory committee (RAC) that advised the CEO of the Authority on the approval or rejection of an application, in line with the amended provisions of the Medicines and Related Substances Act, 1965 (Act 101 of 1965) (Medicines and Related Substances Act 2017). As such, the SAHPRA CEO was responsible for carrying out the functions of the Authority, including regulatory decisions to approve or reject an application for the registration of a medicine, as described in Section 3 (4)(e) of Act 101 of 1965 (Medicines and Related Substances Act 2017). Section 39 of Act 101 of 1965 allowed the CEO to appoint relevant committees to advise on all registration and regulatory matters.

**Overall approval times**

The NASs approved by the MCC (2015-2017) and SAHPRA (2018) covered 16 common therapeutic areas of which oncology products (n=25; 14 NCEs – 4 fast track; 6

**Figure 5.1. Regulatory review process of the Medicines Control Council (MCC) and South African Health Products Regulatory Authority’s (SAHPRA) transitional process**



Abbreviations: CEO=Chief Executive Officer; GMP=Good Manufacturing Practice; MCC=Medicines Control Council; MLE=Major line extension; N&S=Names & Scheduling; NAS=New Active Substance; NCE=New Chemical Entity; RAC=Regulatory Advisory Committee; SAHPRA=South African Health Products Regulatory Authority

biologicals; 1 MLE) were the highest followed by analgesics and anti-infectives (Figure 5.2). The results showed that the largest number of NAS approvals (n=42) were recorded in 2017 and that the majority (n=36) approved were NCEs (Table 5.3). All the NAS applications (n=121) that were registered during 2015-2018 were reviewed by the Authority using the full review process. Sixteen NCEs were assigned priority status and were reviewed through the fast track review process, while no applications for biologicals or MLEs were processed through this route.

The overall median approval time for NASs was 1466 calendar days and this included NCEs evaluated through the standard and fast track review process as well as biologicals and MLEs approved between 2015-2018 (Figure 5.3). Furthermore, the shortest median

approval time of 1218 calendar days was achieved in 2015 and the longest median approval time of 2124 calendar days was recorded in 2018. Most NASs (n=42) were approved in 2017 and the least number of NASs (n=15) were approved in 2018.

### Approval times for new chemical entities (NCEs) and biologicals

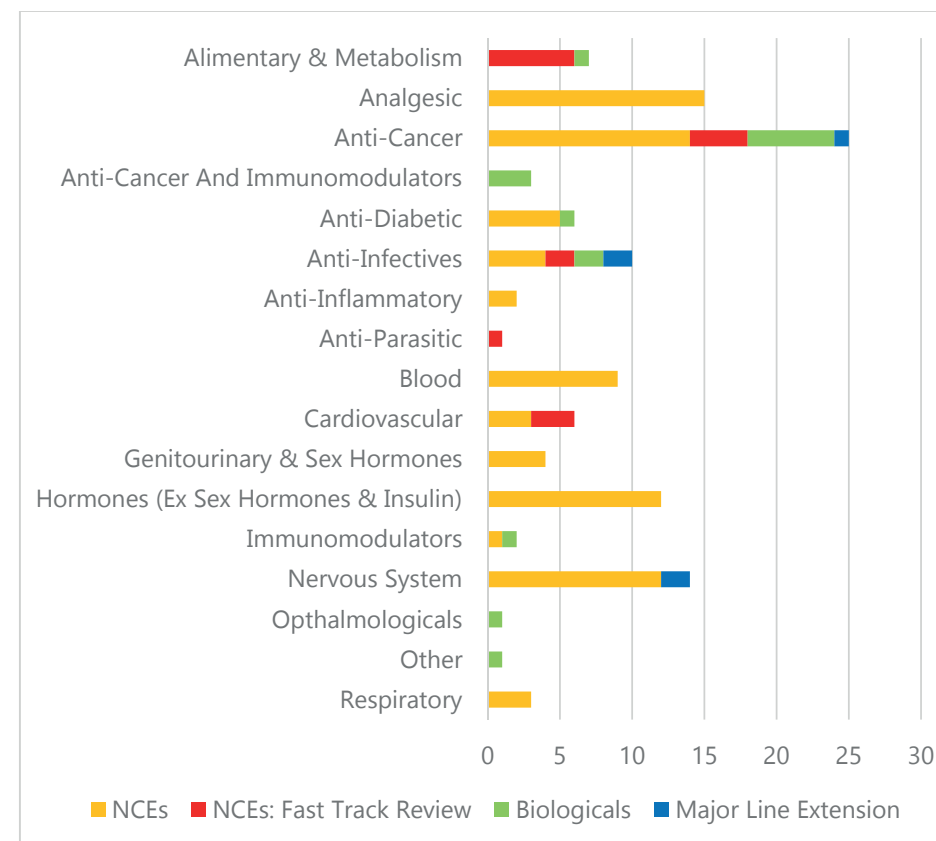
During 2015 and 2016 the median overall approval timelines were less for NCEs (1175 and 1726 calendar days respectively) when compared with biologicals (2010 and 2027 calendar days respectively) (Figure 5.4). In 2017 and 2018, the median overall approval timelines for biologicals decreased (725 and 1476 respectively) and was less than that observed for NCEs (1466 and 2124 respectively). The shortest median overall approval time achieved during this period was for 6 biologicals approved in 2017 (725 calendar days). The longest median overall approval time (2124 calendar days) was observed for 12 NCEs approved in 2018.

Three biologicals and 16 NCEs were approved in 2015, eight NCEs were approved through the fast track review process and the four MLEs approved were also for NCEs (Figure 5.5). There were no MLEs approved in 2016 or 2018. Only one MLE, which was a biological, was approved in 2017. During the SAHPRA transitional period of 2018, no applications for registration were assigned fast track status. The fast track review process was applied to three NCEs approved in 2016 and five NCEs approved in 2017. Overall this study demonstrated that over the period 2015-2018 the review times for NCEs significantly increased from 1175 (2015) to 2124 (2018) while for biologicals this decreased from 2010 in 2015 to 1476 in 2018.

### Practical Considerations

National regulatory authorities (NRAs) globally measure overall approval timelines for the registration of medicines to demonstrate their performance as regulators. While this metric is not the only indicator of regulatory performance, it does contribute significantly to achieving the mandate of the NRAs in ensuring timely access of safe, quality and effective medicines to patients. As such, it is critical to any improvement to ensure the routine and accurate measurement and monitoring of performance metrics of the regulatory review process. Benchmarking milestones currently used by NRAs typically include the times for receipt and validation, scientific assessment, applicants' response, market authorisation to be granted as well as the time taken to complete all administrative activities. The data collected from the MCC and SAHPRA for the period 2015-2018 demonstrated that several of these milestones were recorded, but not measured and monitored.

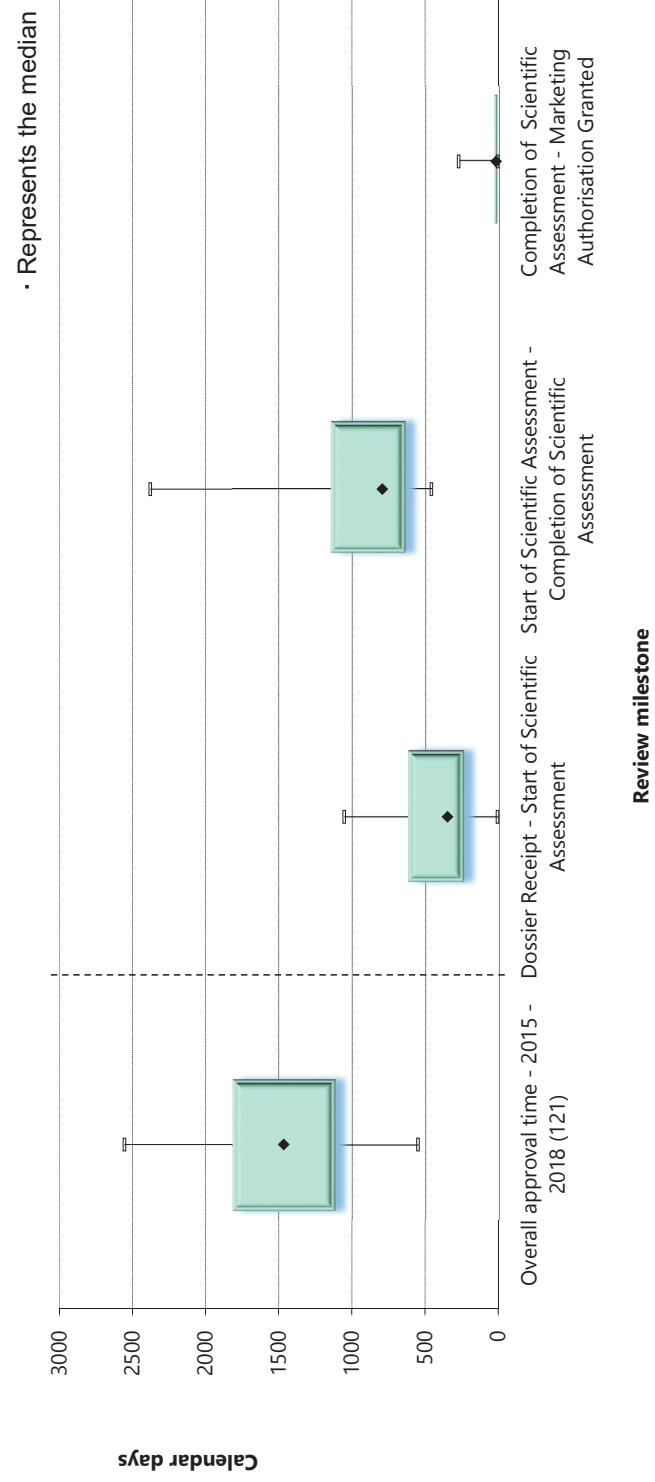
**Figure 5.2. Categories of new active substances (NASs) approved by therapeutic area (2015-2018)**



Abbreviations: NCE=New Chemical Entity

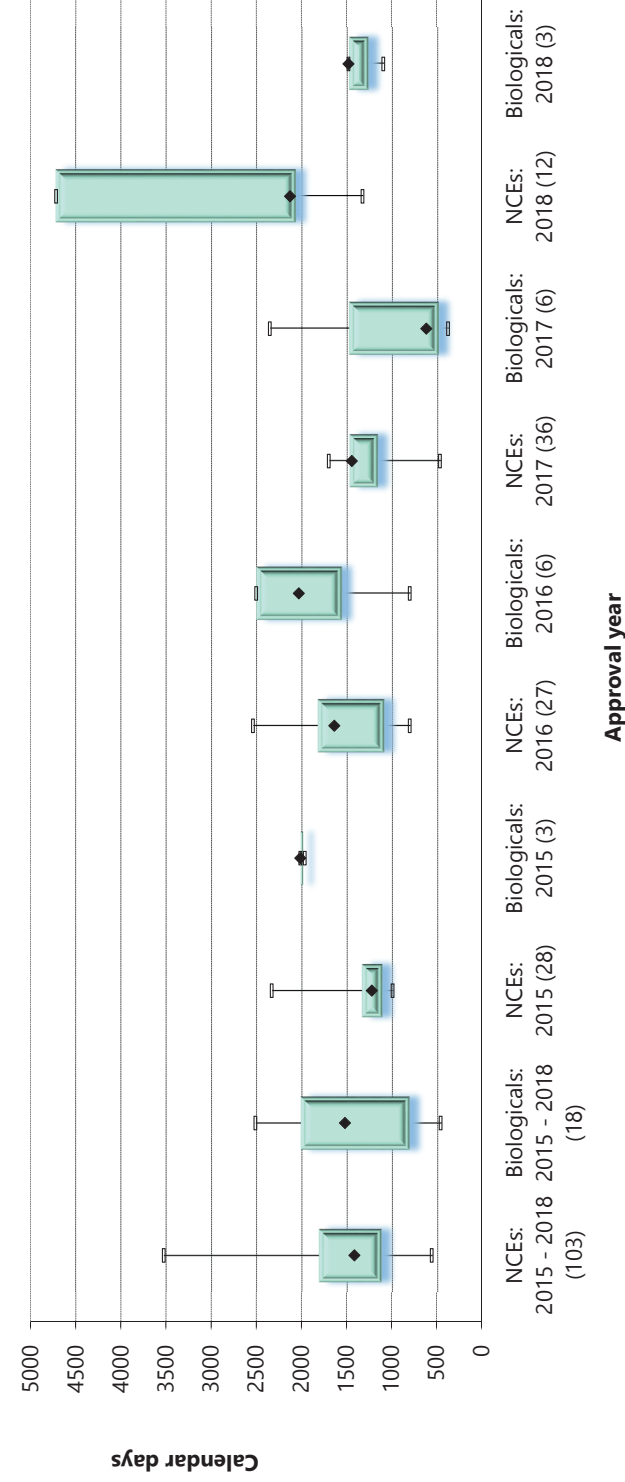
The Authority conducted a full assessment for each of the applications registered during the period 2015-2018. This type of review required the scientific assessment of the quality, safety and efficacy data submitted by the company to support the approval of the medicines on the South African market. While the dossier receipt date and date of allocation of the dossier to a reviewer were recorded it was not possible to confirm the time taken to validate the document through administrative and technical screening. Consequently, it could not be determined how long each application spent in the queue prior to being allocated to a reviewer. While there was no set target for the completion of the scientific assessment, reviewers were requested to complete assessments within 90 calendar days, however this timeline was not systematically monitored and the data collected demonstrated that this timeline was not always met.

Figure 5.3. Median overall approval times\* for new active substances (NASs) (2015-2018)



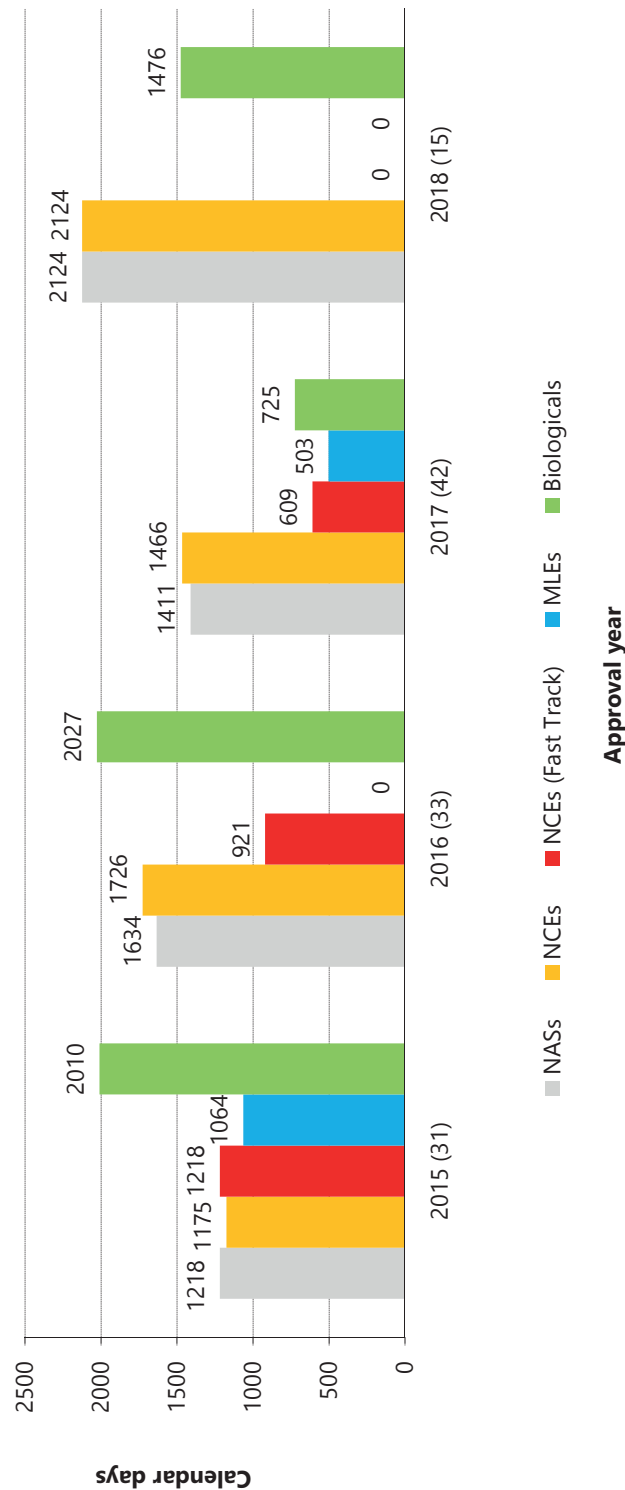
\*Number of NASs approved

Figure 5.4. Median overall approval times for new chemical entities (NCEs) and biologicals (2015-2018)



Abbreviations: NCE=New Chemical Entity

Figure 5.5. Median overall approval time for new actives substances (NASS) by categories (2015-2018)



Abbreviations: MLE=Major Line Extension; NAS=New Active Substance; NCE=New Chemical Entity

Each application was evaluated in parallel by the various scientific committees and the dates of the scientific committee meetings, at which the reviewer’s assessment reports were discussed, were available. There was no limit to the number of times an application went through a scientific committee cycle. The data collected during the period 2015-2018 reflected that on average there was a maximum of three cycles for an application within any given scientific committee. While applicants were encouraged to respond to the request of the scientific committees for additional information within 180 calendar days, this requirement was neither monitored nor enforced. Unfortunately, the data provided did not allow for the accurate calculation of the clock stop so it was not possible to determine the amount of time the applications spent with the scientific committee nor the time it took for the applicant to respond. Based on the data collected and reflecting on the correspondence from companies, the consequent assessment report dates and the committee meeting dates, it was apparent that the Authority routinely accepted responses from companies that considerably exceeded the recommended response timeline of 180 calendar days. Nevertheless, if the company response time was to be reduced and implemented, this could reduce the time that an application would spend in the system.

The review process of the former MCC as well as that during the transitional period for SAHPRA did not set targets for milestones within the review process and no target was set for the overall approval time of applications. It is critical for NRAs to develop, maintain and strengthen a culture of performance measurement so that the results can be used to optimise regulatory outcomes.

### Regulatory review approval timelines

The overall approval timelines for the regulatory review achieved by the MCC (2015-2017) and by SAHPRA (2018) were extensive and did not contribute to ensuring timely access to medicines for patients in South Africa. As previously described in Chapter 2, both the historical and the operational factors contributed to these extended timelines. There were no comparative studies available to reflect the regulatory performance of South Africa relative to other African countries, however it was noted that a target overall approval timeline of 330 calendar days had been set by the Zazibona collaborative process (Makamure-Sithole, 2019); a harmonisation and joint-review initiative in the SADC region, in which South Africa has participated since 2016. This target was almost five times less than the median approval timeline for NASs reported in this study. The scope of Zazibona included NASs and was not limited to the assessment of generic medicines although this was predominantly the group of products being reviewed. It also raised the question as to whether applicants wishing

to register medicines in South Africa preferred to opt for a registration through the Zazibona pathway in order to circumvent the longer review timelines for NASs demonstrated in this study.

Median approval times for NASs approved during 2014-2018 in developing markets have already been studied and demonstrated that the timelines achieved by South Africa were the longest when compared to those in other developing markets (CIRS, 2019). The timelines reported for South Africa were nearly double when compared to Indonesia and Algeria (for whom the second and third longest timelines were reported respectively); and approximately seven times longer when compared to Mexico (for whom the shortest timeline was reported) (CIRS, 2019). It is, however, important to note that while these results demonstrated vast differences in the overall approval time achieved by South Africa in comparison to other developing markets, many of these countries have implemented FRPs. The FRPs allow NRAs to reduce duplication of regulatory effort, recognise the decisions made by other NRAs and apply abridged review or verification processes in their assessment of applications for registration of NASs. All the applications for NASs registration approved by South Africa during this period underwent a full review. All of the NASs registered by SAHPRA during 2018 had been previously assessed and approved by at least one or more of the following countries: Australia, Canada, Europe, Japan, Switzerland and USA. Considering that SAHPRA intends to rely on or recognise the regulatory decisions of many of these listed countries, FRPs could have been utilised in the registration of the NASs approved by SAHPRA in 2018. The formalised implementation of FRPs in the assessment of these NASs could have resulted in a considerably reduced time line for registration and accelerated patients' access to these NASs. To this effect, SAHPRA is considering the use of FRPs in the future.

### Challenges and opportunities for improvement

Historically the MCC did not identify key milestones within the review process and did not set or enforce target timelines for these milestones. The median overall approval time for the registration of NASs was neither measured nor monitored and, together with a growing number of applications, consequently resulted in a large backlog in medicine registration. At its inception, SAHPRA's inherited backlog of work comprised of approximately 16 000 applications, including 8300 registration applications and 7200 variation applications (Mahlatji, 2019, unpublished industry update). Over 90% of these applications were for generic medicines and included duplicate applications as well as applications for products with multiple strengths. Of these, approximately 545 were applications for the registration of NASs. An application survey was concluded in

January 2019 and an analysis of the information provided through this survey resulted in the agreed withdrawal of approximately 3 000 registration applications from the backlog. A validation exercise was completed in consultation with the industry stakeholders to facilitate the planning of the backlog work schedule and to define the process and timelines for resubmission of updated applications for registration. The work plan was devised to support the prioritisation of applications for medicines serving the therapeutic areas that addressed the highest public health need within South Africa, as agreed upon in consultation with the South African National Department of Health. A dedicated team was appointed by SAHPRA to address the backlog, in an effort to avoid resource constraints or delays in its routine workload. The backlog clearance program was planned for implementation in the third quarter of 2019 and it was the intention of SAHPRA to clear the backlog within two years (Mahlatji, 2019, unpublished industry update). Median overall approval times recorded for 2015-2018 demonstrated a noteworthy departure from the approval times achieved by other NRAs of a similar size and with a similar regulatory mandate. All of the NASs approved during this period were evaluated using a full review. The regulatory effort applied in the assessment of applications for registration should be commensurate with the level of risk of the product and should not impose an unwarranted regulatory burden. In view of the fact that the NASs, registered during this period, had been previously reviewed by one or more reference agency, the review time for these NASs could have been considerably reduced if a reliance mechanism had been in place.

Section 2B (2b) of the Medicines and Related Substance Act, 1965 (Act 101 of 1965) supported the use of FRPs (Medicines and Related Substances Act 2017). The implementation of FRPs should be considered in order to ensure the effective allocation of limited resources (Liberti et al., 2016). Participation in joint and shared review initiatives will continue to support the effort to decrease the overall approval time for medicine registration (Azatyan, 2019). While the former MCC had set a target review time of 250 calendar days for products reviewed using the fast track review process, this target was not achieved during the period 2015-2017. SAHPRA should define the eligibility criteria for fast track designation and should consider the possibility of stratifying the pathways and target timelines within the fast track process (USFDA, 2018). SAHPRA should implement systems to accommodate the accelerated approval of NASs that address unmet needs, NASs required in response to emergency situations and breakthrough NASs that demonstrate substantial improvement over available medicines (USFDA, 2018). This stratified approach may also require SAHPRA to consider regulatory trade-offs involving acceptance of surrogate end-points supported by strengthened post-marketing commitments such as the reallocation



of regulatory resources from pre-marketing to post-marketing functions (Roth et al., 2018; USFDA, 2018).

As SAHPRA moves forward with the implementation of the newly restructured review process it is critical to ensure that the quality management system (QMS) is formalised to support the consistent application of GRPs, GRevPs and GRelPs within the review process. Furthermore, in an effort to prove itself as an effective, responsive, transparent and accountable regulatory authority, SAHPRA should consider the use of the UMBRA framework for the BR assessment of NASs and progressive QDMPs (Walker et al., 2014; Bujar et al., 2016).

## CONCLUDING REMARKS

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This study has evaluated the regulatory review process of the former MCC as well as that applied by SAHPRA during the initial stages of its establishment and transition. The key milestones and timelines of the South African review process for the period 2015–2018 have been identified and measured and the challenges and opportunities for decreasing the overall approval timelines together with an improved review process have been considered. While the extensive delays in NAS approvals could be attributed to deficient operational processes, resource constraints and increased volume of applications for registration, there is now an opportunity for improvement. The SAHPRA have developed a re-engineered, streamlined regulatory review process that has been piloted for final implementation.

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Walker, S., McAuslane, N., Liberti, L., Leong, J. & Salek, S. (2014). A universal framework for the benefit-risk assessment of medicines: Is this the way forward? *Therapeutic Innovation & Regulatory Science*, 49(1), 17-25.

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A decorative graphic on the right side of the page. It features a large teal circle containing the number '06'. Below this circle is a horizontal line. To the left of the circle, the word 'CHAPTER' is written in a bold, sans-serif font. Below the line, the title of the chapter is written in a smaller, bold, sans-serif font. The background of the graphic consists of a grey wireframe mesh that forms a wavy, horizontal shape. Several smaller teal circles of varying sizes are scattered around the mesh.

# CHAPTER 06

**SAHPRA'S APPROACH TO  
BENEFIT RISK ASSESSMENT AS A BASIS FOR  
A PUBLIC ASSESSMENT REPORT**

## SUMMARY

National regulatory authorities (NRAs) make a decision to register a medicine based on an assessment of the overall benefits and risks of a medicine. Reference agencies publish public assessment reports (PARs) in order to communicate the basis for the regulatory decision. Many NRAs in emerging economies place reliance on the PARs of reference agencies to inform their own regulatory decisions. The PARs from the Australian Therapeutic Goods Administration (TGA), the European Medicines Agency (EMA), Health Canada and the United States Food and Drug Administration (USFDA) were compared to the validated Universal Methodology for Benefit-Risk Assessment (UMBRA) benefit-risk (BR) Summary Template to determine whether the BR decision had been documented in a systematic and structured manner.

A focus group was conducted to discuss the use of PARs as potential knowledge management tools for stakeholders. The approach initiated by the South African Health Products Regulatory Authority (SAHPRA) to document and communicate the BR decisions was evaluated. The results of this case study indicated that the following key elements should be considered for inclusion in the PARs: a record of the regulatory history of the product, an effects table, the valuing of the options and a record of the strengths and uncertainties identified for each benefit and risk. The participants in the focus group agreed that a harmonised PAR template would support improved transparency in regulatory decision-making. The approach initiated by SAHPRA to communicate BR decisions could be improved and communicating the regulatory decisions of SAHPRA in the public domain would enhance their goals of being a trusted, responsive, accountable regulator.

## RECOMMENDATIONS

- Ensuring that the BR assessment is performed in a structured, systematic documented manner in alignment with GRevPs in order to build quality into decision-making;
- Preparation and publication of a South African public assessment report (ZAPAR) in order to effectively communicate the BR decision to stakeholders and to ensure consistency, transparency and accountability in regulatory decision making; and
- A consideration of the UMBRA BR Summary Template as guidance for BR assessment and as an outline for the ZAPAR which may further contribute towards:
  - ◆ Ease of comparison of regulatory decisions made by SAHPRA and other NRAs for the same medicine or for decisions made by SAHPRA for medicines in the same class;
  - ◆ The review of past regulatory decisions to ensure consistency and objectivity in post-market assessments and medicine life cycle management; and
  - ◆ The use of documented BR assessments as a reference to facilitate expedited review times; as a result of better understanding of past decisions that may support faster decision-making in line with the goals of accelerated review times for NASs.

## INTRODUCTION

National regulatory authorities (NRAs) are responsible for making the decision to register a medicine based on an assessment of its overall benefits and risks. Often the benefit-risk (BR) balance, which ideally includes an account of the uncertainties and risks and relevant stakeholder perspectives (McAuslane et al., 2017) is at the core of the regulatory decision to register a medicine (Pignatti et al., 2015). Regulators, academics and the pharmaceutical industry have recognised the need for a common, structured, systematic approach to the BR assessment of medicines, which may be used during the review of an application for the registration of a medicine and for communicating the results of the review (Walker, et al., 2011). A number of frameworks for BR assessment have been developed over the past several years (Walker et al., 2014). Many of these frameworks have incorporated mechanisms to support the systematic processing of data prior to making the regulatory decision (Walker, et al., 2011) and featured structured, coherent, comprehensive approaches to BR assessment (Pignatti, et al., 2015). While differences amongst these frameworks exist, the principles of “defining the decision, agreeing on the requisite properties of the treatments being considered, assessing the trade-offs among these properties and making defensible transparent decisions” were common (Levitan et al., 2014).

A universal BR assessment framework that incorporated the existing frameworks was developed (Walker et al., 2014) and validated (McAuslane et al., 2017). The validation of the framework by McAuslane et al., 2017 further described that a consortium of four regulatory authorities, the Australian Therapeutic Goods Administration (TGA), Health Canada, Swissmedic, and Singapore Health Sciences Authority (HSA) requested support in the development of a benefit-risk framework and the template that was used by all four authorities and that would enable joint shared reviews to maximize resources. Notably, the agencies indicated that their clinical assessment templates were modified to align with the UMBRA 8-step framework approach (Figure 1.8). The Universal Methodology for Benefit-Risk Assessment (UMBRA) is an acceptable overarching BR framework (Leong et al., 2015) that provides a template that may be used during the review and that documents the elements considered to be essential in the assessment of benefit and risk (Leong et al., 2014). The UMBRA BR Template is considered useful in collating the conclusions of the BR decisions (Leong et al., 2015) and could be used to effectively communicate the basis for the regulatory decision to register a medicine.

In an effort to ensure transparency and accountability, some NRAs publish their assessment reports to communicate the regulatory decision in a clear and

understandable manner for consideration by the public. Public assessment reports (PARs) provide information about how the NRA has assessed the benefits and risks of a medicine (Raynor & Bryant, 2013). PARs usually include information pertaining to the data submitted to the NRA for evaluation as well as the conclusions made by the NRA (Raynor & Bryant, 2013). PARs are published in the public domain by NRAs to document the basis and justification for the regulatory decision and to promote transparency (Leong et al., 2014).

Results from a previous study (Leong et al., 2013) have demonstrated that making use of a BR framework enforced a structured, documented discussion and contributed to the improved quality of communication in terms of transparency and consistency (Leong et al., 2014).

Ensuring transparency in decision making and documenting regulatory decisions in a structured systematic manner promotes an enhanced understanding of the basis for a regulatory decision and the rationale for the inclusion or exclusion of benefits and risks and the determinants of the consequent BR balance (Leong et al., 2014). Many NRAs in emerging markets place reliance on the PARs of reference agencies to inform their own regulatory decisions (Ward, 2019). Users of PARs often criticise the redacted nature of the PARs and have experienced challenges in identifying the key benefits and risks that underlie the decisions made by reference agencies as well as the value judgements and the trade-offs between the benefits and risks (Raynor & Bryant, 2013). This study aims to review the PARs available in the public domain against the UMBRA BR Template using a case study approach. This is also the first review carried out to evaluate the approach initiated by South African Health Product Regulatory Authority (SAHPRA) to document and communicate the BR decision.

### Study objectives

The main objectives of this study were to:

- use a case study approach to compare the publicly available assessment reports of Ertugliflozin l-pyroglyutamic acid, Erenumab and Durvalumab recently published by the Australian Therapeutic Goods Administration (TGA), the European Medicines Agency (EMA), Health Canada and the United States Food and Drug Administration (USFDA) against the validated UMBRA BR Template and to determine whether the BR decision has been documented in a systematic and structured manner;
- conduct a focus group discussion to explore the use of PARs as potential knowledge management tools for stakeholders in understanding a reference agency's decision making; and

- develop recommendations for SAHPRA for the implementation of an effective approach for communicating BR decisions.

## METHODS

### Case Study Comparing the Public Assessment Reports from Four Reference Agencies with the UMBRA BR Template

The PARs, for three NASs, including Ertugliflozin l-pyroglyutamic acid, Erenumab and Durvalumab, recently published by the TGA, EMA, Health Canada and USFDA were compared against the validated UMBRA BR Summary Template (Walker et al., 2014). The TGA, EMA, Health Canada and USFDA have a long history of established regulatory processes and global recognition of regulatory standards. At the time of this study, these NRAs were the only agencies that published a PAR in the public domain, namely the TGA: Australian Public Assessment Report (AusPAR), EMA: EPAR, Health Canada: Summary Basis of Decision (SBD) and the USFDA: Summary Review. The PARs for Ertugliflozin l-pyroglyutamic acid, Erenumab and Durvalumab were selected because each of these NASs had been recently approved by the TGA, EMA, Health Canada and USFDA and the AusPAR, EPAR, SBD and USFDA Summary Review were available for each of these NASs (Table 6.1).

The PARs were retrieved online for each of the NASs. The comparison of the PARs for the three NASs prepared by the four reference agencies was conducted by comparing the information documented within the PARs against the various section headings of the UMBRA BR Template and tabulating the findings. This was carried out by the principal author and validated by the other members of the research team.

### Evaluation of the approach initiated by SAHPRA to communicate the BR decisions

The approach initiated by SAHPRA to document and communicate the BR decisions was evaluated. Since SAHPRA does not currently produce PARs, the following guidelines and templates used by SAHPRA to support the review of the quality, safety and efficacy of NASs were compared against the section headings of the UMBRA BR Template: Guideline 2.09 Clinical Guideline (version 2, published in July 2019) (SAHPRA, 2019a); Guideline 6.31 Summary of Critical Regulatory Elements (SCoRE) Document (version 1, published in July 2019) (SAHPRA, 2019b) and the SCoRE template; the Clinical Full Review Report Template (CRT) (January 2019); and the SAHPRA Guideline for Clinical Reviewers (March 2019). This study was designed to be exploratory in nature and the results of the study provided qualitative interpretations related to the study objectives.

**Table 6.1. Public assessment reports of new active substances selected for comparison with the UMBRA Benefit-Risk template**

Active Pharmaceutical Ingredient	Indication	TGA Approval Date	EMA Approval Date	Health Canada Approval Date	USFDA Approval Date
Ertugliflozin l-pyroglyutamic acid	Selective inhibitor of the sodium-dependent glucose cotransporters (SGLT) indicated for Type II Diabetes	14/05/2018	21/03/2018	09/05/2018	19/12/2017
Erenumab	Analgesic indicated for treatment of migraine	28/06/2018	26/07/2018	01/08/2018	17/05/2018
Durvalumab	Human immunoglobulin G1 kappa (IgG1k) monoclonal antibody indicated for locally advanced or metastatic urothelial carcinoma	02/10/2018	21/09/2018	03/11/2017	01/05/2017

EMA, European Medicines Agency; NASs, new active substances; PARs=Public Assessment Reports; TGA, Australian Therapeutic Goods Administration; UMBRA, Universal Methodologies for Benefit-Risk Assessment; USFDA, United States Food and Drug Administration.

## Focus group

A focus group was conducted in Tysons Corner, Virginia, United States in June 2019. The group comprised 12 participant representatives of regulatory authorities, the pharmaceutical industry, funders, health technology assessment organisations and patient groups from different jurisdictions; a moderator responsible for facilitating the discussion and a rapporteur who was responsible for consolidating the results and reporting the outcomes. The discussion topic was "Public assessment reports – Are these good knowledge management tools for stakeholders such as other regulatory authorities, health technology assessment agencies, companies and patients in understanding an agency's or company's decision making? If not, how can they be improved?". A brief guide was prepared for the focus group and this described the discussion topic, provided background information and a list of relevant questions and issues and outlined the objectives for the discussion.

## RESULTS

For the purpose of clarity, the results are presented in three parts:

- Part I – Comparison of the four reference agency PARs against the validated UMBRA BR Template
- Part II – Review of the approach initiated by SAHPRA to document and communicate the BR decision
- Part III – Outcomes of the focus group

### Part I – Comparison of the four reference agency PARs against the validated UMBRA BR template

The TGA, EMA, Health Canada and USFDA produce publicly available assessment reports to document the agency's decisions for product registration. The formats of these reports have been previously studied (Leong et al., 2014) and found to be generally similar and comparable to the format of the UMBRA BR Template (Walker et al., 2014). Three of the four agency PARs made provision for a documented benefit-risk assessment of the product. These included the TGA AusPAR (Section VII. Overall conclusion and risk/benefit assessment); the EMA EPAR (Section 3. Benefit-Risk Balance) and the USFDA (Summary Review: Section 1 Benefit Risk Assessment). The PARs produced by each of the four agencies followed a similar format and were comparable for each of the three products (durvalumab, erenumab and ertugliflozin l-pyroglyutamic acid) selected for the case study. The results of the three PARs produced by each of the four agencies, was compared against the UMBRA BR Template as well as the current approach by SAHPRA in their regulatory review (Table 6.2).

## TGA AusPAR

The AusPAR for durvalumab was not available at the time of the study and the results reflected in Table 6.2 were based on the comparison of the AusPARs produced for erenumab and ertugliflozin l-pyroglyutamic acid against the UMBRA BR Template. The assessment of ethnic factors was not well documented within the AusPAR. The list of phase I, pivotal, supportive and ongoing studies was provided but a record of the key benefits or risks identified in the studies was not included. A narrative describing the risks of the product was available however, the summary of risks was not easily identified and a table of the pooled overall incidence of events was not provided. Section V of the AusPAR provided a documented clinical rationale for the use of the product but did not provide documented justification for the decision as to whether the product fulfilled an unmet medical need. The assessment of the benefits and the risks was documented in Section V (clinical findings). The reviewed benefits and risks selected for inclusion in the assessment were not explicitly listed, were not assessed in terms of relative importance and were not valued. The justification for the inclusion or exclusion of the benefits and risks was not documented. The reviewer's considerations in terms of the benefit-risk assessment were provided as a narrative discussion in Section VII, however a clear conclusion on the benefit-risk being positive or not for the proposed indication was not provided.

## EMA EPAR

The regulatory history of the product with regard to its assessment by a reference agency was not documented. The list of clinical trials conducted was provided but a record of the key benefits or risks identified in the studies was not included. The EPAR documented the favourable and unfavourable effects of the product as well as the associated uncertainties and limitations of these effects; however, it did not provide a record of the benefits and risks that were reviewed and the reasons for their inclusion or exclusion in the benefit-risk assessment of the product. An effects table was provided in Section 3.6 of the EPAR and the importance of favourable and unfavourable effects was discussed in Section 3.7.1.

The assignment of weighting (relative importance) of each of the benefits and risks identified and the valuing of the options of the effects was not explicitly recorded. The EPAR did not provide a record of the expected evolution of the benefit-risk balance over time.

## Health Canada Summary Basis of Decision (SBD)

The SBD did not make provision for the explicit assessment and documentation of the benefit-risk balance. Ethnic considerations were not routinely documented. The clinical study summary and associated benefits and risks identified in each study were not documented. Also, the overall summary of risks, the benefits and risks and the effects table were not available. The relative importance and values of benefits and risks were not documented; justification for their inclusion or exclusion was not recorded and no comments were made regarding the strengths and uncertainties of the benefits and risks that were included in the review. No information was available to describe the expected evolution of the benefit-risk balance over time. The SBD provided limited information to describe the outstanding issues and how these issues were to be addressed. For example, the requirements for additional follow-up measures or specific obligations, the need for further product development as well as further studies to improve the benefit-risk balance were not documented.

## 6

### US FDA Summary Review

While the summary review did not document the justification for the decision as to whether the product fulfilled an unmet medical need, an analysis of the condition was provided and included related evidence and uncertainties as well as brief conclusions and reasons justifying the need for the treatment of the condition. The summary review did not specify any local clinical guideline or other issues which needed to be considered to contextualise the decision. The regulatory history of the product with regard to a previous assessment by the agency or by another reference agency was not documented. The consideration of ethnic factors was not recorded. The clinical/statistical efficacy and safety were documented in Section 7 and Section 8, respectively.

A clinical study summary providing a highlight of the study designs, treatments and the conclusions, identifying the key benefits or risks, was not included. In line with the findings noted by Leong et al., (2014) the summary review had not been amended to make provision for a record indicating which benefits and risks were reviewed by the agency or the rationale as to which were subsequently included or excluded. The summary review did not include a record of the relative importance assigned to each benefit and risk and did not make provision for valuing the options and commenting on the strengths and uncertainties for each benefit and risk identified. The benefit-risk integrated assessment was available but did not necessarily describe how the benefit-risk balance was expected to evolve over time for example in the event that late side effects emerged or if long-term efficacy decreased.

## Part II – Review of the appraisal initiated by SAHPRA to document and communicate BR decisions

The appraisal initiated by SAHPRA to document and communicate the BR decisions to sponsors was evaluated by comparing the SAHPRA guidelines and templates, used to support the assessment of NASs, against the section headings of the UMBRA BR Template (Table 6.2).

A description of the treatment options evaluated (Section 1.1.2 of the BR Template) was included in Section 4.3.1 of the clinical unit full report template (CRT) but was limited to comments on the stratification between treatment-naïve and treatment-experienced patients and/or stratification between patients previously exposed to different treatment options and how it related to the intended use of the medicine as described in the professional insert. Information pertaining to the review of the active substance by a reference agency (Section 1.1.6 of the BR Template) was included in Section 3 of the CRT, however the information requested was limited to an indication of the registration status of the medicine with regulators with which SAHPRA aligns itself. An assessment of ethnic factors (Section 2.1.4 of the BR Template) was included in Section 4.3.1 of the CRT but was limited to comments on patient demographics stratified by ethnic groups and how this was related to or affected the intended use described in the professional insert. The CRT: Section 4.4 made provision for a summary of the BR analysis and assessors were required to provide information pertaining to the risk management plan or risk minimisation measures and implementation plan. The clinical study summary was required to be presented as a narrative within the CRT and was limited in that the key benefits and risks identified in each clinical study were not documented. The benefits and risks were not listed, no effects table was available and again, the relative importance, valuing and justification for inclusion/exclusion were not documented. The discussions on the harms, the evolution of the benefit-risk balance, outstanding issues, the need for further studies, the conclusion on the benefit-risk balance and the recommended indication were not documented. An evaluation of the risk minimisation plan was only applicable for applications for abridged reviews and an evaluation of the pharmacovigilance plan was not documented.

The Clinical Guideline – 2.09 (South African Health Products Regulatory Authority, 2019a) confirmed that the applicant was required to provide the reference agency regulatory history to SAHPRA, however, this requirement was limited to applications for abridged reviews only. The internal SAHPRA Guidance for Clinical Reviewers (March 2019) provided instruction to SAHPRA reviewers on the required format and content of a full clinical review report. Clinical reviewers were required to ensure that

## 6



**Table 6.2. Comparison of TGA, EMA, Health Canada and USFDA PARs and the SAHPRA BR appraisal with the UMBRA BR Template**

UMBRA BR Template: Content	TGA (AusPAR)	EMA (EPAR)	HC (SBD)	USFDA (Summary Review)	SAHPRA appraisal of BR - SCORE
<b>1.1 Background (Decision context)</b>					
1.1.1 Specify proposed therapeutic indication	Section I. Introduction to product submission – Product background	Section 3.1.1 Disease or condition	Section 1 What was approved	Section 1: Benefit-risk integrated assessment	Not available
1.1.2 Treatment options evaluated	Section V. Clinical findings – Current treatment options	Section 3.1.2 Available therapies and unmet medical need	Section 2 Why was <product> approved?	Section 1: Benefit-Risk Dimensions – Current treatment options	CRT: Section 4.3.1
1.1.3 Unmet medical need	Section V. Clinical findings – Clinical Rationale	Section 3.1.2 Available therapies and unmet medical need	Not available	Section 1: Benefit Risk Dimensions – Analysis of conditions	Not available
1.1.4 Local clinical guideline or other issues	Not available	Section 3.1.2 Available therapies and unmet medical need	Not available	Not available	Not available
1.1.5 Previous review of active substance by the agency	Section I. Introduction to product submission – Regulatory status	Section 1.1 Submission of the dossier	Post-authorization Activity Table	Not available	CRT: Section 3
1.1.6 Reference agency regulatory history	Section I. Introduction to product submission – Regulatory status	Not available	Not available	Not available	CRT: Section 3 2.09: Section 4.2.6
<b>2.1 Overall summaries</b>					
2.1.1 Quality conclusion	Section III. Quality findings – Quality summary and conclusion and Section VII. Overall conclusion and risk/benefit assessment – Quality	Section 2.2.5 Conclusions on the chemical, pharmaceutical and biological aspects	Section 7.3: Quality Basis for Decision	Section 3: Product Quality	6.31: Section 2
2.1.2 Non-clinical conclusion	Section IV. Non-clinical summary and conclusion and Section VII. Overall conclusion and risk/benefit assessment – Nonclinical	Section 2.3.7 Conclusion on the non-clinical aspect	Section 7.2: Non-Clinical Basis for Decision	Section 4: Nonclinical Pharmacology/ Toxicology	CRT: Section 4.2 6.31: Section 1.1
2.1.3 Human pharmacology conclusion	Section IV. Pharmacology and Section VII. Overall conclusion and risk/benefit assessment – Pharmacology	Section 2.4.5 Conclusions on clinical pharmacology	Section 7.1: Clinical Basis for Decision – Pharmacology	Section 5: Clinical Pharmacology	CRT: Section 4.1

**Table 6.2. (continued)**

UMBRA BR Template: Content	TGA (AusPAR)	EMA (EPAR)	HC (SBD)	USFDA (Summary Review)	SAHPRA appraisal of BR - SCORE
2.1.4 Assessment of ethnic factors	Section V. Clinical findings - Evaluator's conclusions on safety / Special Populations	Section 2.6 Safety in special populations	Section 2: Why was <product> approved?	Not available	CRT: Section 4.3.1
<b>3.1 Clinical study summary</b>	Section V. Clinical findings - Contents of the clinical dossier	Section 2.4 Clinical Aspects Section 3.1.3 Main clinical studies	Section 7.1: Clinical Basis for Decision – Clinical Efficacy	Section 7: Clinical/statistical efficacy and Section 8: Safety	CRT: Section 4.3.1
<b>3.2 Clinical conclusion</b>	Section V. Clinical findings and Section VII. Overall conclusion and risk/benefit assessment – Clinical	Section 2.5.4 Conclusions on clinical efficacy and Section 2.5.6 Conclusions on clinical safety	Section 7.1: Clinical Basis for Decision	Section 7: Efficacy Conclusion and Section 8: Safety Conclusion	CRT: Section 4.3.2
<b>4.1 Risks: Overall summary</b>	Section V. Clinical findings: First and second round risk assessment	Section 2.6 Clinical Safety - Adverse events and Section 3.4 Unfavourable effects	Not available	Section 1: Benefit-Risk Dimensions – Risk and Section 8: Safety – safety conclusions	Not available
<b>5.1 Identified benefits and risks</b>					
5.1.1 Benefits documented: Listing of all benefits, and justification for inclusion and exclusion	Section V. Clinical findings: First and second round benefit assessment	Section 3.2 Favourable effects and Section 3.3 Uncertainties and limitations about favourable effects	Not available	Section 1: Benefit-Risk Dimensions - Benefit	Not available
5.1.2 Risks documented: Listing of all risks, and justification for inclusion and exclusion	Section V Clinical findings. First and second round risk assessment	Section 3.4 Unfavourable effects and Section 3.5 Uncertainties and limitations about unfavourable effects	Not available	Section 1: Benefit-Risk Dimensions – Risk and risk management	Not available
<b>6.1 Weighting and valuing of benefits and risks</b>	Not available	Section 3.7.1 Importance about favourable and unfavourable effects	Not available	Not available	Not available

**Table 6.2. (continued)**

UMBRA BR Template: Content	TGA (AusPAR)	EMA (EPAR)	HC (SBD)	USFDA (Summary Review)	SAHPRA appraisal of BR - SCORE
<b>7.1 Conclusion</b>					
7.1.1 Effects table and conclusion: Listing the relative importance and valuing the options of the effects of each benefit and risk and commenting on any strengths or uncertainty	Not available	Section 3.6 Effects table	Not available	Not available	Not available
7.1.2 For negative benefit–risk balance, discussion on the harm	Section VII. Overall conclusion and risk/benefit assessment – Risk-benefit analysis	Section 3.7.2 Balance of benefits and risks	Not available	Section 1: Benefit-Risk Dimensions - Risk and risk management	Not available
7.1.3 Discussion on evolution of the benefit-risk balance	Section VII. Overall conclusion and risk/benefit assessment – Risk-benefit analysis	Section 3.7.1 Importance about favourable and unfavourable effects	Not available	Section 1: Benefit-risk integrated assessment	Not available
7.1.4 Evaluation of the pharmacovigilance plan and risk minimisation plan	Section VI: Pharmacovigilance findings and Section VII. Overall conclusion and risk/benefit assessment – RMP	Section 2.6 Risk management plan and Section 2.7 Pharmacovigilance	Section 2: Why was <product> approved? And Section 5: What post-authorization activity has taken place for <product>?	Section 1: Benefit-Risk Dimensions - Risk and risk management and Section 12/13/14: Postmarketing recommendations	CRT: Section 4.4 6.31: Section 1.1
7.1.5 Discussion on outstanding issues and other significant information (hearings, advisories, patients, consumers, stakeholder inputs)	Section VII. Overall conclusion and risk/benefit assessment – Specific conditions of registration applying to these goods and Summary of issues	Section 3.7.1 and Section 4 Recommendations	Section 4: What follow-up measures will the company take?	Section 12/13/14: Postmarketing recommendations	Not available
7.1.6 Discussion on need for further studies	Section VII. Overall conclusion and risk/benefit assessment – Specific conditions of registration applying to these goods and Summary of issues	Section 3.7.3 Additional considerations on the benefit-risk balance	Section 4: What follow-up measures will the company take?	Section 12/13/14: Postmarketing recommendations	Not available

**Table 6.2. (continued)**

UMBRA BR Template: Content	TGA (AusPAR)	EMA (EPAR)	HC (SBD)	USFDA (Summary Review)	SAHPRA appraisal of BR - SCORE
7.1.7 Any other information relevant to the benefit-risk decision	Section VII. Overall conclusion and risk/benefit assessment – Risk-benefit analysis	Section 3.7.3 Additional considerations on the benefit-risk balance	Section 3: What steps led to the approval of <product>? (Limited) (Reference made to reference agency PARs from USFDA and EMA)	Section 1: Benefit-risk integrated assessment	Not available
7.1.8 Conclusion on the benefit-risk balance for proposed indication	Section VII. Overall conclusion and risk/benefit assessment – Concluding remarks	Section 4 Recommendations	Section 2: Why was <product> approved?	Section 1: Benefit-risk integrated assessment	CRT: Section 4.4 6.31: Section 1.1
7.1.9 Recommendation indication	Section VII. Overall conclusion and risk/benefit assessment – Outcome	Section 4 Recommendations	Section 7.1: Clinical Basis for Decision – Indication	Section 1: Benefit-risk integrated assessment	Not available
7.1.10 Indicate if the approved indication is the same as the reference agencies used for this review	Not available	Not available	Not available	Not available	Not available

Legend: ■ Available ■ Available but information is limited ■ Not available

AusPAR, Australian Public Assessment Report; BR, benefit-risk; CRT, Clinical Report Template; EMA, European Medicines Agency; EPAR, European Public Assessment Report; PARs, Public Assessment Reports; SBD, Summary Basis of Decision; TGA, Therapeutic Goods Administration of Australia; UMBRA, Universal Methodology for Benefit-Risk Assessment; USFDA, United States Food and Drug Administration

review reports were sufficiently detailed to allow for secondary assessment by other expert clinical reviewers. During the review of clinical data, reviewers were required to comment as to:

- whether the BR balance at maximum dose was acceptable;
- the BR balance presented by the applicant;
- whether or not the suggested risk management plan and risk mitigation measures addressed the safety issues identified within the BR analysis of the safety information of the clinical studies;
- whether quality-of-life issues were addressed in the clinical studies; and
- the safety issues reflected in the periodic safety update report (PSUR) or periodic benefit-risk evaluation report (PBRER) or changes in the benefit-risk balance, risk management plan and risk minimisation measures when a phase IV post-marketing study is submitted for a medicine that is registered by an NRA with which SAHPRA aligns itself.

While these requirements were listed in the internal SAHPRA Guidance for Clinical Reviewers (March 2019) as elements to be reviewed, provision was not made to document the reviewer's assessment of these elements within the CRT.

### Part III – Outcome of focus group discussion

The focus group that was brought together included participants from the regulatory authorities, pharmaceutical industry and academia. The outcome of the focus group that was held in Virginia in June 2019 resulted in recommendations for consideration in the use of PARs as potential knowledge management tools for stakeholders such as other NRAs, health technology assessment agencies, industry, society and patients in understanding reference agency decision making. The participants identified the need for reference agencies producing PARs to ensure that regulatory decisions were documented in a structured and systematic manner. They agreed that a harmonised PAR template would support improved transparency in regulatory decision making by aiding the understanding of how the regulatory decision was made

and by allowing for easy comparison of the regulatory decisions made by different reference agencies. Participants further agreed that such an initiative would support the effective communication of regulatory decisions to NRAs that place reliance on the decisions made by these reference agencies. It was recommended that reference agencies should consider publishing PARs or releasing information related to negative regulatory decisions; that is, the rejection of an application for product registration, and for regulatory decisions made pertaining to applications for extension of product indications. The focus group concluded that the strengths of this work is that it compared the PARs produced by reference agencies against a structured, systematic BR template.

### THE ROLE OF BENEFIT ASSESSMENT IN PARs

National regulatory authorities publish public assessment reports in an effort to enhance transparency and accountability in the regulatory decision-making process. In the public healthcare sector, the publication of PARs contributes towards building public confidence in the regulator and demonstrating the regulator's ability to ensure that available medicines are safe, effective and of good quality. Patients may refer to PARs to better understand the benefits and harms associated with the medicines that have been prescribed to them and practitioners may use them to guide their decisions in selecting one treatment option over another (Leong et al., 2014). The pharmaceutical industry and applicants submitting dossiers to NRAs for medicine registration use such reports to better understand the basis of the regulatory decision and the regulator's rationale for supporting the final BR balance (Leong et al., 2014). Their availability allows stakeholders to better understand any differences in data interpretation and the regulatory opinions that may exist amongst NRAs in different jurisdictions (Leong et al., 2014). Other smaller NRAs, particularly in the emerging markets place reliance on reference NRAs or recognise the decisions of reference NRAs when making local decisions on BR and the local summary basis of the decision to register a medicine in their jurisdiction (McAuslane et al., 2017).

Public assessment reports have been recognised by various stakeholders as good knowledge management tools in understanding regulatory decision making. National regulatory authorities may have legislated duties to make certain information available in the public domain through the publication of PARs or may publish these to support the goals of enhanced public transparency (McAuslane et al., 2017). The preparation and publication of PARs may inherently contribute to the effective and timely documenting of regulatory decisions by NRAs to support regulatory performance efforts to build quality into regulatory decision making and maintain the consistency of

decisions and scientific advice (Skerritt, 2019). Documenting the regulatory decision-making process including both internal and external decisions and commitments is crucial and may serve as a platform whereby past decisions may be used to inform future decisions in a consistent manner while contributing to evolved regulatory pathways that enlist accelerated review processes.

Currently, PARs, as they stand, cannot replace a review of the full dossier for those products previously reviewed by another competent authority. Therefore, a regulatory authority such as SAHPRA would need to have access to 'assessment report' if they were to adopt full reliance strategy. However, if a standardised PAR exists, they could use that as the basis of their review which would mean that they would not have to carry out review of the full dossier. This approach in turn would have the benefits of reducing the review time, avoiding backlog and reduce the increasing demand on resources.

Regulatory decision making unfolds through the assessment of benefits and risks and culminates in the final regulatory judgement on the BR balance. It is recognised that several structured approaches to performing the BR assessment exist (Levitan et al., 2014; Leong et al., 2014) through the identification of the initial set of clinical endpoints for the medicine under review and may be illustrated through the use of visualisation tools such as the value tree (Levitan et al., 2014). The importance of incorporating the perspectives of different stakeholders, notably that of the patient, has been emphasised as a result of the influence of patient-reported outcomes on the relevance of each endpoint for the decision and the consequent reassessment of the clinical endpoints within the value tree (Levitan et al., 2014; Leong, et al., 2014; McAuslane et al., 2017). The data for such endpoints should be assessed and the relative importance should be assigned to each endpoint. This should be indicative of the relative clinical importance of the endpoint in order to support and contextualise the final decision in terms of the BR balance. Furthermore, the preparation of an effects table, listing the key benefits and harms has been demonstrated to support structured discussion through focused gap analysis and the identification of critical issues (Levitan et al., 2014). The decision-making process should also document the framing of the benefits and harms that should be assessed and the justification for their inclusion or exclusion should be recorded (Leong et al., 2014).

In the study conducted by Leong et al., 2014 it was noted that there were discrepancies in the information provided through the PARs prepared by reference NRAs when compared with the UMBRA BR Template. Since then, these NRAs have taken steps to

enhance their PARs; however, the results of this case study indicate that these may be further improved to enhance communication of the BR decision to interested stakeholders. Currently, PARs do not contain the essential elements (i.e. redacted PARs) that should be included in order to identify the decision-making process. Therefore, as a result of this study it has been noted that the following key elements should be considered for inclusion in the PARs in order to effectively communicate the summary basis of the regulatory decisions and the key discussion points that lead to the BR decision to accept or reject the application for the registration of a medicine:

- A clinical study summary of the key benefits and risks identified in the clinical studies
- An effects table, listing each of the benefits and risks identified and a record of the justification for the inclusion of the benefits and risks assessed
- Documented assigned weighting (relative importance) of each of the benefits and risks, taking into consideration relevant stakeholder perspectives
- Documented valuing of the options and a record of the strengths and uncertainties identified for each benefit and risk
- A record of the expected evolution of the BR balance over time
- A record of the regulatory history of the product
- A record of the indication of the medicine in comparison with that approved by the reference agency

The study conducted by Leong and associates and the results of this case study confirm that the PARs prepared by the NRAs were similar in purpose, format and context and supported the use of a universal template for documenting and communicating BR decisions (Leong et al., 2014). The UMBRA framework made provision for the listing of benefits and harms, assigning relative importance and valuing the options. It also provided a platform for structured discussion and a documented appraisal of the BR parameters through the use of a common language and presentation. Using the UMBRA BR Template would provide healthcare stakeholders with the clear understanding of the key messages presented by the NRA as the summary basis of the regulatory decision, using a format suitable for public consideration. (Leong et al., 2014; McAuslane et al., 2017; Walker, et al., 2014).

The UMBRA BR Template provides a mechanism for NRAs to document their BR assessment and build quality into their decision-making practices in a structured way as part of their efforts to ensure good review practices (McAuslane et al., 2017; World Health Organization, 2015) This approach could be used as an assessment template

for NRAs wanting to enhance their BR assessment and could potentially serve as a guidance on BR assessment and a training tool for both regulatory reviewers and industry stakeholders responsible for the assessment of new medicines (McAuslane et al., 2017). Making use of this template as an outline for a PAR would enhance consistency in regulatory decision making and provide an effective tool for the review of past regulatory decisions. The UMBRA BR Template supports the clear articulation of each benefit and harm and contributes towards the ease of comparison of regulatory outcomes for medicines of the same class and the decisions by different NRAs for the same product (Leong, et al., 2014; McAuslane, et al., 2017).

## CONCLUDING REMARKS

The South African regulatory authority, SAHPRA, initiated an appraisal to ensure that the BR balance was considered during the review of NASs. This study has identified a number of deficiencies in the appraisal that has been initiated by SAHPRA. The current guidelines and report templates used by SAHPRA did not contribute fully to the comprehensive, structured, consistent evaluation of each of the benefits and harms and did not provide documented justification for the final decision on the BR balance or the decision to accept or reject the registration of the medicine.

National regulatory authorities worldwide, irrespective of size and expertise have or are considering the implementation of facilitated regulatory pathways; entering into work sharing arrangements with other NRAs and placing reliance on or recognising the regulatory decisions of other NRAs (Azatyan, 2019; Liberti, 2017; Liberti et al., 2018; Ward, 2019). In the light of the unavailability of a standardized APRs which incorporate the relevant information to understand the decision-making process, then it would be of value for the agencies to have in place a 'Memorandum of Understanding' in order to facilitate the availability of 'assessment report'.

A study by McAuslane and colleagues demonstrated that making use of a common approach to BR assessment and decision making was pivotal in the implementation of work-sharing models and in enabling the effective utilisation of information and expertise (McAuslane et al., 2017). Considering the drive by SAHPRA to embrace reliance models and their involvement in work sharing initiatives such as Zazibona, it

may be valuable for the agency in South Africa to consider using a universal template and common approach to BR decision-making.

Key recommendations for SAHPRA for the implementation of an effective approach for communicating BR decisions should include:

- Ensuring that the BR assessment is performed in a structured, systematic documented manner in alignment with good review practices in order to build quality into decision-making
- Preparation and publication of a South African public assessment report (ZAPAR) in order to effectively communicate the BR decision to stakeholders and to ensure consistency, transparency and accountability in regulatory decision making
- Consideration of the UMBRA BR Template as guidance for BR assessment and as an outline for the ZAPAR which may further contribute toward:
  - ◆ Ease of comparison of regulatory decisions made by SAHPRA and other NRAs for the same medicine or for decisions made by SAHPRA for medicines in the same class
  - ◆ The review of past regulatory decisions to ensure consistency and objectivity in post-market assessments and product life cycle management
  - ◆ The use of documented BR assessments as a reference to facilitate expedited review times; as a result of better understanding of past decisions that may support faster decision making in line with goals of accelerated review times for NASs.

The implementation of an effective approach for communicating BR decisions by SAHPRA based on these recommendations should have a major impact on ensuring consistency in the BR assessment of NASs through the use of a structured template that supports transparent quality decision-making. Communicating the regulatory decisions of SAHPRA in the public domain will also enhance their goals of being a trusted, responsive, accountable regulator on which all stakeholders such as the industry and public may rely.

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A decorative graphic on the right side of the page. It features a large teal circle containing the number '07'. Below this circle is a horizontal line. To the left of the circle, the word 'CHAPTER' is written in a bold, sans-serif font. Below the line, the title 'A ROADMAP FOR THE IMPLEMENTATION OF REGULATORY RELIANCE IN SOUTH AFRICA' is written in a smaller, bold, sans-serif font. The background of the graphic consists of a grey wireframe mesh that flows from left to right, with several smaller teal circles of varying sizes scattered throughout.

# CHAPTER 07

**A ROADMAP FOR THE IMPLEMENTATION OF  
REGULATORY RELIANCE IN SOUTH AFRICA**

## SUMMARY

The criteria and current practices for implementing an abridged review process as well as understanding the challenges, enablers and barriers in utilising reliance models were identified and recommendations for the implementation of an abridged review process in South Africa based on good reliance practices (GRelPs) were developed. A questionnaire was completed by six national regulatory authorities (NRAs) to determine the criteria and current practices for implementing an abridged review process. Two focus group discussions were conducted to review the practical implementation of an abridged review process for new medicines based on GRelPs. The participating NRAs indicated that reliance would be placed on at least one reference agency.

Applications submitted to NRAs for an abridged review had to be identical to that submitted to the reference agency. Un-redacted assessment reports from the reference agency would be required in order to facilitate the abridged review process. The results of the focus group discussions indicated that the elements constituting an abridged review had been identified and that these should be considered in line with the implementation of GRelPs. National regulatory authorities (NRAs) strive to improve regulatory performance and work towards achieving accelerated approval times for new active substances. Recommendations for the implementation of an abridged review process and a framework for GRelPs have been made with a view to optimising regulatory review processes in South Africa.

## RECOMMENDATIONS

- Formalising the implementation of GRelPs;
- Continuing to place reliance on trusted reference agencies that have met the requirements of standardised regulatory benchmarking tools;
- The verification that the NAS applications submitted to SAHPRA are materially the same as that submitted to a reference agency recognised by SAHPRA;
- Limiting the scope of the abridged review to a:
  - ◆ Detailed review of clinical data including consideration of clinical factors such as differences in medical practice, national disease patterns, unmet medical needs and ethnic factors;
  - ◆ Review of the quality data and non-clinical data only in the event of query; and
  - ◆ Selective review of human pharmacology data.

## INTRODUCTION

Disparities in the regulatory capacity of NRAs between low and high-income countries and the lack of collaboration and work sharing in medicines regulation between NRAs have been previously identified (Azatyan, 2019). Approximately 30 % of NRAs do not have the necessary capacity in terms of expertise, QMS and human and financial resources to fulfil core regulatory functions (Azatyan, 2019). The WHO has initiated the development of guidelines on GRPs to support NRAs' efforts of increased efficiency of regulatory systems, higher quality regulation, improved decision-making and better public health outcomes (Azatyan, 2019; WHO, 2016).

The review of quality, efficacy and safety of medicines is considered to be one of the key functions of NRAs (Liberti et al., 2018) and the timely review of applications for registration of NASs can significantly improve patients' access to medicines and consequently impact public health (WHO, 2015). The implementation of GRevPs supports improved regulatory performance and contributes to the advancement of convergence of regulatory requirements of NRAs (WHO, 2015). This coupled with the alignment of the ICH technical guidelines would create opportunities for reliance based on the regulatory decisions of other NRAs and supports possibilities for work-sharing and joint regulatory initiatives (EFPIA, 2017).

The WHO has defined reliance as "an act whereby a regulatory authority in one jurisdiction may take into account/give significant weight to work performed by another regulator or other trusted institution in reaching its own decision" (Ward, 2019). The NRAs in resource-limited settings may apply facilitated regulatory pathways (FRPs) to meet patients' expectations of timely access to medicines and accelerate the regulatory review process by condensing the elements considered in the review of new medicines. Such NRAs remain responsible for the regulatory decisions made through FRPs and in this way are able to maintain sovereignty in making regulatory decisions (Ward, 2019). The application of FRPs should be developed on appropriate legal frameworks and within the bounds of commensurate resources.

The WHO has developed draft guidance for good reliance practices (GRelPs). These GRelPs are derived from GRevPs and fit within the remit of best practices for the regulation of medical products as prescribed by the WHO (Azatyan, 2019). The GRelPs may be implemented across all regulatory processes and applied to all medicines throughout the whole product life cycle, while contributing to an improved healthcare environment through the promotion of fully functional national regulatory systems (Azatyan, 2019). Furthermore, NRAs may apply GRelPs in order to

advance good governance, transparency and regulatory convergence that in turn supports good quality decisions by NRAs and presents opportunities for leveraging the regulatory effort of other NRAs, while promoting the conservation of limited regulatory resources (Azatyan, 2019).

This study aimed to provide recommendations for the implementation of an abridged review process and a framework for GRelPs in South Africa. This review is the first to be carried out in determining the current practices of NRAs in performing an abridged review of a NAS while considering the practicality of the implementation of GRelPs.

## Study objectives

The main objectives of this study were to:

- Identify the criteria and current practices within a number of NRAs for implementing an abridged review process;
- Conduct focus groups on the practical implementation of an abridged review process for new medicines in the light of the WHO's GRelPs; and
- Develop recommendations in the light of the WHO roadmap for the implementation of an abridged review process based on GRelPs in South Africa.

## METHODS

### Data Collection

#### Questionnaire:

#### Criteria and current practices for implementing an abridged review process

A questionnaire, the abridged review process profile (ARPP), was developed by the CIRS (CIRS, 2017; McAuslane, 2019) to identify the criteria and current practices that were applied by NRAs for implementing an abridged review process. A number of NRAs have already implemented processes to facilitate an abridged review. The countries recruited into the study were Australia, Brazil, Canada, the Gulf Health Council, Indonesia, Israel, Thailand, Saudi Arabia and Singapore and the ARPP was distributed to each for completion.

The ARPP consists of five parts:

Part I: NRA information

This part of the questionnaire describes the mandate and scope of the NRA as well as its size and type, including information on the number of reviewers within the NRA and their areas of expertise.

**Part II: Criteria for product inclusion and reliance on reference agency**

The specific criteria applied to determine which products were eligible for inclusion in the abridged review process were recorded. The criteria for the selection as well as how many reference agencies on which to rely were also described.

**Part III: Data requirements**

This part of the ARPP lists the data requirements for the abridged review. The type of assessment report from the reference agency that would be used to facilitate the abridged review and the level of detail of information that would be required were described.

**Part IV: Clinical Factors**

The clinical factors considered in the BR evaluation were recorded.

**Part V: Enablers and Barriers**

The perceived enablers and barriers to the implementation of an abridged review were also listed.

7

**Focus group:****Practical implementation of an abridged review process for new medicines and GRelPs**

Two focus group sessions were conducted with representatives from NRAs, industry, academia and patient groups from different jurisdictions. The focus group sessions held in South Africa and Singapore consisted of 16 and 13 participants respectively, a moderator for facilitating the discussion and a rapporteur who was responsible for consolidating the results and reporting on the outcomes of the discussion. A brief guideline was prepared for the participants of each focus group. The guideline described the discussion topic, provided background information and outlined the objectives of the focus group discussion. A list of questions and issues for consideration were developed and made available to each of the focus groups to further stimulate the discussion.

The first focus group was held at a workshop convened by the CIRS in South Africa in March 2018. The topic of discussion was “The practical implementation of an abridged review process for new medicines: where should an agency focus and what are the practical steps needed to change process and mind-sets?” The second focus group was held at a workshop convened by the CIRS in Singapore in March 2019. The topic of discussion was “The draft Good Reliance Practice Guideline – how practical is it? A stakeholder’s review and discussion.”

The SAHPRA initiated an abridged review process in July 2019 in an effort to reduce the evaluation time that was currently around six years. In addition, it introduced a new clinical guideline together with a SCoRE document that was required to be submitted with all new applications for registration to SAHPRA. These documents were examined, in the light of the abridged study described, in order to make recommendations regarding an appropriate framework for such reviews in South Africa in line with GRelPs.

**RESULTS**

For the purpose of clarity, the results were presented in three parts:

- Part – I: Criteria and current practices for implementing an abridged review process
- Part – II: Outcomes of focus groups
- Part – III: Review of the abridged review process initiated in South Africa

**Part - I: Criteria and current practices for implementing an abridged review process**

Six out of the nine NRAs recruited into the study completed the ARPP including: Australia; Brazil; Canada; the Gulf Health Council; Israel; and Thailand. In addition, information from the public domain, such as documents published by SAHPRA for public comment and the CIRS workshops held in Singapore and South Africa, were included.

**National regulatory authority information**

This part of the questionnaire provided insight into the scope, regulatory mandate and size of the participating NRAs (Table 7.1).

**Criteria for product inclusion and reliance on reference agency**

The participating NRAs concurred that one of the key criterion for product inclusion was the submission of an application for an NAS that was identical to that approved by, or submitted to, the reference agency. The application submitted had to be identical in terms of dosage form, strength, formulation and manufacture. Three of the participating NRAs reported that the proposed indication for the medicine would need to be based on broadly similar population demographics, disease profiles and expectations regarding public health outcomes between the NRA and the reference agency. Most of the participating NRAs confirmed that NASs were eligible for inclusion but one NRA stated that the abridged review would only be applicable to biological products, while biosimilars would be excluded. One NRA specified that the NAS in

7

**Table 7.1. Scope, size and regulatory mandate of participating national regulatory authorities (NRAs)**

<b>Type of agency</b>								
Autonomous agency, independent from the Health Ministry administration		2	Operates within the administrative structure of the Health Ministry					4
<b>Size of agency</b>								
Total staff in the agency for medicinal products for human use		731	1958	186	565	40	38	
Number of reviewers for applications for marketing authorisations/ product licences		115	134	186	247	29	17	
<b>Scope and remit of the agency</b>								
Medicinal products for human use	6	Medicinal products for veterinary use	4	Medical devices and <i>in vitro</i> diagnostics	4	Blood and Blood Products	1	
<b>Main activities that are covered by the agency</b>								
Marketing authorisations/ Product licences	6	Post-marketing surveillance	4	Laboratory analysis of samples	2	Clinical trial authorisations	4	
Regulation of advertising	4	Price regulation	3	Site inspections (site visits)	4	Other	1	

question had to be approved as well as being available on the market in the reference agency country.

The participating NRAs documented inclusion criteria relating to the time frame between the submission of the NAS application to the reference agency and the submission to the NRA. Two of the NRAs did not impose restrictions in terms of this time frame while two NRAs indicated that applications that had been submitted to the reference agency, more than two years before, would not be considered. One NRA indicated that a new guideline had been drafted that echoed this requirement. One NRA stated that a timeframe of not more than one year would be applied for the quicker evaluation route.

The participating NRAs indicated the following as key considerations in selecting a reference agency: utility and compliance to global standards and technical guidelines; the availability of reference agency assessment report, integrity in decision-making and transparent communication.

Six of the participating NRAs selected the USFDA and the EMA as reference agencies on which reliance would be placed for the purposes of implementing an abridged review. Four of the NRAs indicated that reliance was also placed on the MHRA of the United Kingdom and the Swiss agency for therapeutic products (Swissmedic) while other reference countries considered for reliance included Australia (3), Canada (3), Japan (3), New Zealand (1), Norway (1), Singapore (1), Iceland (1) and the WHO prequalification of medicines programme. Six of the participating NRAs stated that reliance would be placed on only one reference agency in the application of the abridged review process and one NRA stated two reference agencies, namely the USFDA and the EMA. In the event that reliance was placed on more than one reference agency and a difference in the regulatory decisions of the two reference agencies was noted, the NRA would apply the reference regulatory decision most appropriate to the requirements of the jurisdiction.

### Data requirements

*Assessment report* - Five of the participating NRAs stated that un-redacted assessment reports would be required in order to facilitate the abridged review process. Three of the six NRAs indicated that redacted reports could be used, provided that these reports were only lightly redacted and that all the necessary information was available. Also required was a list of questions to sponsors and their responses as well as post-marketing commitments. Three of the NRAs made use of PARs that were available in the public domain. Five of the six NRAs indicated that while only parts of the technical document would be reviewed during an abridged review, it was a requirement that a full ICH/Association of Southeast Asian Nations (ASEAN) CTD had to be submitted for the abridged review. All of the six participating NRAs provided insight into the depth of the CTD review during the abridged review (Table 7.2).

*Application* - In support of the requirement for an abridged review, participating NRAs verified that applications submitted should be identical to that approved by the reference agency. All of the participating NRAs required the dosage form and strength of the NAS to be identical with that of the NAS submitted to the reference agency. All of the six participating NRAs required that the ingredients of the respective

**Table 7.2. Depth of review of the common technical document (CTD) by the national regulatory authorities (NRA) in the abridged review**

Area of the CTD reviewed	Only reviewed if there was a query	Verification for completeness of data	Selective detailed review	Detailed review and assessment report prepared
Quality / (CMC)	0	0	3	3*
Human Pharmacology	3**	1	0	2**
Clinical	1	1	0	4***
Non-Clinical	3**	1	0	2**

Abbreviations: CTD=Common Technical Document; CMC=Chemistry, Manufacturing and Controls  
 \* Reflected the current situation, however in the new draft guidelines the NRA would only review the reference agency assessment report, but could review data in CTD if necessary.  
 \*\* One NRA indicated that currently the level of review was dependent on the product and availability of the reference agency assessment report. The new draft guidelines stated that the NRA would only perform a review of the data in the CTD if an issue was identified by the reference agency.  
 \*\*\* One NRA stated that the new draft guidelines described that only the pivotal studies would be reviewed

**7** NAS be identical and four of the NRAs required that the indications, dose as well as the warnings and precautions of the NAS be identical.

All of the NRAs accepted a closely similar product label to that submitted to the reference agency. During the abridged review process, NRAs may choose to perform a detailed review of the reference agency assessment reports in lieu of performing an internal review of the CTD or review areas of the reference agency assessment report in the event that the reviewer identifies an issue. Five of the participating NRAs indicated that a detailed review of the reference agency assessment report was performed during the abridged review. The areas of the reference agency assessment report relating to quality/CMC, human pharmacology, clinical and non-clinical data were reviewed in detail by the NRAs as part of the abridged review.

**Clinical factors**

The majority of the participating NRAs indicated that clinical factors such as differences in medical practice, national disease patterns and unmet medical needs were taken into account during the clinical evaluation and the benefit-risk assessment that was conducted during the abridged review. The majority of the NRAs indicated that ethnic factors were also, sometimes, considered during an abridged review.

**Enablers and barriers**

In Part V of the questionnaire the participating NRAs provided insight into the perceived enablers and barriers that impacted on the implementation of an abridged review (Table 7.3).

**Part - II: Outcomes of focus group discussions**

The outcomes of the first focus group session that was held in South Africa in March 2018 resulted in recommendations for consideration in the practical implementation of an abridged review process for NASs. The participants concluded that the elements constituting an abridged review had to be identified. It was recognised that the requirements for applications submitted for abridged review to the NRAs participating in the discussion, were similar. The participants agreed that while

**Table 7.3. Enablers and barriers identified by national regulatory authorities (NRAs) in implementing an abridged review**

Enablers	Barriers
Availability of the un-redacted reference agency assessment reports	Not receiving the un-redacted reference agency assessment reports from the applicant
Availability of the list of questions from the reference agency to the applicant and post-approval commitments	Resistance from applicants to apply for the abridged review process as requirements for supporting documents could not be met
Approval of a NAS within two years from the reference agency	Inadequate transparency with regard to reference agency decision making process
Applicants who are willing to answer questions throughout the course of the review rather than at the end of the review	Benefit-risk assessment is not sufficiently detailed and presents challenges in application to the local NRA population
Increased communication and interaction with other agencies	Differences or diversity in regulatory requirements between the NRA and the reference agency
Saves resources as the assessment report of the reference agency may be used for the review instead of contracting an external expert to conduct the review	The reliance on work conducted by another agency requires a culture shift; unease that reliance will result in a loss of local expertise

Abbreviations: NAS=New Active Substances; NRA=National Regulatory Authority

information such as reference agency assessment reports were available in the public domain, these were often heavily redacted and ill equipped to support regulatory decisions made by NRAs during the abridged review process. The participants endorsed the recommendation to perform a study to identify what NRAs evaluate when performing an abridged review.

The outcomes of the second focus group session that was held in Singapore in March 2019 resulted in recommendations for consideration in the review of the practicality of the draft WHO GRelPs guideline. The participants agreed that reliance practices were largely based on the use of information or regulatory decisions of a trusted source/reference agency. Through the discussion it was acknowledged that reliance practices were used in diverse applications and participants commented that shared inspection reports and CMC reports could be used to confirm the quality of an NAS without duplicating regulatory efforts. Participants endorsed the application of a phased-approach in the implementation of GRelPs and commented positively regarding the requirement to provide a summary of the BR assessment and findings and/or recommendations prepared by the reference agency. The participants endorsed the outcomes of the study that identified which NRAs have implemented reliance pathways and what the requirements were for such pathways.

### Part - III: Evaluation of the abridged review process initiated in South Africa

The SAHPRA initiated an abridged review process in 2019 in an effort to limit the evaluation time of medicines that had been registered by reference agencies recognised by SAHPRA. All NASs including biological medicines, generic medicines, type II variations and MLEs would be eligible for an abridged review (SAHPRA, 2019a). Similar to the requirements of the participating NRAs in this study, SAHPRA required the submission of an application that was materially the same as that submitted to a reference agency recognised by SAHPRA. The EMA was considered as the default reference agency by SAHPRA for reliance, however the USFDA, PMDA, Health Canada, Swissmedic, the TGA and MHRA were also listed as recognised agencies. Sponsors were required to submit the full CTD and were also requested to submit un-redacted assessment reports from reference agencies. Where these were not available, applicants were requested to submit a request to the reference agency to make the relevant un-redacted assessment reports available to SAHPRA. SAHPRA also requested the submission of any correspondence between the applicant and the reference agency relating to safety and efficacy or queries regarding the risk management plan or BR decisions (SAHPRA, 2019a). The clinical guideline published

by SAHPRA in July 2019 described the requirements for the clinical evaluation of medicines using the abridged review (SAHPRA, 2019a). The guideline indicated that only the overviews of the pre-clinical and clinical data described in CTD modules 2.4 and 2.5 would be reviewed, however, reviewers were at liberty to perform a full review of CTD modules 4 and 5 if it was deemed necessary (SAHPRA, 2019a).

The new SAHPRA Clinical Guideline indicated that the summary basis for registration (SBR) document, that was previously required by SAHPRA to support clinical evaluation of a medicine, was no longer required and would be replaced by the clinical overviews and summaries and the SCoRE document. The SCoRE document was required to be submitted with all new applications for registration (SAHPRA, 2019b) and was required to be submitted as part of CTD module 3.2.R.8 (Other) in addition to the Quality Overall Summary. Applicants were also required to submit the latest PSUR/PBRER and reference package insert approved by the reference agency. The SAHPRA also indicated that two additional reliance pathways had been developed for medicines that had been pre-qualified by the WHO and for medicines that had been reviewed through the Zazibona collaborative review procedure (SAHPRA, 2019b).

### Practical Considerations

#### *Practical implementation of an abridged review process*

Strategies initiated by NRAs to leverage international collaboration in the form of reliance and referencing to enhance regulatory performance have been endorsed by the WHO (Azatyan, 2019). The participants in the focus groups identified that there is a definite need for NRAs to use FRPs such as an abridged review to improve regulatory efficiencies. The abridged review is based on the premise that the review time would be decreased as reliance on the assessment report of a reference agency and placing weight on the regulatory decision of a trusted NRA eliminated the need to do a full assessment of the quality, safety and efficacy data provided in the technical dossier. Typically, NRAs rely on the decision of one reference agency in support of an abridged review. Applications submitted to NRAs for an abridged review should be identical to that submitted to the reference agency. An abridged review of a NAS relies on the scientific, evidence-based assessment of the NAS by a reference agency. Subsequently, the NRA may review the reference agency's assessment report and conduct an abridged review of certain parts of the technical dossier in support of local requirements. Enablers supporting the implementation of an abridged review include the availability of un-redacted reference agency assessment reports, increased communication and interaction between NRAs and reference agencies and continued

efforts to ensure that regulatory decisions are based on sound regulatory processes and standards.

### *Practical implementation of good reliance practices*

“The recommendations from several WHO ICDRA meetings highlighted that the desired public health goals can only be achieved through collective efforts of regulators and other stakeholders” (Azatyan, 2019, p. 8). The WHO conducted a survey on reliance practices amongst members of the International Pharmaceutical Regulators Programme (IPRP) in October 2018 (Cooke, 2019). Responses to the survey were received from 8 member countries including Australia, Brazil, Canada, Japan, Singapore, Switzerland, Taiwan and United States of America. Additional responses were also received from Cuba, Europe, Mexico, New Zealand, Russia and Turkey.

This survey set out to further understand the experience of the NRAs in implementing a reliance framework and what the perceived benefits, challenges and opportunities were (Cooke, 2019). The results of the survey echoed the findings of the current study in that the rationale for choice of reference agencies was similar. Perceived benefits of reliance included enhanced regulatory performance and shortened review times based on greater collaboration, the effective application of resources and opportunities for formalising reliance and work-sharing arrangements (Cooke, 2019).

The responses from the survey unveiled similar concerns as those identified through the questionnaire used in this study. Respondents identified the differences in regulatory systems and country-specific requirements as an area for improvement. National regulatory authorities (NRAs) relying on reference agencies were concerned about the lack of access to information from reference agencies. Emphasis was placed on challenges experienced with highly redacted assessment reports and the lack of information available to document the rationale for the reference agency’s regulatory decisions. The formal implementation of common review templates and assessor’s guides was recommended in order to optimise reliance frameworks.

The respondents noted that the implementation of a reliance framework supported a number of opportunities in the post-approval phase. These included proactive sharing of post-market safety data, work-sharing in terms of pharmacovigilance activities and enhanced efficiencies in monitoring activities and the standardisation of pharmacovigilance practices. A reliance framework would support routine work-sharing platforms and harmonisation in terms of templates for inspection and

assessment and opportunities for emerging markets to gain experience in advanced regulatory practices (Cooke, 2019).

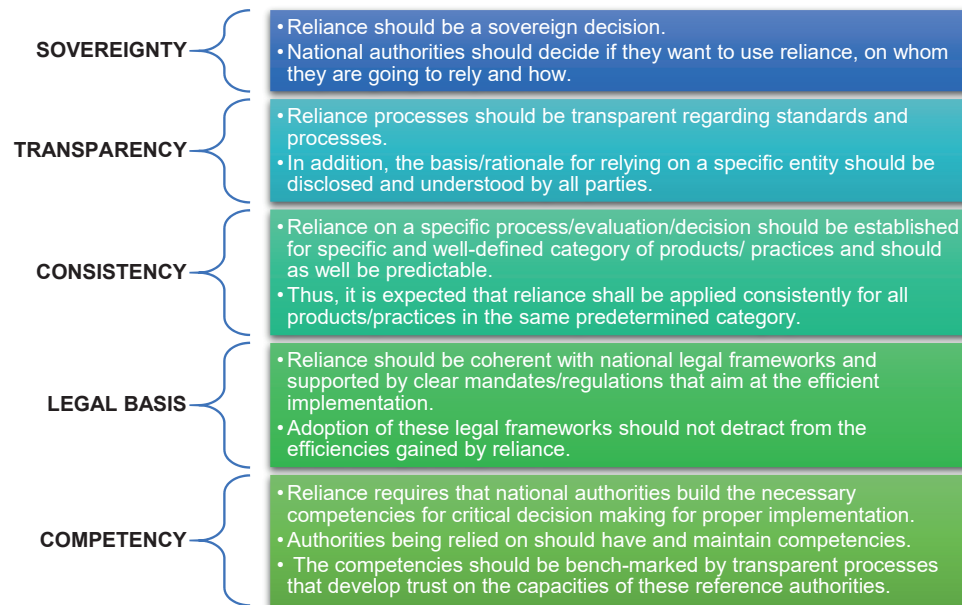
The National Academies of Sciences, Engineering, and Medicine assembled an expert committee to examine the challenges and opportunities facing NRAs, particularly in the context of mutual recognition agreements and other forms of regulatory reliance (National Academies of Sciences, Engineering, and Medicine, 2019). The findings of the committee resonated with the outcomes of this study. National regulatory authorities (NRAs) are faced with challenges in applying finite resources to effect regulatory mandates. As such, NRAs have to explore opportunities to expand their capabilities and engage in collaborative initiatives. Information sharing and transparency amongst NRAs should be increased. Formal and informal reliance frameworks should be considered and developed on a co-created results-framework that highlights measuring, monitoring and performance metrics in order to quantify the impact of these strategies (National Academies of Sciences, Engineering, and Medicine, 2019).

The GRIPs have been drafted by the WHO to support the systematic and consistent implementation of a reliance framework within regulatory systems (Azatyan, 2019). Through the introduction of such GRIPs, NRAs are able to redirect limited resources to core regulatory functions that can only be performed by the NRA with an aim of accelerating patients’ access to medicines. The implementation of GRIPs provides an opportunity for NRAs with limited expertise to rely on the technical assessment of reference agencies for complex medical products and consequently provide a solution for timely registration and access to advanced medicines by the local population (Azatyan, 2019). National regulatory authorities (NRAs) that implement a reliance framework remain responsible for their regulatory decisions and the outcomes thereof (Ward, 2019; WHO, 2016).

Current regulatory capacity, the needs of an efficient regulatory system and consideration of how the implementation of reliance models may contribute to enhancing the performance of an NRA should form the basis on which NRAs decide to adopt reliance models and implement GRIPs (PANDRH, 2018). “Understanding the key principles through which reliance models operate (Figure 7.1) should guide and inform decision-making by NRAs contemplating the adoption and implementation of reliance practices” (PANDRH, 2018, 10).



**Figure 7.1. Key operational principles of reliance models**

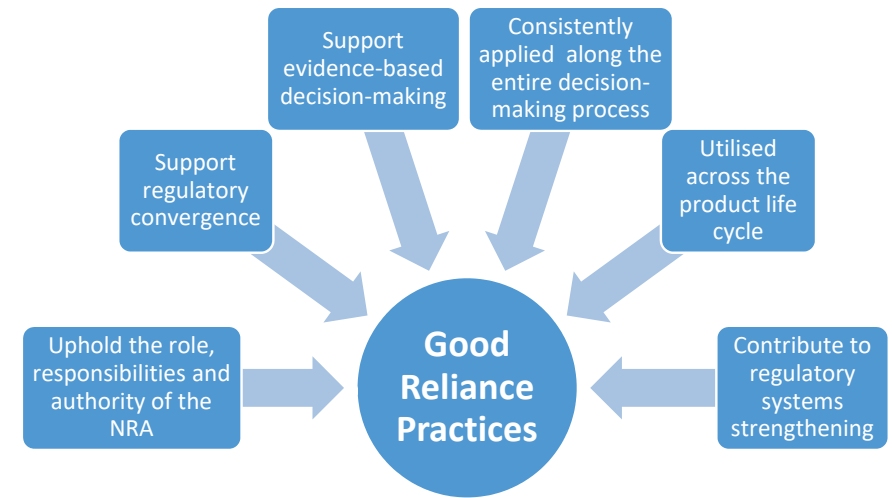


Adopted from PANDRH, 2018

National regulatory authorities (NRAs) can tailor the application of these principles to meet the individual needs of national health and regulatory systems (PANDRH, 2018). The foundation for the implementation of a reliance model is dependent on the knowledge of or information gained from a trusted source that has based regulatory reviews and decision-making on sound scientific evidence, global standards and robust regulatory frameworks. In this way, trust between NRAs becomes a critical component of reliance as confidence is built through trustworthy networks (PANDRH, 2018). Further initiatives to improve trust amongst NRAs have contributed to the reinforcement of reliance structures (PANDRH, 2018). These include the benchmarking of national regulatory systems of WHO Member States, using the standardised WHO GBT (WHO, 2020) and the evaluation of NRA inspection capacities by the PIC/S (PIC/S, 2019).

The principles of GRelPs are illustrated in Figure 7.2. The implementation of GRelPs should not undermine the authority of the NRA as underwritten by the relevant legal framework that supports the regulatory mandate (Bee, 2019). Convergence of regulatory requirements among NRAs underpins the success of GRelPs which in turn facilitates enhanced decision-making (Bee, 2019). The reliance models used for regulatory decision-making should be applied consistently and the decision-making

**Figure 7.2. The principles of good reliance practices (GRelPs)**



Adopted from Bee, 2019

process must remain evidence-based and in compliance with GRevPs (Bee, 2019). Reliance models used to support regulatory decision-making should be extended across the product life cycle to support the post-market robustness of the decision with respect to the local population (Bee, 2019).

Regulatory efficiency could be increased through the support of GRelPs which in turn contributes towards regulatory system strengthening (Bee, 2019). However, NRAs should continue to develop their regulatory capabilities and develop reliance models based on a set of key principles (Table 7.4) (Azatyan, 2019). Reliance models that may be used to facilitate the review of medicines include mutual recognition, referencing decisions using un-redacted assessment reports of reference agencies (e.g. use of assessment reports from reference agencies or WHO prequalification), work sharing (e.g. EU decentralised procedure and the Zazibona process in the SADC region; and joint assessment (e.g. WHO East African Community (EAC) joint assessments/ inspections and the ASEAN joint assessments) (Azatyan, 2019; Bee, 2019).

The GRelPs must be integrated into the frameworks developed by NRAs to support the implementation of reliance models and a roadmap for the implementation of GRelP has been drafted (Figure 7.3) (Bee, 2019). It is, therefore, important that reliance models are built on a legal and regulatory foundation that supports international cooperation and exchange of information with other NRAs (Bee, 2019).

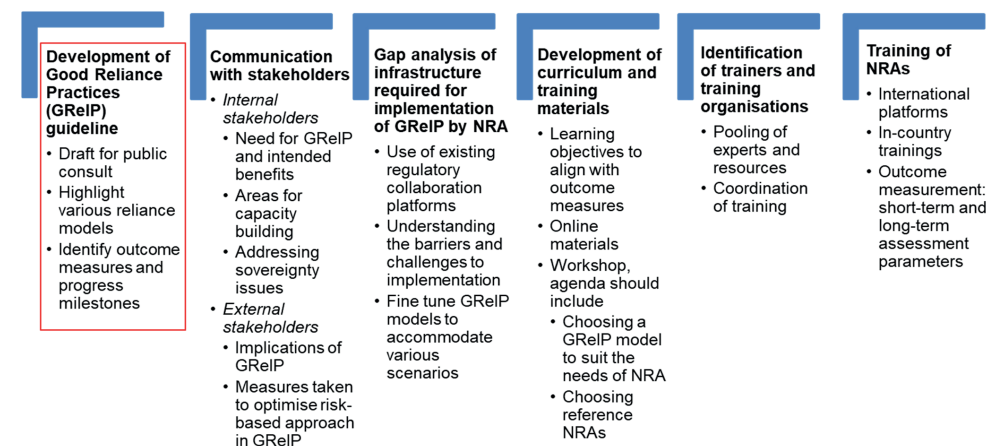
**Table 7.4. Key principles in the development of reliance models**

Outcome orientation	Efforts should lead to measurable public health gains.
Operational flexibility	One approach may not be appropriate for all situations.
Pragmatism	Employing a step wise approach that builds on successes and lessons learned.
Utilising best international practices	Importance of common requirements and approaches based on international best practices and standards, such as the Common Technical Document (CTD), in achieving optimal outcomes.
Accountability	The work needs to be planned and staffed appropriately and the outputs need to be implemented consistently, predictably, and transparently.

Adopted from Azatyan, 2019

recommended to facilitate the process and ensure the intended outcomes (EFPIA, 2017). Furthermore, NRAs should ensure that the implementation of reliance models is underpinned by capacity building strategies and rolled out effectively to support the success of such initiative while continuing to enhance regulatory competencies to complement reliance models (Bee, 2019). Reliance models may be used by NRAs to support the initial approval of a NAS as well as the management of post-approval variations. While NRAs may rely on the decisions made by reference agencies, they should remain cognisant of the possibility that certain NASs may be developed in a manner that allowed for expedited approval, based on an abbreviated data-set, supported by well-defined post-approval commitments (EFPIA, 2017). Transparent decision-making processes must be in place to ensure that the basis for the approval or rejection of a NAS is adequately documented.

**Figure 7.3 Roadmap for the implementation of good reliance practices (GReIPs)**



Abbreviations: GReIP=Good Reliance Practices; NRA=National Regulatory Authority

Adopted from Bee, 2019

This might initially rely on NRAs leveraging existing international collaborative platforms to initiate and expedite the implementation of reliance models (Bee, 2019). National regulatory authorities (NRAs) should ensure that both internal and external stakeholders understand and accept the proposed reliance model (Bee, 2019). Thus, providing clear guidance to sponsors and defining the relevant requirements for eligibility criteria, submission requirements, time lines and registration pathways is

While NRAs strive to improve regulatory performance and work towards achieving accelerated approval times for NASs, many NRAs continue to face challenges due to resource constraints. Increasing workloads, advancing technologies and limited expertise create the need for NRAs to leverage regulatory convergence initiatives, collaborative registration procedures and functional continental networks in order to fulfil their regulatory mandates (Azatyan, 2019).

## CONCLUDING REMARKS

The implementation of abridged reviews by SAHPRA based on these recommendations of GReIPs should have a major impact on regulatory review times which over the last four years (2015-2018) were in excess of five years. Thus, this approach, if continued and endorsed by SAHPRA, will ensure the timely patients’ access to new medicines.

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A decorative graphic on the right side of the page. It features a large teal circle containing the number '08'. Below this circle is a horizontal line. To the left of the circle, the word 'CHAPTER' is written in a bold, sans-serif font. Below the line, the text 'A PROPOSED REGULATORY REVIEW MODEL FOR SAHPRA' is written in a smaller, bold, sans-serif font. The background of the graphic consists of a grey wireframe mesh that forms a wavy, horizontal shape. Several smaller teal circles of varying sizes are scattered around the main graphic.

# CHAPTER 08

**A PROPOSED REGULATORY  
REVIEW MODEL FOR SAHPRA**

## SUMMARY

National regulatory agencies have had to revise systems and re-engineer processes in order to increase the effectiveness of regulatory operations. The World Health Organization Global Benchmarking Tool documents the strengths and areas of improvement in national regulatory agency functions. The results of six studies of South African regulatory processes and frameworks were evaluated against the Global Benchmarking Tool indicators and global trends in regulatory convergence to develop an improved regulatory review model for South Africa.

Opportunities for improvement in regulatory performance were identified. An improved model for the South African regulatory review and benefit-risk assessment supported by quality decision making was proposed. If implemented the proposed improved regulatory model may pave the way towards more efficient and transparent practices, reduced timelines and improved patients' access to new medicines in South Africa.

## RECOMMENDATIONS

### Implications for policy makers

- Following the implementation of the SAHPRA re-engineered processes it would be useful to compare the new registration process and regulatory review model of SAHPRA against other similar-sized national regulatory agencies.
- Provided that the recommendation to identify and routinely measure and monitor the milestones in the regulatory review process is implemented, it would be useful to analyse the timelines achieved between these milestones
- Considering the intention of SAHPRA to implement facilitated regulatory pathways, it would be valuable to study the overall median approval timelines achieved for full, abridged and verification reviews and their impact on patients' access to medicines.
- The use of a structured universal template for benefit-risk assessment both for SAHPRA and for regional initiatives has been encouraged. This would support predictable, transparent and quality decision-making and provide an effective approach for communicating benefit-risk decisions made through the use of collaborative initiatives and could form the basis of a public assessment report.

### Implications for the public

- A significant backlog in medicine registration developed in South Africa and an unprecedented extension of review timelines, which were much longer than those achieved by regulatory authorities in developed and comparable emerging economies.
- Undoubtedly, the delayed approval times negatively impacted patients' access to vital medicines.
- The new national regulatory agency in South Africa, SAHPRA has been working to increase its resources and improve its processes.
- It is hoped that this proposed improved review model will be considered by SAHPRA and will pave the way towards efficient and transparent, streamlined review processes and improved patients' access to new medicines.

## INTRODUCTION

The effective regulation of medicines, the strengthening of regulatory systems and the improvement of regulatory performance have become the focus for national regulatory authorities (NRAs) and governments worldwide. The NRAs are responsible for protecting and promoting public health, implementing rigorous regulatory standards and maintaining an assured supply of medicines which are safe, effective and of good quality (Rägo et al., 2008; Ndomondo-Sigonda et al., 2017; WHO, 2018a). However, global mounting pressure on NRAs of all sizes and capacities have been noted due to the larger volumes of marketing authorisation applications received, the complexity of the submissions and the increased categories of medicines (WHO, 2015). Whilst patient-focused, evidence-based, risk-oriented, transparent, effective and flexible practices are the mainstay of medicines regulation (Azatyan, 2009), for many NRAs, particularly in emerging economies with resource-limited settings, achieving these types of practices has not been a reality (WHO, 2014). In response to these challenges, NRAs of various sizes and maturity levels have had to revise legacy systems and re-engineer processes in order to adapt to the new regulatory environment and increase the effectiveness of regulatory operations.

### Regulatory challenges in South Africa

The Medicines Control Council (MCC), the past NRA in South Africa, had historically faced similar difficulties. The increasing volume of applications received by the MCC, coupled with resource constraints, resulted in the development of a significant backlog in medicine registration and an unprecedented extension of their respective review timelines (Keyter et al., 2018a; Keyter et al., 2019a). The approval timelines for new active substances (NASs) in South Africa were much longer than those achieved by NRAs in developed and comparable emerging economies (CIRS, 2019). The MCC regulatory review process was deemed to be inherently slow as a result of insufficient human and financial resources, outdated manual document management systems and legislative constraints that did not support the use of facilitated regulatory pathways (FRPs) (Keyter et al., 2018a; Keyter et al., 2018b). Undoubtedly, the delayed approval times for NASs in South Africa negatively impacted patients' access to medicines.

### Harmonisation, reliance and recognition

Efforts to address the challenges faced by NRAs in low- and middle-income countries have focused on strategies for identifying and performing core regulatory functions that have to be undertaken directly by NRAs to meet country or regional needs (WHO, 2014; Ward, 2014). The NRAs have also been encouraged by the World Health

Organization (WHO) to consider regulatory convergence and to collaborate with and recognise the work done by other NRAs in order to avoid the duplication of regulatory efforts and to ease the regulatory burden (WHO, 2014; Ward, 2014; Ward, 2017). At the core of harmonised regulatory activities lies the need to reach convergence in regulatory requirements and functioning at the necessary maturity level and this is a prerequisite for NRAs within participating countries. Through harmonisation initiatives, technical requirements for safety, quality and efficacy may be standardised, the regulatory burden faced by many agencies may be reduced and the duplication of regulatory efforts may be avoided (Ward, 2014). The use of facilitated regulatory pathway (FRPs) may also be considered as a mechanism to expedite regulatory decision making in the review of applications for the registration of NASs.

Technical support, underpinned by efforts promoting regulatory convergence, has been provided by WHO to Member States. The WHO has initiated collaborative activities between various countries and regions and through these harmonisation initiatives participating NRAs have been able to exchange consolidated information without challenging the sovereignty of the participants (Azatyan, 2009). Global trends for convergence and reliance have filtered down into the African region as reflected through the informal consultations initiated at the International Conference of Drug Regulatory Authorities (ICDRA), held in Bern, Switzerland, in September 2008. As a result of these discussions a WHO concept paper was developed to institute the African Medicines Registration Harmonization Initiative (AMRHI) to support the harmonisation of medicine registration within and across Africa (Azatyan, 2009). It is further anticipated that the establishment of African Medicines Agency (AMA) may further support the regulatory systems of NRAs and build regulatory capacity within countries in the African region (Ndomondo-Sigonda et al., 2017).

### WHO Global benchmarking tool

International benchmarking, against mature NRAs has driven many agencies to strive towards the implementation of pragmatic solutions to address regulatory inefficiencies. The WHO has developed a global benchmarking tool (GBT) that has been used to perform an evidence-based assessment and comparison of NRAs. The WHO GBT is used by the WHO to assess the regulatory systems of NRAs in Member States, as mandated by the World Health Assembly (WHA) Resolution 67.20 on regulatory system strengthening for medical products (WHA, 2014; WHO, 2020). The benchmarking methodology embedded within the WHO GBT enables the WHO to identify both strengths and areas for improvement within the agencies' regulatory system. The GBT is used to evaluate each of the nine component regulatory functions of the regulatory

system against a series of sub-indicators. These functions include: national regulatory systems; registration and marketing authorisation; vigilance; market surveillance and control; licensing establishments; regulatory inspection; laboratory testing; clinical trial oversight and lot release. Fact sheets have been developed to describe the scope and requirements for each sub-indicator. During the assessment, NRAs are required to provide evidence supporting the implementation of each of the sub-indicators.

A number of the WHO GBT sub-indicators highlight the importance of formalising the implementation of a quality management system (QMS) and good review practices (GRevPs). The sub-indicators require NRAs to demonstrate the effective application of quality decision-making practices (QDMPs) in regulatory decision-making and support the publication of regulatory decisions in the public domain. The sub-indicators endorse the measuring and monitoring of regulatory performance, making use of effective electronic document management systems (EDMS) and participation in regional and/or global networks to promote harmonisation and collaboration. Each sub-indicator is linked to a 'maturity level' rating. The measure of maturity level is based on the concept adapted from the International Standardization Organization (ISO 9004 standard) that provides guidance on quality management and the quality of an organisation to achieve sustained success (WHO, 2020). The GBT facilitates an assessment of the maturity level of an NRA on a scale of 1 (existence of some elements of regulatory system) to 4 (operating at advanced level of performance and continuous improvement). The NRAs that are operating at a maturity level of 3 and above are considered to be competent in effecting regulatory mandates and are listed by the WHO as such. The application of the WHO GBT in the assessment of NRAs in WHO Member States provides an opportunity for those that are operating at lower maturity levels or those in resource-limited settings to rely on or recognise the regulatory decisions of WHO-listed NRAs.

### Changing the South African regulatory environment

The drive for the establishment of a more effective regulatory framework in South Africa has been evident for the past two decades. In June 2017, the Medicine and Related Substances Act, 1965 (Act 101 of 1965), was amended to allow for the transition of the MCC to the SAHPRA. Promising regulatory reform, this new era provided an opportunity to study the past practices of the South African NRA, with a view to enhancing regulatory operations and the responsiveness of the NRA to the advancing new regulatory landscape. Similar to other NRAs, SAHPRA is working toward the development and improvement of its regulatory capacity. At a workshop convened by the Centre for Innovation in Regulatory Science (CIRS), on the risk-based evaluation

of medicines (CIRS, 2017), several NRAs expressed an interest in applying risk-based evaluation approaches that focused on reliance on the work of other trusted NRAs, and SAHPRA is also exploring the practical implementation of such models.

The need for agencies to consistently measure their performance against established target times, an important GBT parameter, can be facilitated through the CIRS programme Optimising Efficiencies in Regulatory Agencies (OpERA) (Rodier et al., 2020). OpERA was developed through the identification of common milestones in the regulatory review process by regulatory agencies and regional initiatives so that participating agencies could identify where time is spent in their processes, delineate performance goals and transparently monitor progress toward those goals (Rodier et al., 2020).

As SAHPRA moves forward with its objective of regulatory reform to improve median approval times and patients' access to medicines, it is important that the agency has the relevant capabilities and decision-making frameworks in place to ensure the efficient application of resources. Because of the interest of stakeholders in registering new medicines in South Africa and the increasing backlog in registration, there was a need for a comprehensive study to support the regulatory environment in the region.

The aim of this chapter is to evaluate the regulatory review processes and frameworks of SAHPRA against the WHO GBT sub-indicators in order to develop an improved model to enable the agency to become a WHO-listed national regulatory authority.

### METHODS

A questionnaire technique was used to identify the models of review that are being used within the authority, identify target times and the main activities between milestones for registration, and identify the organizational structure, and the capacity of the authority. The questionnaire information on the regulatory review process in South Africa was collected during an interview with the Registrar of Medicines for the MCC. The questionnaire was completed with a view to analysing the quality measures that are currently in place, identify areas of capacity constraints, and to provide a baseline for the current review process, in light of the transition to the newly established SAHPRA. This was followed by collecting data to reflect the timelines between the various milestones, including dossier validation and queue time, scientific assessment as well as the overall approval times for new active substances (NASs), including new chemical entities (NCEs), biologicals, and major line extensions (MLEs)

registered by the South African NRA during the period 2015–2018. The data were sourced directly from the directorate within the Authority responsible for recording the timelines required to complete the regulatory review process. The number of NASs registered during this period was validated against the notifications of registration of medicines published by the Authority in the Government Gazette and available in the public domain.

To arrive at a plausible conclusion with respect to the collected data described above and fulfil the study objectives, it was necessary to contextualise the South African regulatory environment and how it compares to other similar countries around the globe. Consequently, the data were compared with that of four other countries (Therapeutic Goods Administration, TGA, of Australia; Health Canada; the Health Sciences Authority, HAS, of Singapore; Swissmedic) chosen on the basis of the size of the agencies and the patient population they served, the year since established and the nature of the review model (full assessment) applied.

The next step was to examine if there was plausible justification for the review model (full assessment) applied by the MCC or the successor authority, SAHPRA. To this effect, a 5-part questionnaire, the Abridged Review Process Profile (ARPP) (CIRS, 2019) was used to identify the criteria and current practices that were applied by NRAs for implementing an abridged review process. A number of NRAs have already implemented processes to facilitate an abridged review and therefore the ARPP was distributed to each of the regulatory authorities recruited into the study in Australia, Brazil, Canada, Indonesia, Israel, Thailand, Saudi Arabia, and Singapore as well as the Gulf Health Council. In addition, two focus groups were conducted to test the practical implementation of an ‘abridged review process for new medicines’ (focus group 1) and ‘good reliance practice guideline (GRelp)’ (focus group 2).

The final step was to test the transparency of the outcome of the regulatory review comparing South Africa with four other regulatory authorities. The public assessment reports (PARs) of Ertugliflozin l-pyroglytamic acid, Erenumab and Durvalumab recently published by the regulatory bodies in Australia, Europe, Canada and the United States were compared with the validated Universal Methodology for Benefit-Risk Assessment (UMBRA) Benefit-Risk Template to determine whether the benefit-risk decision had been documented in a systematic and structured manner. The validation of the framework involving a consortium of 4 regulatory authorities, the Australian Therapeutic Goods Administration (TGA), Health Canada, Swissmedic, and Singapore Health Sciences Authority (HSA) requested support in the development of a benefit-

risk framework and the template that was used by all 4 authorities that would enable joint shared reviews to maximize resources. In addition, a focus group discussed the use of Public Assessment Reports (PARs) as potential knowledge management tools for stakeholders in understanding a reference agency’s decision making. The approach initiated by the South African Health Product Regulatory Authority (SAHPRA) to document and communicate benefit-risk decisions was evaluated.

### Data processing and analysis

The Excel syntax was used to manage and analyse the data collected for this exploratory study during the period 2015–2018. Furthermore, the characteristics of the medicinal products submitted to the authority for registration were described. The review type (fast track/standard) applied to each regulatory submission was identified as well as the origin (multinational company/local company) of the submission and the definition of the milestones within the review process. Descriptive statistics such as summary scores, frequencies, percentages, etc. were applied. The median timelines for each of the milestones within the review process as well as the median overall approval times were calculated and analysed. Median approval times by product type and therapeutic area were determined and all data were analysed as calendar days. In addition, the MCC and SAHPRA regulatory processes and frameworks conducted during 2018-2019 were evaluated against the validated WHO Global Benchmarking Tool (GBT) sub-indicators and global efforts toward regulatory convergence and collaboration (Azatyan, 2009) to develop recommendations for an improved regulatory model for SAHPRA, including the use of the OpERA tool to measure and monitor milestones and overall timelines (Rodier et al., 2020).

## RESULTS

Studies one and two: The evaluation of the status of the MCC, prior to the establishment of SAHPRA in terms of its organisational structure and the regulatory review process for NASs was the focus of the two studies and included an assessment of the level of implementation of good regulatory practices (GRPs) and GRevPs by the MCC and provided further historical context supporting the new regulatory environment in South Africa and the transition from the MCC to SAHPRA (Keyter et al., 2018a; Keyter et al., 2018b). The results of these studies documented the regulatory approval time and the associated milestones within the MCC review process for NASs from 2015-2017, illustrating that the MCC in its capacity at the time was not able to achieve the target timelines for the regulatory review of NASs. Recommendations were made to support the implementation of a risk-based regulatory review process and the formalisation of reliance on the regulatory efforts of reference NRAs.



Study three: This study reviewed the key milestones and metrics in the regulatory review process applied by the MCC for NASs from 2015-2018, including new chemical entities (NCEs), biologicals and major line extensions (MLEs) and those embedded within the transitional process applied by SAHPRA for NASs registered during 2018 (Keyter et al., 2019a). In this study, the authors determined overall median approval time for NASs, reviewed the challenges and opportunities for expediting these timelines, and made recommendations for an improved regulatory performance in South Africa.

Study four: The medicine review process applied by the MCC was compared with the processes applied by the agencies in Australia, Canada, Singapore and Switzerland. The comparison indicated that the timelines for the MCC medicine review process were considerably longer than those achieved by the comparative agencies. Recommendations made as a result of this study echoed the need for the formalised implementation of GRevP, routine metrics collection and a template for benefit-risk (BR) assessment to support consistent, predictable, transparent and timely regulatory review (Keyter et al., 2019b).

Study five: A questionnaire was completed by regulatory authorities in Australia, Brazil, Canada, the Gulf Health Council, Israel, and Thailand to determine criteria and current practices for implementing an abridged review process. In addition, two focus group discussions were conducted on the practical implementation of an abridged review process based on “good reliance practices (GRelp)”. The results of this research facilitated the publication of recommendations for the implementation of an abridged review process in South Africa based on good reliance practices (GRelp) (Keyter et al., 2020).

Study six: The assessment of the use of a BR framework in South Africa has also been explored. In a study submitted for publication, public assessment reports (PARs) from regulatory agencies in Australia, the European Union, Canada and the United States were compared with the validated Universal Methodology for Benefit-Risk Assessment (UMBRA) BR Summary Template to determine whether the BR decisions of those agencies had been documented in a systematic and structured manner. A focus group was also conducted to discuss the use of PARs and participants agreed that a standardised PAR template would support improved transparency and stakeholder understanding of regulatory decision making. The approach initiated by SAHPRA to document and communicate BR decisions was evaluated and key recommendations for SAHPRA for the implementation of an effective approach for communicating BR

decisions were developed. These include consideration of the UMBRA BR Summary Template as guidance for BR assessment as well as the use of this approach as an outline for the preparation of a proposed South African public assessment report (ZAPAR). The publication of the ZAPAR would promote the transparency of SAHPRA decision making. It is also recommended that documented BR assessments, such as the PARs, may be relied on by other agencies in order to facilitate expedited review times.

### Improved new proposed model

The proposed model for an improved full review process is illustrated in Figure 8.1. To be able to measure and monitor milestones and overall timelines it is necessary to implement an electronic tracking system such as that used in the OpERA programme (Rodier et al., 2020). On receipt, the application will be validated and the GMP status of the manufacturing facility and laboratory will be verified. The application should not progress without confirmation of a positive GMP status for the relevant facilities listed in the application. A full Common Technical Document (CTD) should be submitted and full review of the quality/chemistry manufacturing and controls (CMC), safety and efficacy is highly recommended to be performed in parallel. The naming and scheduling of the NAS should also take place during this time. It would be of paramount importance that the applicants be given specified time to respond to any questions posed by SAHPRA and the time for evaluation of the response to such questions should be limited. Only one cycle of questions and answers should routinely be permitted with an additional cycle used only in exceptional circumstances. The UMBRA BR Summary Template is recommended to be used to conduct the evaluation of the clinical data and record the BR decisions. It is essential that assessment reports, prepared by SAHPRA during the review process, be peer-reviewed by the scientific committee. More frequent ad hoc consultation of a scientific expert committee should be limited to applications for market authorisation requiring expert review and recommendation (Keyter et al., 2019b). At this stage SAHPRA should consider the preparation of a PAR (ZAPAR) in order to document their regulatory decision and publish it in the public domain in order to enhance transparency. In addition, QDMPs should be evaluated using the Quality Decision Orientation Scheme (QoDoS) (Donelan et al., 2016; Bujar et al., 2017).

The proposed model for a review process based on reliance should also be considered. Such a review based on reliance could be performed for NASs that have been previously assessed and registered by one or more reference agencies recognised by SAHPRA (Keyter et al., 2020), depending on whether it is an abridged, verification or recognition review. Only applications that are identical to those submitted to and

approved by the reference agencies would be eligible for such a review. Specifications of the NAS including dosage form, strength, ingredients, indications, dose, warnings and precautions have to be identical to that of the NAS submitted to the reference agency. A closely similar product label would be acceptable. On submission, the applicant would be required to supply the full CTD, evidence of registration of the NAS by the reference agency, the unredacted assessment report prepared by the reference agency, the list of questions to the applicant and the accompanying responses as well as any documented post-marketing commitments agreed prior to registration. SAHPRA should then limit the review of the submission to the review of the reference agency assessment report and conduct either an abridged or verification review of certain parts of the technical dossier in support of local requirements. It is recommended that the human pharmacology, quality/CMC and non-clinical data provided in the CTD should only be reviewed in the event of a query. A selective, detailed review of the clinical data provided in the CTD should be performed in order to account for differences in medical practice, national disease patterns, ethnic factors and unmet medical needs. The UMBRA BR Summary Template is recommended for conducting the evaluation of the clinical data and to record the BR decision. It would be highly desirable for assessment reports prepared by SAHPRA during the abridged review process to be peer-reviewed by the scientific committee. More frequent ad hoc consultation of a scientific expert committee should be limited to applications for market authorisation requiring expert review and recommendation (Keyter et al., 2019b). In terms of publication of a PAR (ZAPAR) and evaluation of QDMPs, the same process as that for the full review is recommended.

### Regulatory framework of SAHPRA

The results have identified inefficiencies in the regulatory framework of SAHPRA and the opportunities for improvement in its regulatory performance (Keyter et al., 2018a; Keyter et al., 2018b; Keyter et al., 2019a; Keyter et al., 2019b; Keyter et al., 2020). These include: quality measures; measuring and monitoring review times; a risk-based approach to the evaluation of medicines; transparency and communication; and training and education (Figure 8. 2).

The WHO GBT sub-indicator MA01.09 specifies that guidelines on the quality, nonclinical/safety and clinical aspects should be established and implemented and should specify the requirements for registration/granting of market authorisation (WHO, 2018b). The WHO GBT sub-indicator MA04.01 states that documented procedures/tools should be implemented for the assessment of different parts of the application and for the assessment of specific requirements of specific classes

of medical products (quality, safety and efficacy) (WHO, 2018b). Both of these sub-indicators endorse the recommendation to formalise the use of the UMBRA BR Summary Template as a guide for BR assessment and an outline for the preparation of the ZAPAR. In addition, SAHPRA should consider the implementation of QDMPs to support transparent, consistent, predictable and defensible regulatory decisions as described in the requirements for sub-indicator MA04.10. The objective of this sub-indicator MA04.10 is to ensure that regulatory decisions are adequately documented and to ensure consistency throughout the review process in terms of requirements and criteria for registration (WHO, 2018b) (see Table).

- **Quality measures:** While the MCC had only developed a Quality Management System (QMS) relating to the activities of the MCC Inspectorate, SAHPRA intends to formalise the establishment of a Quality Management Unit and develop a QMS for the Agency as a whole. However, GRevPs and GRIPs have not been formally implemented; standard operating procedures (SOPs) and templates for the implementation of an abridged review process have not been developed; QDMPs have not been formalised and codified into practice. Although SAPRA considers BR decision making through its expert committees, a formalised process documenting BR decisions made by SAHPRA has not been developed or implemented and SAHPRA does not publish assessment reports for NASs (see Table).

A dedicated quality management unit should be established with a QMS be formally implemented and a quality policy, standard operating procedures (SOPs), guidelines and assessment templates should be codified and institutionalised into practice (Figure 8.3). These recommendations are endorsed by the WHO GBT sub-indicator RS05.01, which states that top management intervention is required to demonstrate commitment and leadership to develop and implement a QMS; sub-indicator RS05.02, which requires the quality policy, objectives, scope and action plans for the establishment of the QMS to be in place and to be communicated to all levels; and sub-indicator RS05.04, which requires the assignment of enough competent staff to develop, implement and maintain the QMS (WHO, 2018c). It is recommended that SAHPRA consider following the WHO Guideline on the implementation of QMSs for NRAs (WHO, 2019) that was developed based on the principles of the ISO Standard 9001:2015 for QMSs. GRPs, GRevPs and GRIPs should also be formally implemented and maintained in order to build quality into the review process. This recommendation is supported by the WHO GBT sub-indicator RS03.05, which requires the NRA to promote GRPs and to ensure that the principles of GRP are

Figure 8.1 Proposed model for the improved review process

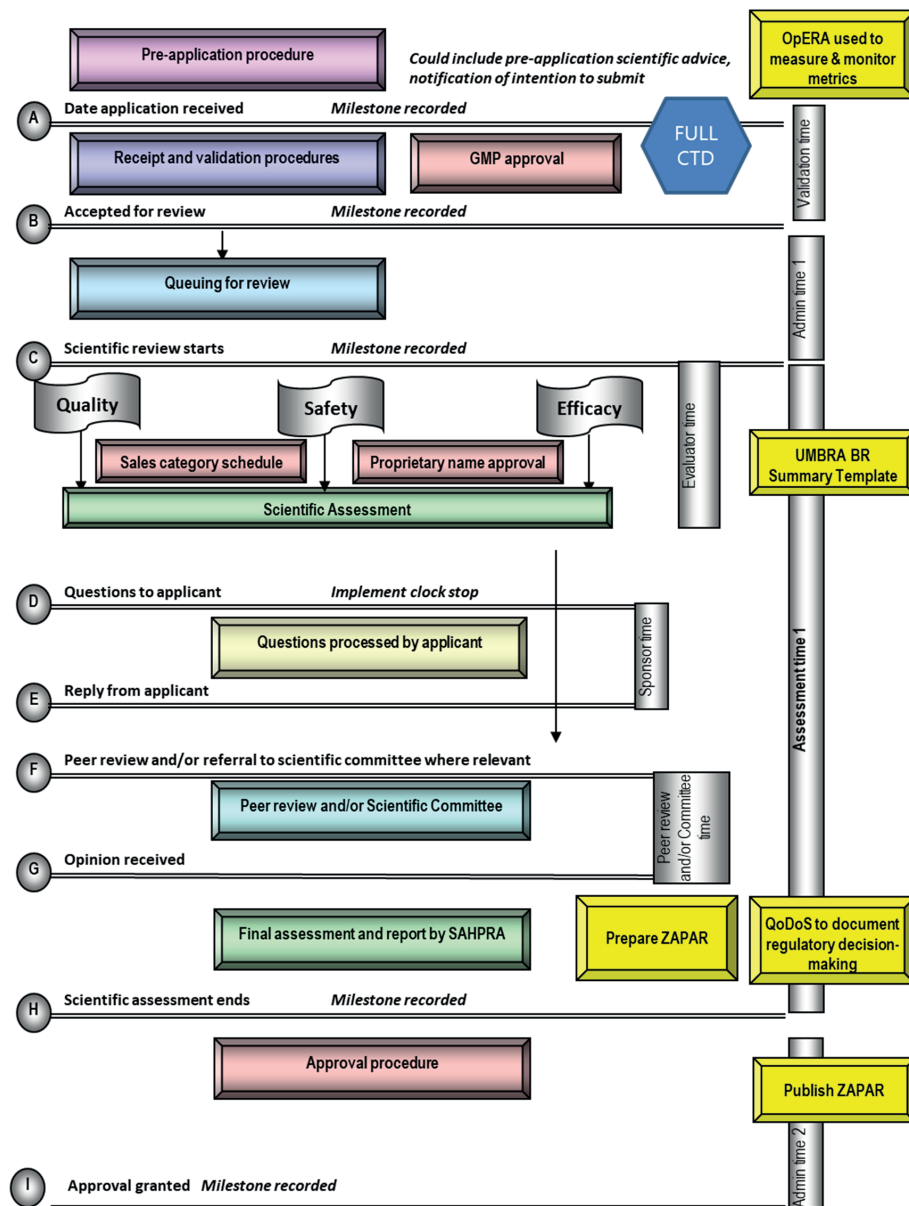


Figure 8.2. The proposed improved regulatory review model for the South African Health Product Regulatory Authority (SAHPRA)



Abbreviations: BR=Benefit-Risk; CTD=Common Technical Document; GMP=Good Manufacturing Practice; NAS=New Active Substance; OpERA= Optimising Efficiencies in Regulatory Agencies; SAHPRA=South African Health Products Regulatory Authority; Q&A=Questions & Answers; QoDoS=Quality of Decision-Making Orientation Scheme; UMBRA=Universal Methodologies for Benefit-Risk Assessment; ZAPAR=South African Public Assessment Report.

Abbreviations: BR=Benefit-Risk; EDMS=Electronic Document Management System; FRP=Facilitated Regulatory Pathway; GBT= Global Benchmarking Tool; GRP=Good Regulatory Practice; GRvP=Good Review Practice; GRlP; Good Reliance Practice; MA=Marketing Authorisation; RS=Regulatory System; SAHPRA=South African Health Products Regulatory Authority; SOPs=Standard Operating Procedures; QMS=Quality Management System; UMBRA=Universal Methodologies for Benefit-Risk Assessment; WHO=World Health Organization; ZAPAR=South African Public Assessment Report.

applied to the regulation of medicines (WHO, 2018c) and the sub-indicator MA04.10, which requires the formal implementation of GRevPs (WHO, 2018b).

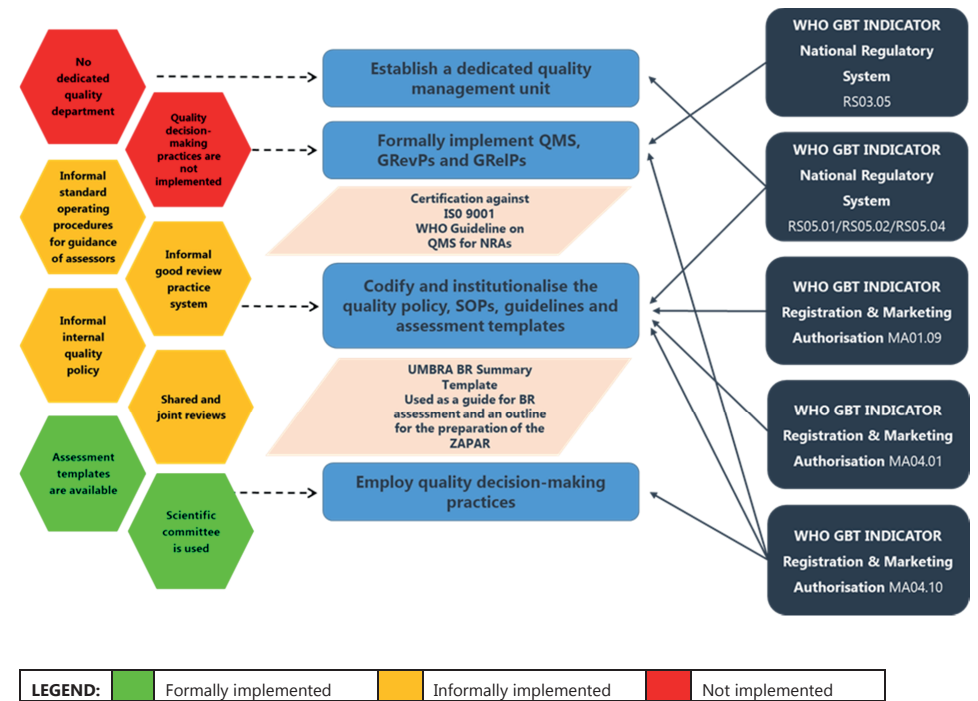
- Measuring and monitoring review times:** Target timelines and the milestones within the regulatory review process have not yet been identified and formalised. Whist, SAHPRA has identified timelines for overall approval, these are recorded manually and are not monitored routinely. Applications for NASs are also tracked manually. It is, therefore, of paramount importance for SAHPRA to consider identifying the milestones in the regulatory review process and to formalise target timelines for individual milestones as well as the entire review process. The timelines for each of these milestones should be recorded routinely and accurately measured (Figure 8.4). The data collected should be monitored regularly (quarterly) in order to ensure that target timelines for the review process are continuously met and improved. Thus, the introduction of an EDMS becomes a priority in ensuring the accurate tracking of applications through the milestones of the review process and to provide for the automated and assured collection of the timelines achieved throughout the review process. These recommendations are endorsed by the WHO GBT sub-indicator MA04.06, which requires the establishment of timelines for the assessment of applications and an internal tracking system to follow the targeted timeframes (WHO, 2018b).

Performance contracts should be put in place to ensure that personnel responsible for the timely review of medicines are held accountable for achieving the target timelines. This is supported by the WHO GBT sub-indicator MA06, which requires the use of a mechanism to monitor regulatory performance and output (WHO, 2018b); sub-indicator MA06.02, which requires the establishment and implementation of performance indicators for registration and/or market authorisation activities (WHO, 2018b); and the sub-indicator RS10.01, which requires the monitoring, supervision and review of NRA and affiliated institution performance using key performance indicators (WHO, 2018c) (see Table).

- Risk-based approach to the evaluation of medicines:** SAHPRA, to date, has not publicly formalised the implementation of a risk-based approach to the review of NASs. Policies, SOPs and templates for FRPs have not been developed while target timelines and milestones have not currently been identified and formalised.

It is critically important that SAHPRA, as a newly established national regulatory authority, to consider applying a risk-based approach to

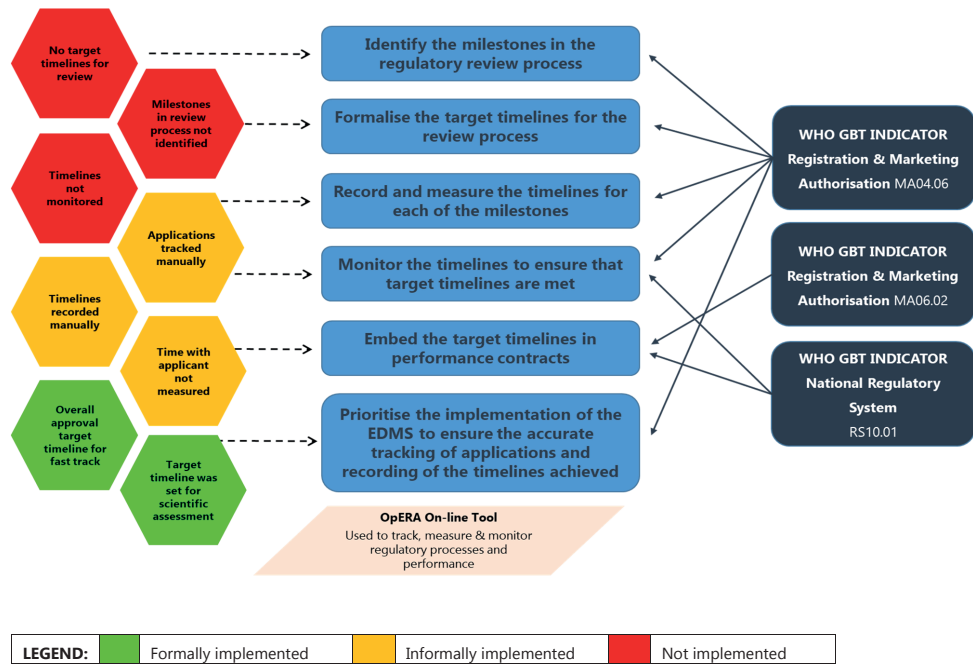
Figure 8.3 Improved quality measures



Abbreviations: BR=Benefit-Risk; GBT=Global Benchmarking Tool; GRP=Good Regulatory Practice; GRevP=Good Review Practice; GRelP=Good Reliance Practice; ISO=International Standardization Organization; NRA=National Regulatory Authority; SOP=Standard Operating Procedure; QMS=Quality Management System; UMBRA= Universal Methodology for Benefit-Risk Assessment; WHO=World Health Organization; ZAPAR= South African Public Assessment Report

the regulatory review of medicines whereby the allocation of resources is commensurate with product risk. Facilitated regulatory pathways (FRPs) should be formalised in an effort to conserve limited resources, to avoid duplication of regulatory effort and shorten timelines for medicine registration. SAHPRA has considered alternatives to the full review process, such as the abridged and verification review as well as recognition and has also considered placing reliance on the assessment reports of the regulatory decisions of reference agencies. Initiatives for joint reviews or work sharing should be further developed to support continued enhancement of regional initiatives such as Zazibona and continental and international collaborations (Figure 8.5). These recommendations are endorsed by the WHO GBT sub-indicator RS03.04, which

Figure 8.4. Improved measuring and monitoring of performance metrics

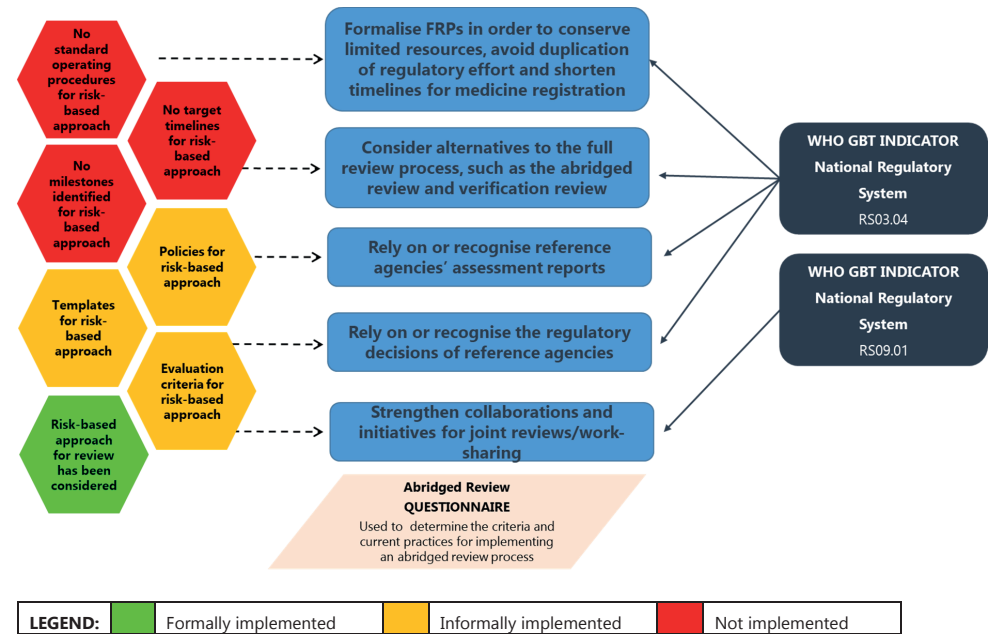


Abbreviations: GBT=Global Benchmarking Tool; OpERA= Optimising Efficiencies in Regulatory Agencies; WHO=World Health Organization

supports the formalisation of reliance on the decisions of other mature NRAs through documented policy, procedures and/or mechanisms and the sub-indicator RS09.01, which encourages NRAs to participate in a regional and/or global network in order to promote convergence and harmonisation efforts (WHO, 2018c) (see Table).

- Transparency and communication:** SAHPRA has not implemented an online system for the submission of applications for registration and the tracking thereof and does not publish PARs nor negative regulatory decisions. These findings indicate that SAHPRA should also consider adopting improved communication strategies and increased transparency, which would in turn enhance stakeholder relationships (Figure 8.6). In addition, the SAHPRA website should be supplemented with the publication of updated lists of licence holders and medicine registrations. Furthermore, this would need to be underpinned by the development, implementation and maintenance of appropriate information and communication technology (ICT) solutions to

Figure 8.5. Application of a risk-based approach to medicine review



Abbreviations: FRP=Facilitated Regulatory Pathway; GBT=Global Benchmarking Tool; WHO=World Health Organization

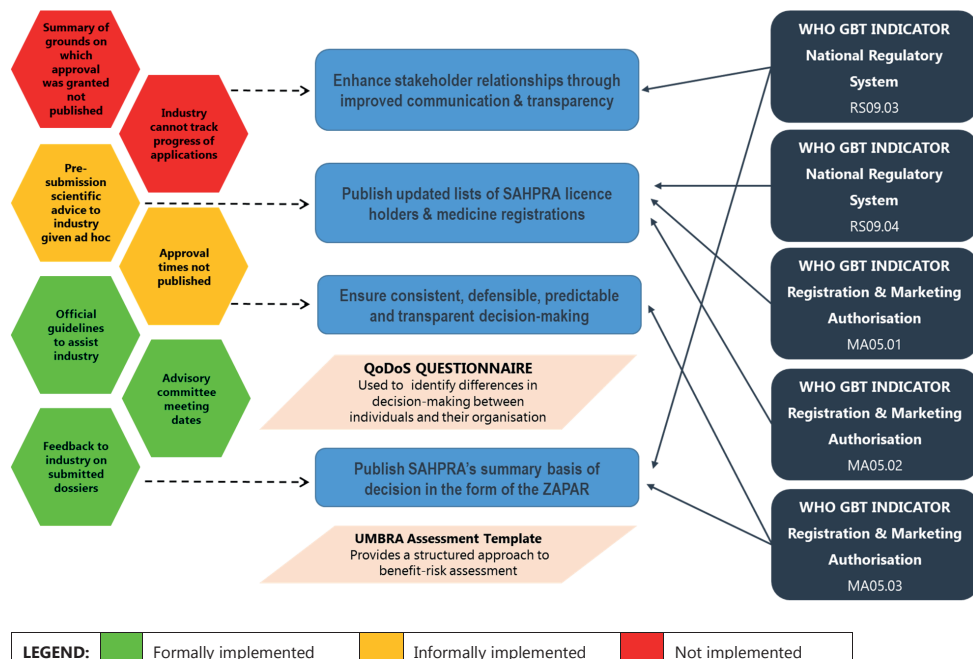
facilitate the online submission of applications supported by systems that allow the industry to track the progress of their applications.

Our findings and the associated recommendations described above are supported by the WHO GBT indicator MA05, which highlights the need for the NRA to ensure that mechanisms exist to promote transparency, accountability and communication. These recommendations are further endorsed by the sub-indicator MA05.01, which requires the NRA to ensure the availability of a website or other official publication that is regularly updated (WHO, 2018b); sub-indicator MA05.02, which requires the publication of an updated list of all medicines granted market authorisation (WHO, 2018b); and the sub-indicator RS09.04, which requires the publication of information on marketed medical products, authorised companies and licensed facilities (WHO, 2018c). The Agency could ensure consistent, defensible, predictable and transparent decision making through considering the adoption and application of the UMBRA BR Summary Template for BR assessment and the publication of SAHPRA summary bases of decisions in the form of the ZAPAR. This recommendation is endorsed by the sub-indicator MA05.03, which requires the publication of summary technical

evaluation reports for approved applications of marketing authorisation in the public domain (WHO, 2018b) and the sub-indicator RS09.03, which requires the publication of the NRA decisions related to regulatory activities in the public domain (WHO, 2018c). The placement of the ZAPAR in the public domain will also support and strengthen the position of SAHPRA as an NRA whose regulatory decisions may be relied on or recognised by other similar NRAs in the emerging economies (see Table).

- **Training and education:** SAHPRA has not as yet formally implemented training and mentorship programmes, apart from ad hoc technical training and orientation programmes offered to staff. Training programmes should be formalised and priority should be placed on the professional development of both internal and external assessors (Figure 8.7) as well as administrative personnel. Ongoing skills development may be maintained through

Figure 8.6. Improved transparency and communication



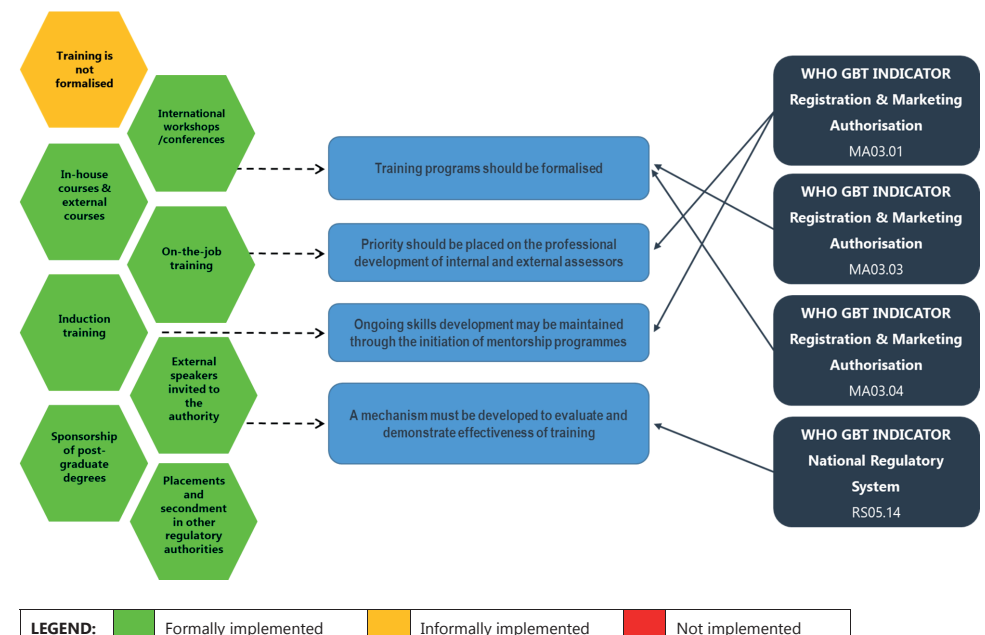
Abbreviations: GBT=Global Benchmarking Tool; QoDoS=Quality of Decision-Making Orientation Scheme; SAHPRA=South African Health Products Regulatory Authority; UMBRA= Universal Methodology for Benefit-Risk Assessment; WHO=World Health Organization; ZAPAR= South African Public Assessment Report

the initiation of mentorship programmes. These recommendations are endorsed by the requirements of the sub-indicators of the WHO GBT such as: MA03.01, which states that sufficient competent staff (education training skills and experience) should be assigned to perform marketing authorisation; MA03.03, which requires the development, implementation and annual updating of the training plan; MA03.04, which describes the requirement of performing and maintaining records of staff training activities (WHO, 2018b), and RS05.14, which requires the establishment of a mechanism to evaluate and demonstrate the effectiveness of training activities (WHO, 2018c). Ensuring the development of additional capacity through training and education will contribute towards enhanced regulatory performance, shortened timelines for regulatory review and retention of skilled staff (see Table).

CONCLUDING REMARKS

The historical context and the evolution of the legislation supporting the transition of the MCC to the newly established SAHPRA has been reviewed (Keyter et al., 2018b). The challenges and opportunities for the regulatory transformation of SAHPRA and

Figure 8.7. Improved training and education



Abbreviations: GBT=Global Benchmarking Tool; WHO=World Health Organization

achieving improved regulatory responsiveness and performance have been identified. A number of key recommendations, underpinned by GRPs, GRevPs and GRlPs, have been developed and are considered to be the core elements required to support the proposed improved regulatory review model for SAHPRA. The implementation of these recommendations is crucial in meeting the requirements of several of the sub-indicators within the WHO GBT that contribute towards the regulatory performance of a sustainable and efficient regulatory system. Furthermore, these recommendations are considered to be fundamental for SAHPRA to achieve a maturity level rating of either 3 or 4 and become a WHO-listed NRA. The key recommendations stemming from these studies have been prepared as a proposed improved model for consideration and implementation by SAHPRA to support the goals of shortened approval timelines, enhanced regulatory performance and accelerated patients' access to new medicines. For the first time, studies were undertaken using well-defined methods and techniques to evaluate the regulatory review process as it was applied by the MCC (Keyter et al., 2018a; Keyter et al., 2019a), compared the MCC review process to that of other similar-sized NRAs (Keyter et al., 2019b), analysed the inherent differences in the operational model of the MCC compared to SAHPRA (Keyter et al., 2018b) and made key recommendations for the improvement of the regulatory review process as it may be applied by SAHPRA. The level of implementation of quality measures, good regulatory and review practices, decision-making practices and continuous improvement initiatives by the South African NRA has been assessed<sup>7</sup> and an evaluation of the guidelines and templates newly developed and initiated by SAHPRA, addressing the historical limitations in the application of FRPs, has been performed for the first time. As a result, recommendations for an improved model for the regulatory review of medicines have been proposed.

These studies (Keyter et al., 2018a; Keyter et al., 2018b; Keyter et al., 2019a; Keyter et al., 2019b; Keyter et al., 2020), have been valuable in providing a baseline against which the results of the recommended improvements to the reformed regulatory review process under SAHPRA may be quantitatively evaluated and presented. Following the implementation of the SAHPRA re-engineered processes it would be useful to reflect on its revised organisational structure, regulatory review process and regulatory performance; evaluate its performance metrics and overall median approval times for NASs (2019-2020) and compare its new registration process and regulatory review model against other similar-sized NRAs.

Provided that the recommendation, to identify and routinely measure and monitor the milestones in the regulatory review process, is implemented, it would be useful

to analyse the timelines achieved between these milestones in order to accurately determine the time taken by SAHPRA to review an application for the registration of NASs and the time taken by the applicant to provide the required response/s to SAHPRA. Considering the intention of SAHPRA to implement FRPs, it would be valuable to study the overall median approval timelines achieved for different review types (including full review, abridged review, verification and recognition) and their impact on patients' access to NASs.

The drive for the implementation of collaborative initiatives to support the appropriate allocation of limited resources and to reduce the duplication of regulatory effort has been observed (Azatyan, 2009). SAHPRA has participated in such initiatives, most notably the regional Zazibona collaborative registration process. It would be valuable to study the regulatory performance and the opportunities for the enhancement of both regional and continental collaborative initiatives in Africa. Future work could include interviewing regulatory agencies to determine the criteria and current practices for implementing an abridged review process by NRAs that have implemented such approaches. This information would provide insight into how FRPs may be used to strengthen the regulatory performance of the Zazibona collaborative initiative or work-sharing/joint reviews in the South African Development Community (SADC) region or within the African continent. The use of a structured universal template for BR assessment is encouraged in order to support predictable, transparent and quality decision-making and provide an effective approach for communicating BR decisions made through the use of collaborative initiatives.

It is evident from recent studies that SAHPRA needs an action plan for an improved regulatory review model in order to decrease the timelines for approval of NASs and accelerate patients' access to new medicines (Keyter et al., 2018a; Keyter et al., 2018b; Keyter et al., 2019a; Keyter et al., 2019b; Keyter et al., 2020). To achieve this, it is recommended that SAHPRA makes provision for an online application process supported by an effective electronic document management system (EDMS) to support the tracking of applications and the measuring and monitoring of the milestones and timelines within the regulatory review process. Recognising that there are already four review models considered by SAHPRA, that is, full, abridged, verified and recognition reviews, it is suggested that SAHPRA consider the proposed model for improved timelines for NASs and a reliance process for NASs previously registered by a reference agency.

The findings of the studies reported here have led to a series of key action plans for the development of an improved model for regulatory review, a model for benefit-risk assessment supported by quality decision making as well as recommendations for the application of risk stratification strategies, strengthening of reliance networks, reinforcing good regulatory practices and enhancing transparency. It is hoped that the proposed improved model will be considered by SAHPRA and will pave the way towards efficient and transparent, streamlined review processes, coupled with increased consistency, defensible decision-making practices, reduced timelines and improved patients’ access to new medicines.

**Table. Summary of the methodologies and recommendations informing the development of the new regulatory model based on the principles of the World Health Organisation Global Benchmarking Tool**

Study Number	Aim	Method	Key recommendations from the study	Corresponding elements within the new regulatory model (Figure 2)	Corresponding GBT parameters endorsing the elements of the model
Study 1 <sup>7</sup>	Examine the regulatory review process applied by the MCC	A questionnaire was completed by the MCC to describe the organisation of the authority, record key milestones and timelines in the review process and to identify good review practices	<ul style="list-style-type: none"> <li>Apply a risk-based approach to the review of NASs using FRP</li> <li>Formalise the implementation of the QMS</li> <li>Define timelines and measure milestones in review process and overall approval time</li> </ul>	The following five areas for improvement were identified to be common amongst the recommendations from the six studies conducted. These five elements encompass all the recommendations from each study and were deemed to be critical in informing the development of the new regulatory model	<p>The GBT is used to evaluate each of the nine component regulatory functions of the regulatory system against a series of sub-indicators.</p> <p>For the purpose of this study reference was made specifically to the sub-indicators of the regulatory functions of the national regulatory systems and marketing authorisation</p>
Study 2 <sup>10</sup>	Provide the historical context supporting the new regulatory environment in South Africa and the transition from the MCC to SAHPRA	A review was conducted of the history of the enabling legislation supporting the establishment of SAHPRA and the similarities and differences between the MCC and SAHPRA were compared	<ul style="list-style-type: none"> <li>Training and skills development of regulatory expert reviewers</li> <li>Establish committee structures within the NRA for ad hoc consultation</li> <li>Monitoring and evaluating</li> <li>Formalise the QMS</li> <li>Apply a risk-based approach to the review of NAS using FRP</li> </ul>	<p>QUALITY MEASURES</p> <ul style="list-style-type: none"> <li>Establish a dedicated quality management unit</li> <li>Formally implement QMS, GRevPs and GRelPs</li> <li>Codify and institutionalise the quality policy, SOPs, guidelines and assessment templates</li> <li>Use the UMBRA BR Summary Template as the guide for BR assessment and the outline for the preparation of the ZAPAR</li> <li>Employ quality decision-making practices</li> </ul>	<p>RS05.01: Top management intervention is required to demonstrate commitment and leadership to develop and implement a QMS</p> <p>RS05.02: The quality policy, objectives, scope and action plans for the establishment of the QMS must be in place and be communicated to all levels</p> <p>RS05.04: Enough competent staff must be assigned to develop, implement and maintain the QMS</p> <p>RS03.05: The NRA is required to promote GRPs</p> <p>MA04.10: The formal implementation of GRevPs is required</p>



Table. (continued)

Study Number	Aim	Method	Key recommendations from the study	Corresponding elements within the new regulatory model (Figure 2)	Corresponding GBT parameters endorsing the elements of the model
Study 3 <sup>8</sup>	Evaluate the timelines of the milestones of the South African review process and the overall approval process for NASs	Data identifying the milestones and overall approval times for NASs registered by the South African Agency during 2015–2018 were collected and analysed	<ul style="list-style-type: none"> <li>Define timelines and measure milestones in review process and overall approval time</li> <li>Formally implement GRevP</li> <li>Apply the UMBRA</li> <li>Implement FRPs</li> <li>Apply regulatory trade-offs: use surrogate end-points for expedited market authorisation</li> <li>Develop and implement ICT system</li> <li>Formalise the QMS</li> </ul>	<p>MONITORING &amp; EVALUATING</p> <ul style="list-style-type: none"> <li>Identify the milestones in the regulatory review process</li> <li>Formalise the target timelines for the review process</li> <li>Record and measure the timelines for each of the milestones</li> <li>Monitor the timelines to ensure that target timelines are met</li> <li>Embed the target timelines in performance contracts</li> <li>Prioritise the implementation of the EDMS to ensure the accurate tracking of applications and recording of the timelines achieved</li> </ul>	<p>MA04.06: The establishment of timelines for the assessment of applications and an internal tracking system are required to follow the targeted timeframes</p> <p>MA06: The use of a mechanism to monitor regulatory performance and output is required</p> <p>MA06.02: The establishment and implementation of performance indicators for registration and/or market authorisation activities is required</p> <p>RS10.01: The monitoring, supervision and review of the performance of the NRA is required using key performance indicators</p>
Study 4 <sup>17</sup>	Compare the registration process and the regulatory review model of the MCC to that of four other similar-sized regulatory authorities	<p>A questionnaire was used to describe the structure, the registration process, good review and decision-making practices of the MCC</p> <p>Similar questionnaires were also completed and validated by Australia's TGA, Canada's Health Canada, Singapore's HSA and Switzerland's Swissmedic</p>	<ul style="list-style-type: none"> <li>Define timelines and measure milestones in review process and overall approval time</li> <li>Formally implementing GRevP</li> <li>Apply UMBRA</li> <li>Implement FRPs and apply a risk-based approach to regulatory review process</li> <li>Establish committee structures within the NRA for ad hoc consultation</li> <li>Enhance transparency and communication through development and publication of public assessment report (ZAPAR)</li> </ul>	<p>APPLY A RISK-BASED APPROACH TO REVIEW</p> <p>Formalise FRPs in order to conserve limited resources, avoid duplication of regulatory effort and shorten timelines for medicine registration</p> <p>Consider alternatives to the full review process, such as the abridged review and verification review</p> <p>Rely on or recognise reference agencies' assessment reports</p> <p>Rely on or recognise the regulatory decisions of reference agencies</p> <p>Strengthen collaborations and initiatives for joint reviews/work-sharing</p>	<p>RS03.04: Reliance on the decisions of other mature NRAs through documented policy, procedures and/or mechanisms must be formalised</p> <p>RS09.01: NRAs are encouraged to participate in a regional and/or global network in order to promote convergence and harmonisation efforts</p>

**Table. (continued)**

Study Number	Aim	Method	Key recommendations from the study	Corresponding elements within the new regulatory model (Figure 2)	Corresponding GBT parameters endorsing the elements of the model
Study 5 <sup>25</sup>	Review the PARs available in the public domain against the UMBRA BR Template using a case study approach  Evaluate the approach initiated by SAHPRA to document and communicate the BR decision	PARs for three NASs published by NRAs in Australia, Europe, Canada, and the United States were compared with the validated UMBRA Benefit-Risk Template to evaluate the BR decision documentation  A focus group discussed the use of PARs as potential knowledge management tools for stakeholder understanding of regulatory decision making  The SAHPRA approach to document and communicate the BR decisions was evaluated	<ul style="list-style-type: none"> <li>Perform BR assessment in a structured, systematic documented manner</li> <li>Preparation and publication of a ZAPAR to communicate the BR decision</li> <li>Use UMBRA BR Template for BR assessment and as an outline for the public assessment report (ZAPAR)</li> </ul>	<p>TRANSPARENCY &amp; COMMUNICATION</p> <ul style="list-style-type: none"> <li>Enhance stakeholder relationships through improved communication &amp; transparency</li> <li>Publish updated lists of SAHPRA licence holders &amp; medicine registrations</li> <li>Facilitate online submission and tracking of applications</li> <li>Publish SAHPRA’s summary basis of decision in the form of the public assessment report (ZAPAR)</li> </ul>	<p>MA05: NRAs must ensure that mechanisms exist to promote transparency, accountability and communication</p> <p>MA05.01: NRAs are required to ensure the availability of a website or other official publication that is regularly updated</p> <p>MA05.02: NRAs are required to publish an updated list of all medicines granted market authorisation</p> <p>RS09.04: NRAs are required to publish information on marketed medical products, authorised companies and licensed facilities</p> <p>MA05.03: NRAs are required to publish the summary technical evaluation reports for approved applications of marketing authorisation in the public domain</p> <p>RS09.03: NRAs are required to publish the NRA decisions related to regulatory activities in the public domain</p>
Study 6 <sup>18</sup>	Identify criteria and current practices for implementing an abridged review process and understanding barriers and enablers in utilising reliance models	A questionnaire was completed by six NRAs to determine criteria and current practices for implementing an abridged review process  Two focus group discussions were conducted on the practical implementation of an abridged review process based on GRoIP	<ul style="list-style-type: none"> <li>Formalising the implementation of GRoIP;</li> <li>Place reliance on trusted NRAs</li> <li>Verify sameness of NAS applications submitted to SAHPRA</li> <li>Limit the scope of the abridged review to a:                             <ul style="list-style-type: none"> <li>Detailed review of clinical data</li> <li>Review of the quality data and non-clinical data only in the event of query; and</li> <li>Selective review of human pharmacology data</li> </ul> </li> </ul>	<p>TRAINING &amp; EDUCATION</p> <ul style="list-style-type: none"> <li>Training programs should be formalised</li> <li>Priority should be placed on the professional development of internal and external assessors</li> <li>Ongoing skills development may be maintained through the initiation of mentorship programmes</li> <li>The development of additional capacity will contribute towards enhanced regulatory performance and shortened timelines for regulatory review</li> </ul>	<p>MA03.01: Sufficient competent staff (education training skills and experience) should be assigned to perform marketing authorisation</p> <p>MA03.03: The development, implementation and annual updating of the training plan is required</p> <p>MA03.04: Performing and maintaining records of staff training activities is required</p> <p>RS05.14: The establishment of a mechanism to evaluate and demonstrate the effectiveness of training activities is required</p>

Abbreviations: BR=Benefit Risk; FRP=Facilitated Regulatory Pathways; GRP=Good Regulatory Practices; GRoIP=Good Reliance Practices; GRevP=Good Review Practices; HSA=Health Science Authority; ICT=Information and Communications Technology; MCC=Medicines Control Council; NAS=New Active Substances; NRA=National

Regulatory Authority; PARs=Public Assessment Reports; QMS=Quality management system; SAHPRA=South African Health Product Regulatory Authority; TGA=Therapeutic Goods Administration; UMBRA=Universal Model for Benefit Risk Assessment; ZAPAR=South African Public Assessment Report

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# APPENDIX &

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**TOOL BOX FOR IMPROVING  
THE REGULATORY REVIEW**

**ABOUT THE AUTHORS**

**LIST OF CONTRIBUTORS**

**ACKNOWLEDGEMENTS**

**ABBREVIATIONS**

Tool box for improving the regulatory review

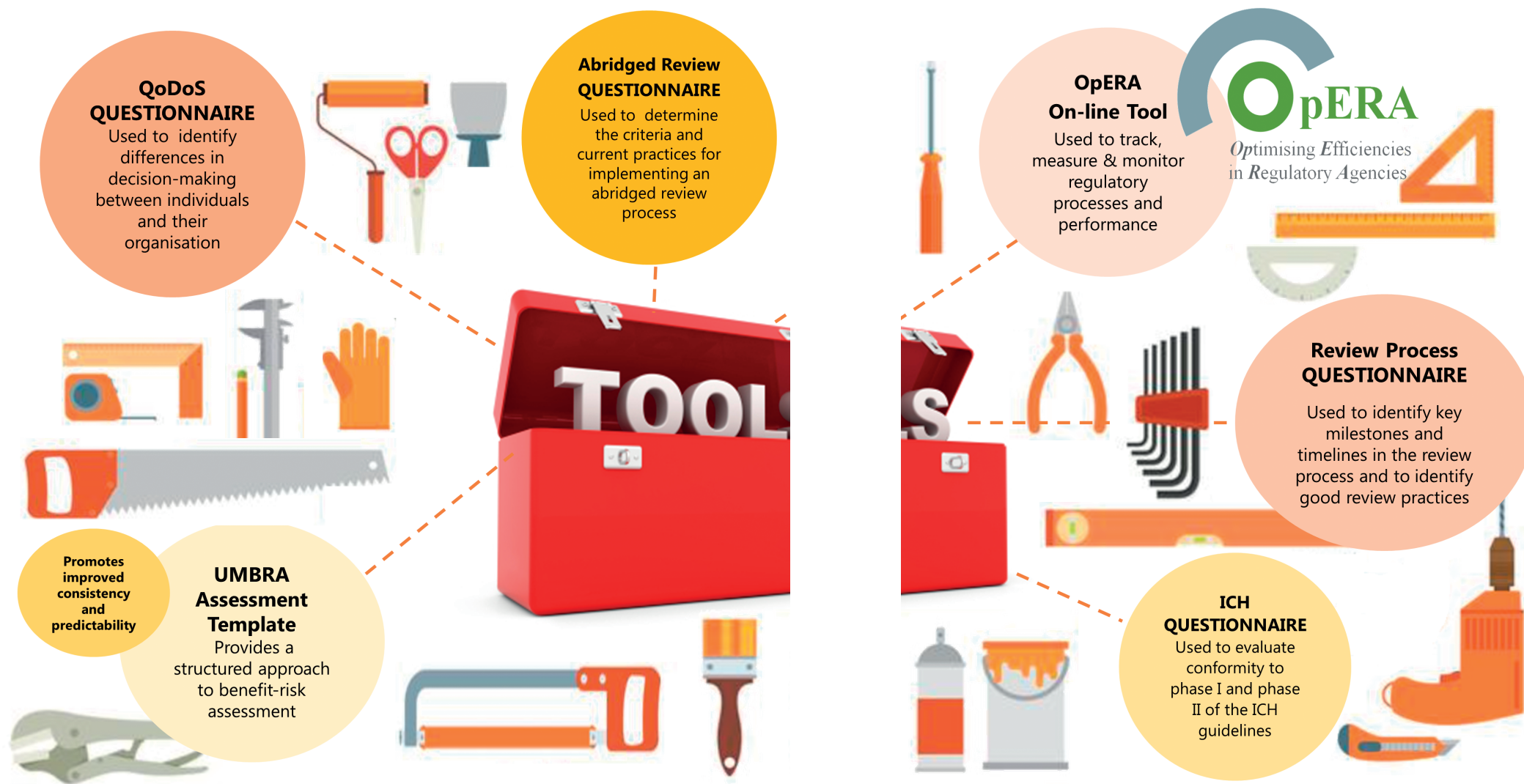


Image Source: <https://www.alerstallings.com/wp-content/uploads/2015/04/Toolbox.jpg>  
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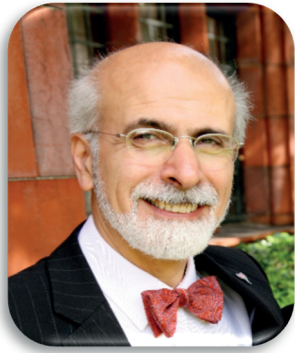
Dr Keyter has over 10 years of experience within the field of regulatory affairs for pharmaceuticals and medical devices, quality management systems, quality assurance, quality risk management, pharmaceutical production, complementary medicines manufacture and risk-based inspection planning.

She received her Bachelor of Pharmacy degree at Rhodes University, South Africa and a Master of Science in Medicines (Pharmaceutical Affairs) degree at the University of the Witwatersrand, South Africa. She was awarded a Doctor of Philosophy (Pharmacy) from the University of Hertfordshire, United Kingdom. Dr Keyter started her career managing pharmaceutical production, distribution and packaging activities followed by her appointment as a Quality Assurance Manager. She has spent the majority of her career working for the National Regulatory Authority in South Africa. She was initially appointed as a Good Manufacturing Practice (GMP) inspector and then as the Deputy Director: Medical Devices. In this role, she was responsible for the development and application of the regulatory framework for medical devices and in vitro diagnostics in South Africa. Dr Keyter served as the Acting Director: Inspectorate and Regulatory Compliance and has been appointed as the Senior Manager: Medical Devices and Radiation Control.

Dr Keyter has served as an advisor to the World Health Organization (WHO) in a number of functional areas. She has performed the WHO benchmarking of national regulatory authorities (NRAs), using the WHO Global Benchmarking Tool, which represents the primary means by which the WHO objectively evaluates the maturity of regulatory systems. She has also facilitated the WHO assisted self-benchmarking workshop for Southern African Development Community (SADC) member countries. Dr Keyter was appointed to the WHO working group on regulatory considerations for artificial intelligence for health and the WHO HIV self-testing technical working group. She has participated in the WHO drafting group for the development of a guideline on the implementation of Quality Management Systems (QMS) for NRAs and on behalf of the WHO, has conducted Good Manufacturing Practice (GMP) inspections of pharmaceutical manufacturing sites and laboratories both locally and internationally. Dr Keyter was a member of the Pharmaceutical Inspection Co-operation Scheme (PIC/S) Sub-Committee on Training (2014 – 2019), a member of the PIC/S working

group on risk classification of observations (2014 –2019), a member of the PIC/S project management steering committee for the PIC/S Inspectors Academy (PIA) (2015 – 2019) and a member of the PIC/S working group on control of cross-contamination in shared facilities (2015 – 2019). In 2018, she was appointed as the Chair of the African Medical Device Forum (AMDF) and as a member of the African Medicines Regulatory Harmonization (AMRH) steering committee.





**Professor Sam Salek**  
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Sam Salek is Professor of Pharmacoepidemiology in the School of Life and Medical Sciences, University of Hertfordshire, UK where he leads the Public Health & Patient Safety research group. He is also the Director of the Institute of Medicine Development, Cardiff, UK, a visiting Professor at the State of Hessen, Germany and Vice-President of the PharmaTrain Federation.

Professor Salek is the co-founder and the past chair of the Patient Engagement Special Interest Group of the International Society of Quality of Research, co-chairs the European Hematology Association Scientific Working Group for Quality of Life and Symptoms and chairs the EHA SWG 'Gaucher's Disease Task Force'.

Professor Salek completed his undergraduate degree at the University of Oklahoma in 1978. He later moved to Cardiff where he studied for his PhD, 1985–1989. Since completing his PhD, Professor Salek has held a number of academic posts on both sides of the Atlantic. His major research interests include: pharmaceutical regulatory science to improve patient access to new medicines; benefit-risk assessment of medicines; development, evaluation and application of instruments to assess patient-reported outcomes and health-related quality of life (HRQoL); and pharmacoeconomics/ health economics. Over the past four decades he has received a number of government and industry research grants for projects in the areas of pharmaceutical regulatory science covering jurisdictions such as Middle East, Far East, Africa, India, South and North America.

Professor Salek has developed a few undergraduate, postgraduate diploma and MSc programmes over the past 35 years which they continue to be successful. Of noteworthy: he developed and modernised the 2-year part-time Postgraduate Course in Pharmaceutical Medicine (Dip Pharm Med) and was the Course Director of the same for 30 years; he is the founder of the MSc in International Pharmaeconomic & Health Economics in 2007 and was the Programme Director of the same until 2015; he is the founder of the Integrated Master of Regulatory Science (an undergraduate programme) which received approval from the University of Hertfordshire Validation Board in April 2017 and commenced in September 2018.

Professor Salek is a fellow of the Royal College of Physicians, the Royal Pharmaceutical Society of Great Britain, European Society of Clinical Pharmacy, Global Fellow of the IFAPP in Medicines Development and member of the Cardiff Medical Society. He is a member of five Editorial boards and has published 19 books and over 650 journal articles and abstracts. He has developed and validated 11 general and disease-specific patient-reported HRQoL measures, a quality decision making tool (QoDoS), a quality outpatient discharge information checklist, whilst also collaborating with the pharmaceutical industry to design HRQoL protocols for clinical trials. Increasingly, Professor Salek is shifting his emphasis towards the practical applications of HRQoL measures in clinical decision-making and policy, quality decision-making and patient engagement in research as partners/collaborators.





**Professor Stuart Walker**  
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Professor Stuart Walker is an Independent Consultant in Pharmaceutical Medicine and Founder of both CMR International & the Centre for Innovation in Regulatory Science. For thirty-five years he held the position of Professor of Pharmaceutical Medicine, School of Pharmacy & Pharmaceutical Sciences, Cardiff University, Wales, but now is Professor of Regulatory Science, University of Hertfordshire, Hatfield, UK. He

is also a Fellow of the School of Pharmacy, London University, Academic Regulatory Expert, Center of Regulatory Excellence, Singapore and Honorary Professor, University of Witwatersrand, South Africa.

Professor Walker spent ten years at London University, which included lectureships in biochemical pharmacology at St Mary's Hospital Medical School and Clinical Pharmacology at the Cardiothoracic Institute. This was followed by eight years with Glaxo Group Research in the UK where he had international responsibility for several major clinical research programmes.

Current research interests include studies to improve productivity, efficiency and decision-making in global drug development and the regulatory review process. In addition he has been involved in Good Review Practices in the Regulatory Environment in the Developing Markets of the Asia-Pacific Region, Latin America, Africa & the Middle East, including the Benefit Risk Assessment & Quality Decision making Practices as well as public policy issues that relate to these research activities.

During his research career, Professor Walker has supervised thirty PhD programmes, co-authored over 350 research papers and co-edited twenty-eight books in the fields of toxicology, drug discovery, clinical development, regulatory policies, the Benefit/Risk Assessment of Medicines and more recently Quality Decision Making Practices

Professor Walker has been a member of a number of academic, professional and industrial committees as well as the editorial boards of several scientific journals. He was given the "Drug Information Association" Outstanding Service Award in 2001 and received a Lifetime Achievement Award from Informa in the same year & the TOPRA lifetime achievement award in 2011. He is frequently involved in the organisation of national and international meetings on key issues that concern the pharmaceutical

industry and the Regulatory Review and has lectured extensively throughout Europe, the United States, Japan and the Asia-Pacific Region, Latin America as well as Africa & the Middle East.





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## ABBREVIATIONS

ACSS	Australia, Canada, Switzerland and Singapore	ICT	Information and Communication Technology
AMA	African Medicines Agency	IPRP	International Pharmaceutical Regulators Programme
AMRHI	African Medicines Registration Harmonization Initiative	ISO	International Standardization Organization
ANOVA	Analysis of Variance	ITG	Industry Task Group
ANVISA	Agência Nacional de Vigilância Sanitária	MA	Marketing Authorisation
APEC	Asia-Pacific Economic Cooperation	MCC	Medicines Control Council
API	Active Pharmaceutical Ingredient	MHRA	Medicines and Healthcare Products Regulatory Agency
ARPP	Abridged Review Process Profile	MLE	Major Line Extension
ASEAN	Association of Southeast Asian Nations	NAS	New Active Substance
ATC	Anatomical Therapeutic Classification	NCE	New Chemical Entity
AusPAR	Australian Public Assessment Report	NRA	National Regulatory Authorities
BR	Benefit-Risk	OpERA	Optimising Efficiencies in Regulatory Agencies
BRAIN	Benefit-Risk Assessment in New and Old Drugs	PAHO	Pan American Health Organization
CEO	Chief Executive Officer	PAR	Public Assessment Report
CFO	Chief Financial Officer	PBRER	Periodic Benefit-Risk Evaluation Report
CHMP	Committee for Medicinal Products for Human Use	PFMA	Public Finance Management Act
CIRS	Centre for Innovation in Regulatory Science	PhRMA BRAT	Pharmaceutical Research and Manufacturers of America Benefit-Risk Action Team
CMC	Chemistry, Manufacturing and Control	PIC/S	Pharmaceutical Inspection Co-operation Scheme
COBRA	Consortium on Benefit-Risk Assessment	PMA	Pharmaceutical Manufacturers Association
CPP	Certificate of Pharmaceutical Product	PMDA	Pharmaceuticals and Medical Devices Agency
CRT	Clinical Full Review Report Template	PRISMA	Preferred Reporting Items for Systematic Reviews And Meta-Analyses
CTD	Common Technical Document	ProACT-URL	Problem, Objectives, Alternatives, Consequences, Trade-offs, Uncertainty, Risk tolerance, Linked decisions
EAC	East African Community	PSUR	Periodic Safety Update Report
EDL	Essential Drugs List	Q&A	Questions & Answers
EDMS	Electronic Document Management System	QDMPs	Quality Decision-Making Practices
EM	Emerging Market	QMS	Quality Management System
EMA	European Medicines Agency	QoDoS	Quality of Decision-Making Orientation Scheme
EPAR	European Public Assessment Reports	RAC	Regulatory Advisory Committee
EU	European Union	RS	Regulatory System
FRP	Facilitated Regulatory Pathway	SADC	South African Development Community
GBT	Global Benchmarking Tool	SAHPRA	South African Health Products Regulatory Authority
GCP	Good Clinical Practice	SAMMDRA	South African Medicines and Medical Devices Regulatory Authority
GMP	Good Manufacturing Practice	SBD	Summary Basis of Decision
GRelP	Good Reliance Practice	SBR	Summary Basis for Registration
GRevP	Good Review Practice	SCoRE	Summary of Critical Regulatory Elements
GRP	Good Regulatory Practice	SOP	Standard Operating Procedure
HPTTT	Health Products Technical Task Team	TGA	Therapeutic Goods Administration
HSA	Health Sciences Authority	TORS	Technical Operations and Regulatory Strategy
HTA	Health Technology Assessment	UMBRA	Universal Methodology for Benefit-Risk Assessment
ICDRA	International Conference of Drug Regulatory Authorities	USA	United States of America
ICH	International Conference on Harmonization		

APPENDIX

USFDA	United States Food and Drug Administration
WHA	World Health Assembly
WHO	World Health Organization
ZAPAR	South African Public Assessment Report

